

# Core brief

## Daily update

(21 October 2020, 4.20pm)

Topics in this Core Brief:

- Staff COVID-19 FAQs
- Community Assessment Centres
- Long service badges

## Staff COVID-19 FAQs

The [staff COVID-19 FAQs](#) have been updated to include questions on parking, face coverings, planned surgery and close contacts. Visit our dedicated COVID-19 web pages in the first instance if you have any questions about the current situation: [www.nhsqgc.org.uk/covid19](http://www.nhsqgc.org.uk/covid19)

## Community Assessment Centres

As we enter the winter months and COVID cases continue to rise, we have taken the opportunity to remind patients how to access help if their symptoms worsen. This important message will be promoted over the coming weeks via the media, social media and our own channels.

The Community Assessment Centres (CACs) – in Barr Street (Glasgow), Clydebank, Renton and Linwood – operate on an appointment-only basis and ensure COVID symptomatic people can be cared for within the community, while also ensuring hospital capacity is used for those with the most serious illnesses. They also reduce the exposure of patients at GP surgeries and allow GPs to focus on providing care to patients with other health issues.

Dr Kerri Neylon, Deputy Medical Director for Primary Care, said: “It’s really important that patients call NHS24 on 111. If further clinical advice is required, NHS24 will refer patients onto a clinician who will provide a full telephone assessment and if necessary, an appointment at the patient’s nearest CAC. Patients may still be referred directly to hospital, depending on the severity of their symptoms.”

“I’d like to thank all colleagues and staff across primary care, community, and acute services, for their efforts in continuing to care for our patients and adapting to changes in demand and delivery. They are all doing an excellent job.”

## Long service badges

Thousands of staff have already signed up for their long service badges and you can get yours too!

There are four specially designed pin badges to recognise and celebrate the service milestones of 20 years, 30 years, 40 years and an exceptional 50 years.



All years working for the NHS count – so the scheme applies to staff who have worked for NHSGGC or any other Board or Trust within the UK, as long as you are currently on the NHSGGC payroll.

Following a delay in getting the badges out due to COVID-19 we are resuming sending them out on a monthly basis (next batch is end of September).

If you haven't yet signed up for your long service badge, then all you have to do to get your hands on one is complete the online form – it's that simple!

Visit: [www.nhsggc.org.uk/longservice](http://www.nhsggc.org.uk/longservice)

## Social distancing is everyone's responsibility

Stick to the allowed occupancy when using lifts -  
check the information displayed beside the lift.



Please keep up-to-date with the latest guidance on our dedicated web pages at: [www.nhsggc.org.uk/covid19](http://www.nhsggc.org.uk/covid19). If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: [staff.covid19@ggc.scot.nhs.uk](mailto:staff.covid19@ggc.scot.nhs.uk)

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [StaffNet](#)