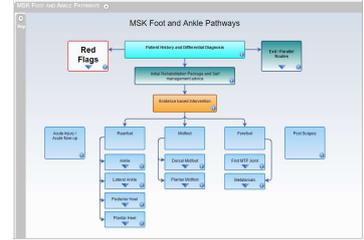


VISION: All Patients with foot and ankle problems in NHS Greater Glasgow and Clyde are treated using the MSK Foot and Ankle Pathway

Patient outcomes are improved from consistent evidence based care and clinicians benefit from having a comprehensive clinical decision making tool to inform and guide best practice. Waiting times are reduced due to more consistent practice and therefore better use of resources.

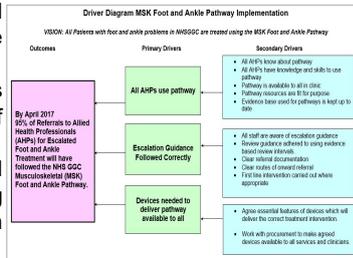
AIM: 95% of referrals for escalated treatment for a foot and ankle problem will follow the NHS Greater Glasgow and Clyde Foot and Ankle pathway by April 2017.



Method

Recommendations from the MSK foot and ankle pathway report were evaluated and specific recommendations chosen to allow the implementation of the pathway in everyday practice.

- A driver diagram was created and used to communicate change ideas
- Small scale PDSA cycles used to test new ways of working.
- Change ideas were selected to show the value of using the pathway for both clinicians and patients.



Process Change

Through a range of change ideas with the aim of increasing use, usefulness and awareness of the pathway we set out to win the hearts and minds of clinicians and stakeholders to allow them to be part of this change of practice and to inspire them to want to create successful and sustainable change with the ultimate goal being better outcomes for our patients.

Achievements

- Working with 3 different professions, podiatry, physiotherapy and orthotics to agree a consistent, evidence-based pathway for treating all foot and ankle patients
- Working together with new colleagues in areas outside of my own normal sphere of influence to create change.
- Implemented this in 3 very different professional groups.
- Effecting nearly 500 clinicians across the whole of NHSGGC both acute and partnership areas.



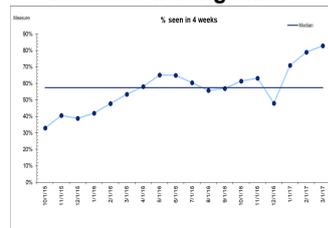
Key Reference Materials



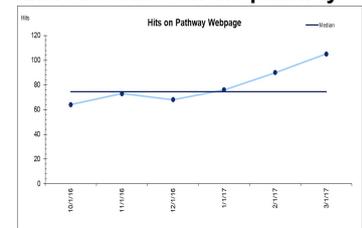
Results

Early on in my project I discovered that my primary process measure to measure progress against my aim was not able to be collected so I needed to find a range of other methods to monitor progress.

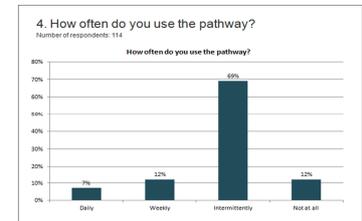
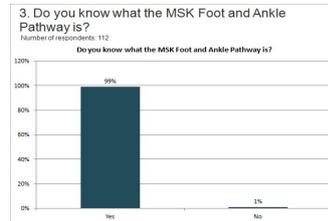
Reduced waiting times



Increased hits on the pathway



Clinicians have knowledge of and are using the pathway



Conclusions

- High levels of awareness and usage of the pathway found at the end of the project.
- Positive changes seen for patients even at this early stage such as reduced waiting times.

Next Steps

- Continue with regular communications to keep profile of pathway high.
- Joint education and training plan for future for all 3 professions
- Induction plan for all new clinicians
- Continue to add new evidence and resources to the pathways to give clinicians a reason to use the pathway and make sure evidence base is updated regularly.
- NHSGGC Orthopaedic project board has approved the Foot and Ankle pathway model to be rolled out to other body parts in next year.
- Measurement of outcomes for patients to try to demonstrate positive impact clinically of using the foot and ankle pathway.

Contact:

Nicola.munro@ggc.scot.nhs.uk

[@atmunro](https://twitter.com/atmunro)



ScIL
Scottish Improvement Leader