

Core brief

Wednesday 18 March 2020

Introduction

This issue of Core Brief details a message from the Chief Executive.

Message from Jane Grant, Chief Executive

With each day, as an organisation, we face new challenges to the way we work and a growing need for us to work in different ways. I want to reiterate how grateful I am to everyone for your efforts during this extremely challenging time.

Whilst the numbers of patients being treated with COVID-19 in our hospitals remains relatively low, the impact on services and on our personal lives has already been significant.

NHSGGC staff have been magnificent in their response, rapidly adopting new approaches, using new technologies and flexible working arrangements to respond to the latest advice from the UK and Scottish Governments. My thanks go to the eHealth team whose significant contribution is enabling many of us to engage virtually and remotely with patients and with one another.

The whole system continues to prepare for the surge in cases that we expect over the next few weeks. The work underway to rapidly set up new arrangements for triage and assessment of community cases involves teams from across the whole system – primary care, community and acute services, supported by administration, eHealth and estates teams. My thanks go to you all.

I also want to acknowledge the significant work underway to postpone non-urgent cases and retrain staff to care for the most acutely unwell patients in the weeks ahead

There will be more to come, but the successful implementation of these measures so far, and the manner in which our staff have communicated and worked together, is testament to how effective we are as everyone works as part of that team.

The coming weeks and months will be difficult and many new questions will arise. Through this period we will continue to provide regular briefings on key issues to ensure you are kept up to date. In the meantime, if you have any specific questions, please discuss these with your line manager and make full use of the resources available on our dedicated webpages at www.nhsggc.org.uk/covid19.

Once again, thank you for your hard work and dedication at this time. It is hugely appreciated.

Jane Grant
Chief Executive