

Core brief

Daily update
(31 March 2021, 4.15pm)

Topics in this Core Brief:

- New National Whistleblowing Standards
- NHS Louisa Jordan closes today
- Don't Assume, Do Ask! New dementia initiative in acute services
- Message from Health and Safety – Social distancing spot-checks

New National Whistleblowing Standards

A reminder that the new National Whistleblowing Standards, which are effective from 1st April 2021, are [available here](#).

[Two training modules](#) are also available to support the launch of the new National Whistleblowing Standards, which provides an overview and how the Standards work in practice. This training is for all staff who work on behalf of NHSScotland, including students, contractors and volunteers.

The modules are set out in two different learning programmes:

Programme one – this is aimed at all staff to gain a general awareness of the Standards. This training will take approximately 30 minutes and we would encourage all staff to undertake this.

Programme two – this is aimed at managers and those who receive concerns from individuals in their day-to-day work (all line managers who are likely to be involved in the process). This training will take approximated 2-3 hours.

Further information and guidance will also be available on HRConnect from Thursday 1st April 2021.

NHS Louisa Jordan Hospital closes today

After carrying out over 32,000 healthcare appointments, including oral medicine, diagnostics, plastics and rheumatology; training over 6,900 healthcare staff and students and vaccinating about 175,000 people, NHS Louisa Jordan will officially close today.

We want to take this opportunity to say a special thank you to all of our staff who have manned this facility and provided an exceptional service to our communities – well done everyone!

Vaccinations will continue until 3 April at the current site, and will then move to the Hydro within the Scottish Events Campus from Tuesday 6 April 2021.

Don't Assume, Do Ask!

This week will see the roll out of a new initiative within NHSGGC acute services, aimed at enhancing the care provided to people living with dementia and providing additional reassurance to their family, friends and carers. In Scotland it is estimated that there are over 90,000 people living with dementia and around 1 in 4 general hospital beds are occupied by someone with dementia.

The "Don't Assume, Do Ask!" scheme is a paperless system, designed to underpin a person-centred approach to meet the needs of people living with dementia within our acute and general hospitals. Rather than a blanket approach to care, the scheme is designed to be used where potential benefit has been identified and uses a discreet forget-me-not symbol, displayed on the person's bedside to encourage all staff to ask how their practices, communication and behaviours might be adapted to ensure people living with dementia are fully engaged in their assessment, care and rehabilitation. The "Don't Assume, Do Ask!" scheme intends to prompt everyone interacting with the person with dementia to look beyond diagnosis and consider the wider issue which can have an impact on outcomes and to support the use of personalised strategies.

The scheme will begin at the Queen Elizabeth University Hospital site this week, and will roll out to the rest of the organisation over the coming weeks. To support integration into practice, the scheme links closely to complementary processes currently used, such as "Getting to Know Me". There are also a range of training and information materials available for staff and those with dementia, their families, friends and carers. These materials can be found by on StaffNet at:

<http://www.staffnet.ggc.scot.nhs.uk/Acute/Dementia2/Pages/ForgetMeNot.aspx>

Message from Health and Safety - Social distancing spot-checks

The Health and Safety service conducted over 75 social distancing spot-checks from December 2020 to February 2021, across NHSGGC.

A lot of good practice was observed as well as opportunities for improvement. A lessons learned briefing has been created ([available here](#)) to help, share and learn.

Managers are asked to review the key areas identified and, if necessary, to implement in their area of responsibility. The key findings were associated with:

- Signage
- Cleaning
- Room occupancy
- Seat allocation and positioning
- Availability of sanitiser
- Understanding of mask/covering usage

Thank you to staff for supporting this process.

Information in relation to Social Distancing can be found [here](#). If you have any ideas to improve Social Distancing practice, please share with your line manager and email here: SDCommsGroup@ggc.scot.nhs.uk

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

Are your contact details up-to-date? [Click here](#) to check