Celebrating Success
Staff Awards Event

STAFF AWARDS
4 November 2019
## Timing

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<tr>
<td>18.30</td>
<td>Drinks Reception</td>
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<tr>
<td>19.00</td>
<td>Welcome</td>
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<td>Professor Jason Leitch CBE, Host</td>
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<tr>
<td>19.05</td>
<td>Welcome &amp; Introduction</td>
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<td>Professor John Brown CBE, Chairman</td>
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<tr>
<td>19.10</td>
<td>Glasgow Royal Infirmary Choir</td>
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<tr>
<td>19.25</td>
<td>Dinner</td>
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<tr>
<td>20.50</td>
<td>Local Staff Awards Introduction</td>
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<td>Jane Grant, Chief Executive</td>
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<tr>
<td>21.00</td>
<td>Local Staff Awards Ceremony</td>
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<td>Professor Jason Leitch CBE, Host</td>
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<tr>
<td>21.40</td>
<td>Charity Prize Draw</td>
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<td>21.50</td>
<td>Chairman’s Awards &amp; William Cullen Prize Introduction</td>
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<td>Professor John Brown CBE, Chairman</td>
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<tr>
<td>22.00</td>
<td>William Cullen Prize Ceremony</td>
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<td>Professor Jason Leitch CBE, Host</td>
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<td>22.05</td>
<td>Chairman’s Awards Ceremony</td>
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<td>Professor Jason Leitch CBE, Host</td>
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<td>Professor John Brown CBE, Chairman</td>
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I recently met with some of our staff who have reached the astonishing milestone of 50 years' service to the NHS. I want to personally say again how very much I appreciate the exceptional commitment they have demonstrated. This length of service is testament to their dedication, resilience and commitment to the teams around them.

I continue to be impressed on a daily basis by the professionalism, kindness and respect I see our staff demonstrate with our patients every day.

Tonight is the chance to recognise our staff from across NHSGGC and celebrate your achievements in style.

This year, the Chairman's Awards reflect the key aims of the organisation, renaming our categories to: Better Care, Better Health, Better Value and Better Workplace.

Our popular Nursing and Volunteer categories remain and for the second year we will be presenting the Global Citizenship award.

The judges again this year had the difficult task of short listing from the record number of excellent nominations received in these categories.

For the first time in the ten years of the Chairman’s Awards tonight will see two teams recognised with an award for excellence for their expertise and dedication in responding to unprecedented challenging situations.

We will also this year present the prestigious William Cullen Prize for excellence in medical teaching and medical service innovation.

I hope you all enjoy the night as each and every one of you deserve to be congratulated for the care and services you provide every day to our local communities.
Record Breaking Staff Success

Tonight is the night to celebrate your success in style and recognise what you do on a daily basis to deliver or support the delivery of such a high level of quality care for our patients and communities.

I wish it was possible for all 39,000 staff to enjoy a night like tonight but I take great pleasure in being able to congratulate staff and volunteers every month in my team brief in gaining honours and awards.

It is pleasing that this event recognises staff from across NHSGGC with each Directorate and HSCP represented.

There were a record 394 entries in the Chairman’s Awards, a further testament to the high regard that the communities we serve have for you all.

Allied to this is the record number of nominations for the local directorate and partnership awards. This year there were 441 nominations, more than double the figure for any previous year. I am proud to be presenting the awards tonight to the overall winners but each nominee should also be congratulated for their success.

It is great to see that Glasgow Royal Infirmary choir is performing for us tonight following on from last year’s excellent performance by the Queen Elizabeth University & Royal Hospital for Children choir. I am also pleased that choirs from other areas of the organisation are queuing up to perform at next year’s event.

Have a great night, you deserve it.

Jane Grant
Chief Executive, NHSGGC

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Charity Draw

The Chairman’s raffle tonight will raise funds for the Screen Memories Scotland Charity “A night at the pictures”, we hope you will give generously to support their great work.

The charity provides immersive cinema experiences for patients from dementia and other wards in hospitals across NHSGGC.

