

# Staff Bank Newsletter

NHSGGC Staff Bank

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Welcome to NHSGGC Staff Bank Summer Newsletter.

We hope this is useful, please get in touch with any questions, feedback or suggestions.

## Growing our Great Community - Brilliant Bank Team

We just wanted to say a massive thank you to all our bank workers for the amazing work you have done over the last 2 years and beyond. From working in our wards to supporting the vaccination programme, you have all made a massive difference to ensuring our services continue to provide the first class levels of patient care that GGC strives to deliver. There has never been such a reliance on the bank team to support service areas, and your time and efforts are truly appreciated.

We value your continued support, and welcome any feedback or ideas you may have to enhance our bank workers experience. So please let us know if you have any suggestions and how we can improve together.

## DNA – Did Not Attend

We understand that, on occasion, something will happen that stops you from working a shift. If you need to cancel, even at the last minute, please contact the staff bank who will ask you a few questions to understand the circumstances and over any support that may be required. By getting in touch before the shift start time will allow us to try to arrange another bank worker and let people know not to expect you. Most importantly, it ensures we know you are safe and well if you haven't arrived for a shift.

## Moving to Other Wards

To fully support clinical areas we really need our bank workers to be flexible. On arrival, or during a shift, the nurse in charge may ask you to move to another ward or area. This will always be as a last resort due to clinical priorities. We understand this can be challenging, but we really appreciate your support in meeting patient needs.

## Get in touch

We are ready to answer your calls and emails from 8am until 8.30pm every day of the week. We will also text and email you where we have key shifts to fill. Employee on Line (EOL) remains your first point of contact allowing you to view and book shifts from your phone, tablet or laptop.

## Staff Wellbeing

NHSGGC anticipated the impact that the pandemic could have on the health and wellbeing of the workforce. The Board has established a Workforce Mental Health and Wellbeing Group and prepared a 3 year action plan.

There are a range of resources and information available via this link:

<https://www.nhsggc.org.uk/your-health/health-issues/covid-19-coronavirus/for-nhsggc-staff/staff-support-and-wellbeing/>

There are a number of initiatives available through national and partner organisations:

<https://wellbeinghub.scot/>

We will be in touch again soon with another newsletter and a bank staff survey.

**THANK YOU** for all you have done throughout the pandemic, over the winter and beyond.