

NHS Greater Glasgow & Clyde	Paper No. 21/85
Paper Title	Standing Committee Chair's Board Report
Meeting:	Board Meeting
Date of Meeting:	21 December 2021
Purpose of Paper:	For Assurance
Classification:	Board Official
Name of Reporting Committee	Acute Services Committee
Date of Reporting Committee	16 November 2021
Committee Chairperson	Mr Ian Ritchie

1. Purpose of Paper

The purpose of this paper is to: inform the NHS Board on key items of discussion at the NHSGGC Acute Services Committee.

2. Recommendation

The Board is asked to note the key items of discussion at the recent meeting of the Acute Services Committee on 16 November 2021 as set out below and seek further assurance as required.

3. Key Items of Discussion

3.1 Acute COVID-19 Update

- The Committee received an update on the current position in respect of the NHSGGC response to managing COVID-19 in Acute Services. This item was presented for assurance.
- The Committee were advised that the number of COVID-19 inpatients and ICU patients had stabilised since the previous meeting and the number of ward closures had decreased.

- The Committee noted that there had been a small increase in Emergency Department (ED) walk-ins but were assured that good work on Unscheduled Care was ongoing.
- The Committee were advised promoting the uptake of COVID-19 and booster vaccinations was key.

3.2 Acute Services Integrated Performance Report

- The Committee considered a paper on the Acute Services Integrated Performance Report that provided a summary of performance against the Key Performance Indicators (KPIs) outlined in Remobilisation Plan 4 (RMP4). This item was presented for assurance.
- The Committee noted that RMP4 would be considered by the NHS Board at its meeting on 21 December 2021.
- The Committee noted the 14 KPIs and the performance against these.
- The Committee were assured that the report was being reviewed as part of the Active Governance programme and welcomed the new format.

3.3 Presentation on Unscheduled Care Patient Flows

- The Committee received a presentation on Unscheduled Care Patient Flows. This item was presented for awareness.
- The Committee noted the work that was underway to improve attendance at appropriate health care settings via the Flow Navigation Centre and that there were action plans in place for each pathway with implementation dates.
- The Committee noted that work that was ongoing to improve communication and ensure consistent messaging both nationally and locally on access to services.
- The Committee were assured by the work that was underway to achieve the aim of right care at the right place at the right time and would receive a further update in 12 months.

3.4 Presentation on Endoscopy

- The Committee received a presentation on Endoscopy Services. This item was presented for awareness.
- The Committee noted the overview of services and were assured by the work that was underway to improve the waiting time position and future capacity and would receive a further update in 12 months

3.5 Financial Monitoring Report

- The Committee considered a paper on the Financial Monitoring Report for month 6, to the end of September 2021, which set out the Acute Division revenue position and progress with the Financial Improvement Programme (FIP). This item was presented for awareness.
- The Committee were assured by the information provided and content to note the current financial position.

3.6 Acute Patient Experience Report

- The Committee considered a paper on the Quarter 2 Acute Patient Experience Report, which provided an overview of feedback and complaints mechanisms, and the resultant performance and actions and improvements based on these.
- The Committee were assured by the work that was ongoing in this area and noted that only 1% of contacts resulted in a complaint which although a small number was important for learning and improving. Future reports to the Committee would include trends over time and benchmarking against other organisations.

4. Issues for referral to other Standing Committees or escalation to the NHS Board

There were no issues for referral to other Standing Committees or escalation to the NHS Board.

5. Date of Next Meeting

The next meeting of the Acute Services Committee will take place on Tuesday 18 January 2022.