

The pebble in my shoe ...

Colette Byrne / Alastair Kirk
and all audience members

The way we do things ...

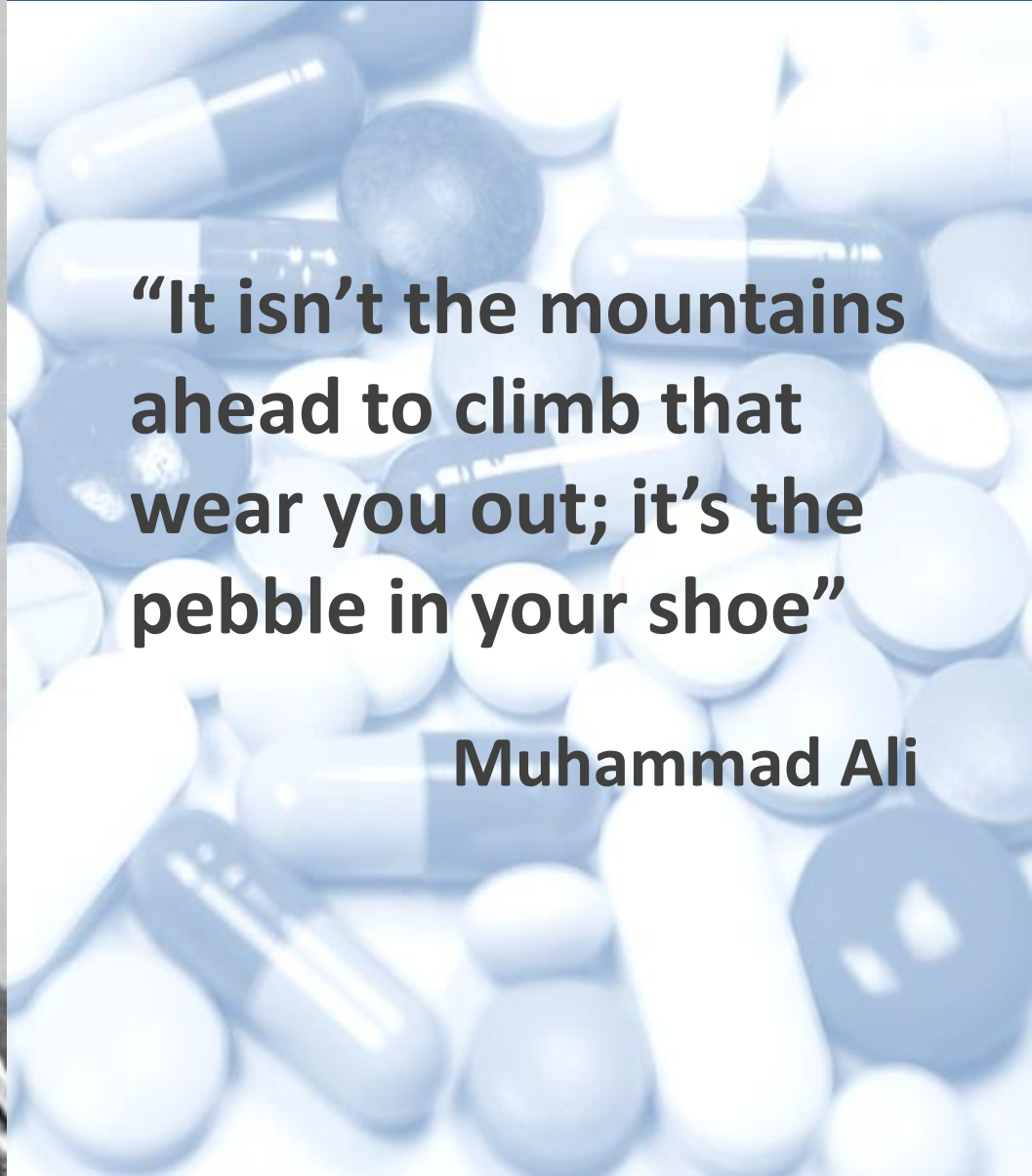
... is often not the safest, or most efficient way





**“It isn’t the mountains
ahead to climb that
wear you out; it’s the
pebble in your shoe”**

Muhammad Ali



This is the pebble in my shoe ...

The screenshot shows a web browser window with the address bar displaying <https://www.ggc-portal.scot.nhs.uk/concerto/Concerto.htm>. The browser's address bar also shows "Task Search - Concerto 8.3". The page content includes a navigation menu on the left with categories like "DECISION SUPPORT", "NEWS", "COMMON", "FORMS", "IDL", "TASK LIST", "SHARED WORKLIST", "SEARCH", "HOSPITAL IP", "HOSPITAL OP", "WORKLISTS", "HOSPITAL A&E", and "MESSAGING". The main content area is titled "Task Search" and features a search form with the following fields: "Task" (Pharmacy Medication Discharge Review), "Site" (Royal Alexandra Hospital (129)), "Ward" (RAH WD7 GORU Geriatric Medicine (48950)), and "Specialty". Below the search form is a "Search" button, a "Reset" button, and a text input field containing "Enter a new favourite search". A red starburst graphic with a loading spinner is overlaid on the search results area, indicating a loading or error state. The browser's taskbar at the bottom shows the Windows logo, Internet Explorer, File Explorer, and other application icons. The system tray in the bottom right corner displays the time "17:21" and the date "17/02/2020".

It is an IT issue, but
impacts on patient care
due to time wasted

So what is your pebble?

Think about all things related to medication in your clinical area:

- What really bugs you?
- What is so inefficient it makes you want to scream?
- What do you think could work **MUCH** better if only everyone did it your way?
- What would you change to make medication safer for patients?