The room is themed and the programme is designed to set the mood of the traditional night at the pictures by including adverts and newreels of the time and trailers of iconic films.

The recall of the patients in many cases is spectacular, not only of films and personalities, but also of the many cinemas themselves. The cinema style refreshments provided often trigger memories of the days when the patients attended their own local cinemas.

“A night at the pictures” has already taken place at Gartnavel General Hospital, Queen Elizabeth University Hospital, Langlands Unit, Glasgow Royal Infirmary, Royal Alexandra Hospital, New Stobhill Hospital and Lightburn Hospital.

The money raised tonight will mean that the charity can provide new and exciting resources with tailored experience for our patients.

Charity Prizes

Simply place a contribution in the envelope provided (suggested minimum donation £5) and write your name and table number on the front.

The prizes are:

- Two Apple iPads
- Dinner for two and a bottle of house wine from the ‘Wee Menu’ in the Collage Restaurant
- Fitbit
- A gourmet afternoon tea for two with Red Bus Bistro
Thank You

NHSGGC would like to thank all our supporters and sponsors:

**Connect** is delighted to once again be a sponsor of the NHSGGC Celebrating Success Staff Awards. As publisher of your monthly Staff Newsletter, we are honoured to share news of your pioneering work and the dedication and commitment of the organisation’s many unsung heroes. Congratulations to all nominees on their success.

Find out more at [www.connectmedia.cc](http://www.connectmedia.cc)

Established in 1998, **The NHS Credit Union** prides itself on helping care for the financial wellbeing of its members, providing ethical opportunities & financial services to health service staff in GGC for the last 21 years. Our newly introduced mobile app, upgraded online services and with even more product and service expansion plans underway, it’s a great time to join: [www.nhscreditunion.com](http://www.nhscreditunion.com)

We are honoured to continue to support this event and offer a huge congratulations to all the nominees.

**Radisson Blu Hotel** is a stylish property in the City Centre comprising of 247 bedrooms and 15 meeting rooms of varying sizes, each with natural daylight and air conditioning. Plus Megalithic, a vast space which can accommodate up to 540 for a dinner dance or 800 theatre style.


All NHS Staff are welcome to register with **NHS Staff Benefits** for free at [www.nhsstaffbenefits.co.uk](http://www.nhsstaffbenefits.co.uk) to access a wide range of savings. We add new deals every week. Search over 200 different discounts on holidays, event tickets, online shopping, gym memberships, transport, motoring, family days out and much more.

We're proud to sponsor this event and offer our congratulations to all nominees.

Established in 1783, **The Herald** is Scotland’s most influential broadsheet newspaper, providing quality news and business coverage as well as agenda-setting comment. In harness with [www.heraldscotland.com](http://www.heraldscotland.com) and our sister newspapers across the country, The Herald offers the complete package.

The **Evening Times** since 1876 has been serving the people of Glasgow. It is a trusted campaigning paper at the heart of a community it knows and cares about, and shares the pride of many Glaswegians in our great city.

Online at [www.eveningtimes.co.uk](http://www.eveningtimes.co.uk) it strives to be first with the latest breaking news, ensuring readers never miss a big story.
The Host

Professor Jason Leitch CBE,
National Clinical Director, Scottish Government.

Jason has worked for the Scottish Government since 2007 and in January 2015 was appointed as The National Clinical Director.

He is a Senior Fellow at the Institute for Healthcare Improvement (IHI). He was a 2005-06 Quality Improvement Fellow at IHI.

He is an Honorary Professor at the University of Dundee.

Jason is a non-executive Board member of the Medical and Dental Defence Union of Scotland, a Board member of The Nazareth Trust and a trustee of the Indian Rural Evangelical Fellowship (UK) which runs a children’s’ home and schools in southeast India.

He qualified as a dentist in 1991 and was a Consultant Oral Surgeon in Glasgow. He has a doctorate from the University of Glasgow, a Masters in Public Health from Harvard and is a fellow of the three UK surgical Royal Colleges.

Jason was appointed CBE in the 2019 Birthday Honours.

