

Core brief

**Message from Jane Grant, Chief Executive
(15 May 2020, 5.00pm)**

I hope you have all had the opportunity to watch the first in the series of the Life on the Frontline videos which launched this week. Margaret Murray's account of the challenges faced by our teams of domestic staff, as they work to keep our hospitals clean, was both humbling and inspiring.

Our domestic teams have been doing a fantastic job throughout this difficult time, with many having to carry out physically demanding tasks whilst wearing FFP3 masks, visors, aprons and gloves. This cannot be easy, as Margaret describes, and the staff deserve our thanks and gratitude for all that they do to maintain high standards of cleanliness.

They are part of a wider team of facilities staff who have all made an important contribution to keeping our hospitals and community services running smoothly. The laundry service has been very busy ensuring adequate supplies of clean bedding and towels are provided to wards. Our transport and portering staff have kept patients and tests moving. Our catering services have kept everyone well fed.

It has been said that the facilities teams are our 'unsung heroes'. Margaret's video, which has now reached more than 1 million people, hopefully sets that straight and gives facilities colleagues the recognition they so rightly deserve.

Thank you.



**It is important to share Core Brief with colleagues who do not have access to a computer.
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