

Welcome to the ward...

We welcome and encourage your involvement and support to provide comfort to your family member/ friend.

The following information aims to help keep you, patients, and staff as safe as possible:

1. Before entering the ward, you are strongly encouraged to:

- Wear a **face mask** unless you are exempt.
- Use hand sanitiser when entering and on leaving the ward and after touching any furniture or equipment.

2. It is essential you do not visit if:

- You have suspected or confirmed COVID-19, unless you have prior agreement.
- You have symptoms of another viral infection, for example respiratory symptoms (e.g., sore throat, sneezing), or gastrointestinal symptoms (e.g., diarrhoea, vomiting), unless you have prior agreement.

3. Before Visiting your relative or friend:

- Please let us know you are here before approaching the person you are here to visit.

4. Safety and Privacy:

- Sometimes we may need to ask you to leave the ward temporarily, to ensure **privacy, safety, space, and rest** for patients.

5. If you need additional help or information:

- Please approach a member of the ward team who will be happy to help you.

Your help and assistance with all the above is gratefully appreciated.