Welcome to your virtual appointment. You should have received some instruction by email or via an information leaflet. A step-by-step instruction for Registering and Submitting your information and photos is given below.

Here is an example of what a NHS Scotland digital dermatology email invite may look like on receipt.

Please check your email Spam folder if it has not arrived

Use an alternative device / phone/ laptop or tablet to access if any issues signing up. Alternatively a different web browser such as Google Chrome or Safari

Assuming you are happy to proceed you should click Allow Access green button
Step 2

Don't have an account?
Register to help you manage and improve your health.

Register

Already registered?

Email

Passphrase

Forgotten your passphrase?

Log in

Step 3

Next, complete your Registration details and continue
(ensuring it is you, the patient’s name and date of birth and not a relative)
Create a Password / Passphrase for you to login with

Step 4

Create a pass phrase

A passphrase is a memorable set of words that works like a password. Passphrases are safer and more secure than traditional passwords.

Your passphrase must
- contain 12 or more characters
- contain upper and lower case letters
- be unique to you and not be commonly used as a passphrase

Passphrase

***************

Back Register

Review and accept the Sharing Permissions screen

Step 5

Sharing data

Sharing with Greater Glasgow Clyde in Lenus Dermatology - Clinician

Greater Glasgow Clyde has requested that you share access to your data while they use Lenus Dermatology - Clinician.

If you accept, Forth Valley will be able to:
- Your user profile information (first name, last name, etc.)
- Your email address
- Read your media information
- Write media information for you

Do not accept Accept

Remember once you have completed your Registration, you still need to complete your clinic consultation by submitting photos and information.

See next steps to continue
Once your Registration is complete you should be able to login and start your Virtual Dermatology Appointment  
(you may have to go to the original Step 2 “Already Registered” section)

Reconfirm your Permissions to submit information and photos

Permissions
Your healthcare provider needs access to some of your data to provide this service. Unchecking these permissions could affect the level of service provided.

Personal information
Uncheck the permissions you do not wish to grant.

- Your user identifier
- Your user profile information (first name, last name, etc.)
- Your email address

Your health data
Uncheck the permissions you do not wish to grant.

- Read media information
- Write media information
Start your Dermatology Consultation by clicking the green “Add your details button”

Ideally it helps the clinicians with your diagnosis if you can submit some **clear, in-focus** photographs. You can use your mobile device and then upload from your image library. Please only send photos of the area in question or that your GP has asked us to look at.
Complete the questions to give more information about your skin condition or skin lesion.

Review your submitted information and photos and then complete your submission.
You can then wait for your response from the clinician which you will receive notification. Due to current waiting times this can be up to 4 weeks but is usually considerably quicker. A copy of the response will also go to the referring GP.

If you have had any problems receiving the emails or appointment please contact our Referral Management Service (please note this is not for any clinical advice).
Telephone 0141 452 3493

*Virtual Consultations now are treated as a normal clinic appointment and so if we do not hear from you or receive a returned submission within the time window, we will remove your referral from our waiting list and inform your GP.*