#StartTheConversation

**New Website**
We designed a brand new section of the NHSGGC website to give staff and the public lots of great information and tools to help them plan their care.

**Clinical Portal Stats**
In the past year you have helped us have increased the number of ACP Summaries. We now have 7 times more than we did last March!

**Staff Training**
This year we created 2 great training resources - an eModule to introduce staff to all things ACP and a virtual training session to increase staff confidence in having these brave conversations.

Over 300 staff have completed the eModule, and we’ve help almost 100 more improve their conversation skills.

**Staff Survey**
From the results of our ACP Summary we know that staff are worried about the time it takes to have ACP conversations and whether people are ready to discuss these topics.

This is why we are helping staff navigate the IT systems to share information and raising the topic of future planning with the public. ACPs are everyone’s business!

**Social Media**
We have been tweeting throughout the year! We now have over 150 followers enjoying our content from "Question of the Week" to updates on national and local policy.

Looking back at the past year...

**Staff Information Sessions**
We have virtually visited 8 teams both internally and externally to give them an update on all things ACP!

April 2021: Anticipatory Care Planning Programme
Looking towards the future.....

One Page Guide
We are working on a one-page guide for staff to give direction on the information required within the ACP Summary which can be shared with other services.

Bespoke Face to Face Training
We are planning to largely focus on training certain groups of staff across all 6 HSCPs including district nurses and community rehab teams.
However we hope to still offer some general training sessions too - check out our April dates!

ACP Champions
We are still recruiting champions!
We hope to create a network of Champions across the 6 HSCPs, who will play a key role in supporting their colleagues to have ACP conversations and complete ACP Summaries.

Training dates for April 2021
Open to Everyone!
20th April 2-4pm
21st April 2-4pm
27th April 2-4pm
28th April 2-4pm
Click to register

Help Spread the Word
Follow us on twitter, join our Clinical Advisory Network or become an ACP Champion... But most importantly talk to your friend, family and colleagues!

Please contact the ACP Team at ACPSupport@ggc.scot.nhs.uk if you require any further information with regards to our training, or if you would like to book a training session for your team.

www.nhsggc.org.uk/planningcare