MORNING SESSION - THE IMPACT OF INCIVILITY

Morning Chair - Lindsay Donaldson

10.00-10.10 - Welcome and Introduction from the Chair - Lindsay Donaldson

10.10-10.55 - The Impact of Incivility - Chris Turner, Civility Saves Lives Lead, Consultant in Emergency Medicine, University Hospitals of Coventry and Warwickshire

10.55-11.10 - Coffee Break

11.10-11.40 - GMC Professionals Behaviours - Patient Safety - Gillian Currie, Liaison Adviser, General Medical Council

11.40-12.10 - Highlands Civility Experience - Helen Freeman, Director of Medical Education, NHS Highland, Consultant Paediatrician Raigmore Hospital

12.10-12.30 - Panel Discussion - ALL

12.30-13.15 - Lunch

AFTERNOON SESSION - DOING THE RIGHT THING AND HOW TO DO IT

Afternoon Chair - Fiona Burton, Consultant in Emergency Medicine, NHS GGC and NHS Lanarkshire

13.15-14.00 - Doing the Right Thing - Chris Turner, Civility Saves Lives Lead, Consultant in Emergency Medicine, University Hospitals of Coventry and Warwickshire

14.00-14.30 - Being an Active Bystander - Carlyn Davie, Consultant in Emergency Medicine, NHS Lothian

14.30-15.40 - Peer Support - Angela Lewis, Director, Personal Support Aviation Ltd

15.40-16.00 - Panel Discussion - ALL

16.00 - CLOSE

Please see below the YouTube link

https://youtu.be/XdZqIw3XCes

In collaboration with

Civility Saves Lives
NHS Scotland
NHS Greater Glasgow & Clyde
NHS Highland
NHS Lothian
General Medicine Council