1. **Purpose of Paper**

The purpose of this paper is to: inform the NHS Board on key items of discussion at the NHSGGC Clinical and Care Governance Committee.

2. **Recommendation**

The Board is asked to note the key items of discussion at the recent meeting of the Clinical and Care Governance Committee on 8 June 2021 as set out below and seek further assurance as required.

3. **Key Items of Discussion**

3.1 **Discussion, Areas of Debate and Outcomes**

The Executive Leads, Dr Jennifer Armstrong, Medical Director, and Dr Margaret McGuire, Nurse Director, provided a verbal overview of current issues for awareness.
3.2 Care Opinion/Patient Experience

Dr McGuire presented the Patient Experience Report and asked the Committee to note the performance and activity related to patient experience for Quarter 4 of 2020/21 – 1st January to 31st March 2021.

The Committee were content to note the report and were assured that this would include more qualitative detail in future as well as cross-system learning and the impact of this.

The Committee noted that work was underway to encourage improved patient feedback in primary care.

The Committee recorded that it would be helpful to see further information on improvements and learning, as well as an improved Stage 2 complaints response timeline.

3.3 Clinical Governance Healthcare Quality Report

Ms Geraldine Jordon, Director of Clinical and Care Governance, presented the paper which integrated healthcare quality and clinical governance reporting, further developing the links between the two. The paper was provided for information and assurance.

The Committee were assured that there was a considerable amount of work ongoing on at all levels and were content that the report format was improving. It was noted that future reports would further balance the risks and successes.

The Committee noted that the Duty of Candour and Consent policies were in the process of being reviewed.

3.4 Thrombolysis and Thrombectomy Services

Dr Armstrong and Dr Chris Deighan, Deputy Medical Direct, presented the paper and asked the Committee to note the update on the Board’s Stroke Improvement Programme’s work to improve thrombolysis performance in NHSGGC.

The Committee were content to note the update on thrombolysis and thrombectomy and further updates would come to a future meeting of the Committee.

3.5 Healthcare Associated Infection

- Healthcare Associated Infection Reporting Template (HAIRT)

  Ms Sandra Devine, Acting Infection Control Manager, presented the HAIRTs for March and April 2021 and asked the Committee to note the progress made against HCAI targets and other Key Performance Indicators for Infection Prevention and Control.

  The Committee noted the progress and the good work around the Infection Control Collaborative.
The Committee were assured by the improved position and the response to any incidents.

- **SBAR Action Plan**

Ms Devine presented the Action Plan and advised that the QEUH Oversight Board report had recommended that a further update of the Action Plan was reviewed by the Clinical and Care Governance Committee and approved.

The Committee approved the closure of the Action Plan subject to some further narrative on three actions which the Chair and Vice Chair would sign off for assurance.

### 3.6 Board Support for Care Homes

Dr McGuire presented the paper for noting and updated the Committee in relation to Care Home activity.

The Committee was content to note the report and the continued support of the Nurse Director and colleagues to Care Homes.

### 3.7 Corporate Risk Register

Dr Armstrong provided a verbal update on the work underway to refresh the Corporate Risk Register.

The Committee was content to note the review of the Corporate Risk Register.

### 3.8 Items for Noting

The Committee was content to note the following items:

- Approved minute of Board Clinical Governance Forum Meeting of 14th December 2020.
- Approved minute of Board Clinical Governance Forum Meeting of 1st February 2021.
- Approved minute of Board Clinical Governance Forum Meeting of 12th April 2021.

### 4. Issues for referral to other Standing Committees or escalation to the NHS Board

There were no issues for referral to other Standing Committees or escalation to the NHS Board.

### 5. Date of Next Meeting

The next meeting of the Clinical and Care Governance Committee will take place on Tuesday 14 September 2021.