NOTE: Guidance is continuously being updated with new evidence.

Please visit www.gov.uk/coronavirus for the latest guidance and information on testing.
Whole home testing webinar

June 2020
What we will cover

Programme overview
End to end testing process
  - Before testing - how to prepare
  - Conducting testing - when to test
  - Conducting testing - how to test
  - Registering your test kits
  - Packaging your test kits
  - Collecting your test kits
  - Receiving your results

Support
Q&A

This webinar will focus on **swab tests** for care homes who have booked whole home testing.

For more information on other testing programmes such as antibody testing, go to [www.gov.uk/coronavirus](http://www.gov.uk/coronavirus)
Programme overview

• Our ambition is to help you to protect your residents and staff by providing testing to all care homes.

• Whole home testing can prevent and control outbreaks by isolating those that test positive, providing reassurance and enabling continued working for those who test negative.

• It also helps to build a strategic understanding of the prevalence of the virus in local areas and the sector as a whole.

Elderly and dementia care homes can apply for swab testing via an online portal by visiting www.gov.uk/coronavirus
End to end testing process

Care home step by step process

Day 1
- Email to confirm test kit delivery

Day 2
- Prepare for testing

Day 3
- Test kits arrive

Before testing
- Book a courier collection by 7pm the day before testing

Testing day(s)
- Day of testing (6am-3pm)
- Another day of testing (6am-3pm)
- Register test online
- Courier collection 4-10pm
- Register test online
- Courier collection 4-10pm

Day 7
- Start to receive results

Care home undertakes testing
### Before testing – *how to prepare*

You should **start to plan** for how you will conduct testing in your care home **as soon as you order your test kits** and no later than when you receive the order confirmation email. Here are the steps to take:

1. Familiarise yourself with the guidance and instructions
2. Watch the instructional video and complete the online self-assessment tool
3. Obtain consent and discuss the testing approach with your residents and staff
4. Review your Personal Protective Equipment (PPE) supply
5. Prepare the record keeping template with details of residents and/or staff to be tested
6. Look out for the delivery confirmation email letting you know when tests will be delivered
Before testing – how to prepare

This is the record keeping template:

<table>
<thead>
<tr>
<th>Name of home: ________________________________</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of resident</td>
</tr>
<tr>
<td>------------------</td>
</tr>
<tr>
<td>1</td>
</tr>
<tr>
<td>2</td>
</tr>
<tr>
<td>3</td>
</tr>
<tr>
<td>4</td>
</tr>
</tbody>
</table>

Top tips:
- Record resident information in the table before doing the test
- Make sure to record the URN or barcode of the test kit carefully
- Retain for your own record – this sheet should not be sent to the lab
Before testing – **how to book your courier collection**

- Once you have planned for when to test, book a courier collection **at least a day before testing by no later than 7pm.**

- Book your courier collection via [www.carehomecollect.co.uk](http://www.carehomecollect.co.uk)

- To complete the online form, you will need:
  - Care home ID
  - Postcode
  - Email address
  - Date of collection(s)
  - Name and contact number

You can book all of your courier collections at once or book ad hoc courier collections as and when you plan to test.
Conducting testing - *when to test*

Make sure you have booked a courier collection the day before you start testing

All tests should be conducted between **6am and 3pm**, to ensure that tests reach the lab within 48 hours of taking the sample.

Why is timing so important: tests are known to be most effective when processed within 48 hours of sample being taken.
Conducting testing - *how to test*

Follow the test instructions provided in your delivery confirmation email.

There are two types of test kits, Randox and non-Randox, for which specific instructions will be provided.

**Randox**

Register your completed test kits online

**Non-Randox**

(follow the Kingfisher instruction guide)

Days 3, 4 & 5
Registering your test kits

Randox

Non-Randox (e.g. Kingfisher)

https://randoxcovid.azurefd.net/registration

www.test-for-coronavirus.service.gov.uk/care-home
Packaging your test kits

Randox test kit

1. Follow the test kit instructions provided to assemble the individual kit safely and securely

2. Package your test kits for courier collection using the boxes/bag and labels provided

Non-Randox test kit
Collecting your test kits

• Courier collection will happen **between 4 – 10pm on the days you have booked collection.**

• Make sure the staff on duty are made aware of the courier collection so they are ready to hand over the completed test kits to the courier.

• Please ask the courier to check the label on the box to ensure they are collecting the correct test samples.

• Store test kits in a safe place with an ambient temperature of between 5 and 22 degrees Celsius

This label must be affixed to outer return packaging to comply with regulations
Receiving your results

What if a test comes back positive or presumed positive?

<table>
<thead>
<tr>
<th>Symptomatic</th>
<th>Asymptomatic</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residents</td>
<td>Continue to isolate for 14 days from the day that symptoms started</td>
</tr>
<tr>
<td></td>
<td>Isolate for 14 days from the day the test was taken.</td>
</tr>
<tr>
<td>Staff</td>
<td>Continue to self isolate for 7 days from the day of symptoms</td>
</tr>
<tr>
<td></td>
<td>Self isolate for 7 days from the day the test was taken</td>
</tr>
</tbody>
</table>

What if a test comes back negative?

- The resident and staff do not need to isolate if they are asymptomatic with a negative COVID-19 result
- However, if they develop further symptoms, they will need to isolate and retesting may be appropriate

Nothing should change in your care home while you wait for your results

See guidance for resident isolation protocols
Support


Watch the instructional video on: [www.youtu.be/1l0jcv37WzI](http://www.youtu.be/1l0jcv37WzI)

Read the guidance and test instruction documents for:

- Randox
- Non-Randox (e.g. Kingfisher)

Book your courier collection via [www.carehomecollect.co.uk](http://www.carehomecollect.co.uk)

Helpdesk: please call 0300 303 2713 if you have any questions or queries.
Lines are open from 7am – 11pm daily

Courier collection queries please email: [COVIDCareHomeTesting@dhsc.gov.uk](mailto:COVIDCareHomeTesting@dhsc.gov.uk)
Questions
Thank you for joining our webinar