

# Core brief

**Daily COVID-19 update**  
(28 May 2020, 4.15pm)

Topics in this Core Brief:

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- Our Black, Asian and Minority Ethnic (BAME) Workforce
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## Updated staff FAQs

We have updated our staff frequently asked questions to include a number of areas, including new guidance on travelling abroad, shielding and self-isolating. [Click here to see the updated FAQs.](#)

## Our Black, Asian and Minority Ethnic (BAME) Workforce

We previously acknowledged that there is emerging evidence that people from Black, Asian and Minority Ethnic backgrounds may be disproportionately affected by COVID-19. Further research and reviews are still underway and we await the results.

In the meantime, the health and wellbeing of our staff is a key priority and we are aware that many BAME staff may be feeling anxious and wish to discuss how best to protect themselves and their families at this difficult time.

Going forward, we have refreshed our Risk Assessment Form and managers will conduct a risk assessment with all BAME staff.

Aimed to be sensitive and supportive, these conversations will consider your psychological wellbeing and personal views/concerns about risk. If required we will provide support through our occupational health service. In addition, access to wellbeing support services is available through the national hub: <https://www.promis.scot/>

As part of the risk assessment all BAME staff with underlying health conditions and disabilities, who are over 70, or who are pregnant, will consider appropriate workplace adjustments. Depending on the outcome of the risk assessment, this could include placing staff in green rather than red zones, into non-patient facing roles, or asking staff to work for home, where this is possible.

Please also note additional support links below and that support is also available through your local trade union organisations.

<b>COVID-19 Staff Support Line for all Health and Social Care Staff</b>	The COVID-19 Staff Support Line Telephone is: 0141 303 8968.
All health and social care staff across the whole of Greater Glasgow and Clyde now	You can also contact us through our staff mailbox at <a href="mailto:staff.COVID19@ggc.scot.nhs.uk">staff.COVID19@ggc.scot.nhs.uk</a>

have access to the COVID-19 confidential Staff Support line.	
<b>Psychological First Aid Line</b> For hospital-based staff wishing to access psychological first aid as a result of their challenging work circumstances APSSS have developed an online provision using Attend Anywhere Technology.	APSSS sessions can be booked by calling 0141 277 7623.
<b>Occupational Health Counselling Service</b>	The Occupational Health counsellors are supporting staff that would benefit from a 'listening ear' interaction. This is available via the Occupational Health phone number: 0141 201 0600.

### Specialist Learning Disability Services

Last week Specialist Learning Disability Inpatient Services celebrated Learning Disability Week 2020. This year's focus was the environment and an opportunity for our service users to provide feedback to staff on the care and support they receive in our services.

We are immensely proud of the difference all our staff make to people's lives and the support staff have given to each other. All of our staff within LD have risen to the challenge of COVID-19 and have shown great commitment in ensuring the impact on our service users has been minimised.

Our service users regularly give staff feedback and this week their [feedback has been produced by nursing staff](#) from our Acute Assessment/Treatment Service at Claythorn House, GRH in their own unique, remarkable way.



### Transport update

ScotRail are introducing guidelines on social distancing on their services, as well as additional services on some routes from Monday 1 June. More information is available at the link below.

<https://www.scotrail.co.uk/about-scotrail/news/scotrail-urges-customers-play-their-part-and-cover-their-face-while-travelling>

Please keep up-to-date with the latest guidance on our dedicated web pages at: [www.nhsggc.org.uk/covid19](http://www.nhsggc.org.uk/covid19). If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: [staff.covid19@ggc.scot.nhs.uk](mailto:staff.covid19@ggc.scot.nhs.uk)

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not have access to a computer.  
A full archive of printable PDFs are available on [StaffNet](#)**