

# Core brief

## Message from Professor John Brown CBE, Chairman

I realise that for many of you finding the time to read messages from the NHS leadership isn't always possible as you respond to the Coronavirus pandemic. But I hope that everyone in NHS Greater Glasgow & Clyde knows that I really appreciate and value everything you are doing for our patients, service users and their families.

By everyone, I don't just mean the clinicians who are on the front line delivering the high quality health care we desperately need at this time but also all the other people who keep our hospitals, health centres and GP surgeries open and working efficiently.

This includes the porters and domestic staff and the volunteers who support our clinicians as well as all the estates, facilities and IT staff who keep the buildings open and the computers switched on.

I also want to recognise the contribution made by all the social care staff working alongside NHS colleagues to ensure the end to end health and social care system continues to meet the needs of the people in Greater Glasgow & Clyde.

My thanks also go to all the admin staff who make sure we continue to operate as efficiently as possible, despite the challenges we face. Making sure our staff and suppliers continue to get paid are only two of the many 'back office' functions we cannot do without.

Of course, a large complex organisation such as ours would quickly grind to a halt without the efforts of the managers who lead and co-ordinate our operations. I particularly want to recognise the contribution made by Jane Grant and her senior leadership team in not only managing the current situation but also in working with the Scottish Government to prepare us for what has yet to come.

In recent weeks I've seen first-hand how hard you all work and now that I'm working from home, I'm very aware of how the situation is becoming more demanding as each day passes. As well as being briefed by Jane Grant on a daily basis, I receive feedback from my family and friends who continue to work in our hospitals and in General Practice.

One thing that I have found particularly impressive is a real sense of collaboration and partnership with the trade unions, the local authorities, the universities, the Royal Colleges and the many other private and public organisations that support our health and social care services.

Everything I've seen and heard makes me proud to be associated with the NHS and everyone who works across Greater Glasgow & Clyde. My wife and I joined the millions of people across the UK at the 'Clap for Carers' event last night.

I know I speak for the thirty members of the Health Board when I say we are hugely grateful to all of you for what you have done and what I know you will continue to do in the future. On behalf of the Board Members, I want to commit to doing everything we can to support you as we work together to bring this crisis to an end.

I hope you, your families and friends keep well and healthy in these difficult times.



## Please remember to wash your hands

Follow the correct hand washing procedure

[www.nhsinform.scot/coronavirus](http://www.nhsinform.scot/coronavirus)



The diagram illustrates the five steps of handwashing: 1. Rubbing hands together under a stream of water. 2. Spreading fingers and thumb, with arrows indicating the direction of movement. 3. Rubbing the back of the hand with the palm of the other hand, with arrows showing the circular motion. 4. Rubbing the palm of the hand with the back of the other hand, with a circular arrow indicating the motion. 5. Rinsing hands under a stream of water.

Are your contact details up-to-date? [Click here](#) to check