

<b>NHS Greater Glasgow &amp; Clyde</b>	<b>Paper No. 20/10</b>
<b>Meeting:</b>	<b>Board Meeting</b>
<b>Date of Meeting:</b>	<b>25<sup>th</sup> February 2020</b>
<b>Purpose of Paper:</b>	<b>For Noting</b>
<b>Classification:</b>	<b>Board Official</b>
<b>Name of Reporting Committee</b>	<b>Area Clinical Forum</b>
<b>Date of Reporting Committee</b>	<b>13<sup>th</sup> February 2020</b>
<b>Committee Chairperson</b>	<b>Mrs Audrey Thompson</b>

**Paper Title: Update on Key Items of Discussion at Governance Committee**

**Recommendation:**

That the Board note the key items of discussion at the recent meeting of the Area Clinical Forum Meeting of 13<sup>th</sup> February 2020 as set out below.

**Key Items of Discussion:**

**1. Roll Out of Clinical Portal to Community Pharmacy**

The Forum received a verbal update from Ms Elaine Paton, Senior Prescribing Advisor. The update provided positive feedback from pharmacists, highlighting the benefits of using portal in terms of clinical safety and the time in which it saves both pharmacists and general practice. The committee highlighted the need for better communication between pharmacists and general practitioners. Community Pharmacy was not using the Datix system to record incidents which raised concern that there could be missed learning opportunities for those involved in prescribing.

The ACF also noted the expansion of access to the Emergency Care Summary for primary care contractor groups under an agreed data sharing protocol and welcomed this development.

## **2. NHS Scotland Escalation Update**

Dr Margaret McGuire, Nursing Director provided members with an overview of the current position. Dr McGuire explained that NHSGGC had been placed on level 4 of the NHS Scotland Performance Framework, first for Communications and Engagement and Infection Prevention and Control relating to the Royal Hospital for Children. She advised that an Oversight Board had been established, chaired by Prof Fiona McQueen, Chief Nursing Officer, Scottish Government and that three subgroups exist underneath this.

The forum had expected to receive the Oversight Boards terms of reference for noting. There was question and concern as to why the terms of reference had not yet been shared on the website particularly with the challenges currently faced. Mrs Thompson would ask again at the Oversight Board if the terms of reference could be shared. It was noted that the Cabinet Secretary had particularly asked the ACF at the last Annual Review about their involvement and sight of materials in relation to infection control.

Dr McGuire also described the subsequent full escalation to level 4 following the mid-year review. The forum noted the extent of work ongoing and were reassured to hear that NHSGGC was working closely and co-operatively with the external support.

## **3. Whistleblowing**

Following from a previous discussion, the Forum had a discussion which highlighted the recent appointment of a new whistleblowing champion and the anticipated publication of new standards for all healthcare settings. Members were asked to add whistleblowing as an agenda item at each of their area committees. Any concerns raised at the advisory committees would be fed through the Area Clinical Forum. The Forum also acknowledge the need to support staff involved in cases. It was agreed that Rona Sweeney, Non-Executive Board Member would be invited to discuss the governance of investigations.

## **4. Person Centred Visiting**

The Forum received a report on person centred visiting from Ms Ann McLinton, Programme Manager.

The report provided a summary of progress achieved to further develop and enhance the person centred approach to visiting in NHSGGC. It was expected that a full implementation of core principles for person centred visiting across all inpatient bed holding areas would be achieved by May 2020. Engagement and testing phases of the programme of work were largely complete in the acute sectors/directorates.

Work was ongoing with the communications department to help promote person centred visiting. A website had been created and a patient information leaflet was being established.

The Forum were advised that a learning event took place in November which highlighted unexpected benefits found from person centred visiting. The Forum made positive comment about the approach, highlighting that it was a good example of developments in NHSGGC.

#### **5. Healthcare Quality Strategy Update**

The Forum received a paper and verbal update from Dr McGuire which summarised progress in implementation of the strategy. Members particularly noted the links with work around developing a positive culture and the need to support and value staff at all levels in the organisation.

#### **6. Medical Devices**

The Forum had a discussion following concern raised from a member regarding the medical devices regulation and the changes in EU law which governs the devices provided by NHSGGC. There was concerns from Allied Health Professionals that there could be patients using devices that are not compliant under the new law. The concern would be taken to the Informal Directors meeting and would be further discussed at the next Area Clinical Forum.

#### **7. Update from Advisory Committee on Salient Business Points and Minutes to Note**

The Forum received an update from each of the Advisory Committee Chairs on key topics discussed at the most recent Committee meetings.