The Choir

Glasgow Royal Infirmary Choir

The GRI choir was formed in 2018 initially to bring some festive harmonies to patients in the GRI wards.

Since then, the choir has continued to meet and rehearse over lunch time each Wednesday under the guidance of choir master Mairi McGillivray.

The choir is always open to new members and as one of the choir members put it...

“Singing in the choir is cheaper than therapy, healthier than drinking and more fun than working out.”
Celebrating 50 Years of Service

Left to right: Margaret Foley, Professor John Brown CBE, Lynda Douglas, Jane Grant, Liz Love

With thanks for your loyal service:

Carol Orlando
Helen Quinn
Janet Dawson
Josee Grenade
Liz Love
Lynda Douglas
Maggie Welsh
Margaret Foley
Morag Stevenson
Sheena Brownlie
Our Celebrating Success Staff Awards is a real highlight of the calendar. It’s a brilliant evening of recognition and inspiration.”

Jane Grant
Chief Executive, NHSGGC
# Award Categories

## Local Staff Awards
1. Acute Services – Clyde Sector
2. Acute Services – North Sector
3. Acute Services – South Sector
4. Diagnostics
5. East Dunbartonshire HSCP
6. East Renfrewshire HSCP
7. eHealth
8. Estates and Facilities
9. Finance
10. Glasgow City HSCP
11. Human Resources and Organisational Development
12. Inverclyde HSCP
13. Pharmacy Services
14. Public Health
15. Regional Services
16. Renfrewshire HSCP
17. West Dunbartonshire HSCP
18. Women & Children’s Services

## William Cullen Prize
1. William Cullen Prize for Innovation
2. William Cullen Prize for Teaching

## Chairman’s Awards
1. Better Care
2. Better Health
3. Better Value
4. Better Workplace
5. Global Citizenship
6. Nursing
7. Volunteer
8. Special Judges Awards of Excellence

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We’re announcing the winners live on Twitter tonight. If you want to get involved then use our hashtag for the evening: #ggcawards
Local Staff Awards Winners - 2018

www.nhsggc.org.uk | @NHSGGC
Local Staff Awards

1

Acute Services – Clyde Sector

Our Culture
Nicola Lightbody
Demonstrating collaborative working and flexible support across services during challenging circumstances.

Our Leaders
Dr Claire Harrow
Proactive leadership style and solution-focused approach to benefit patients and colleagues.

Our Patients
Vale of Leven Activity Co-ordinators
Positive impact and significant differences to enhance patient and family experiences.

Our People
Denise Walsh
Proactive contributions to enable the safe discharge and support of patients.

Our Resources
Dr Liz James
Supportive lead role in job planning and instrumental in improving theatre utilisation.

2

Acute Services – North Sector

Our Culture
The GRI and Stobhill Theatre’s Instrumentation Team
Outstanding response to crisis situation with excellent team working, planning and solutions focused approach.

Our Leaders
The Critical Care Simulation Faculty
Development of a dynamic MDT learning approach promoting team working and safety across the unit.

Our Patients
The Urology Audio Typist Team
Development of efficient, patient focused processes to improve typing timescales for cancer tracked patients.

Our People
Susan McCarthy
Significant contribution to the board wide upgrade of the Opera Theatre Management System.

Our Resources
The Rheumatology Occupational Therapy Team
Development of person centred self management groups with reduced waiting times and improved outcomes.
3

Acute Services – South Sector

Our Culture
Rachael Connelly
For amazing support to the management team.

Our Leaders
Keith Hussey
For supporting patients and their families to make difficult decisions.

Our Patients
Urology Nurse Cystoscopists
Creating advanced roles for nurses that allowed patients to be seen quickly.

Our People
ELLSA team
Redesign across all services and professions caring for emergency surgical patients.

Our Resources
Ailsa Connelly
For developing an ODP training plan for the West of Scotland.

4

Diagnostics

Our Culture
Health Physics Team
For epitomising NHSGGC values and for their positive team approach.

Our Leaders
Stuart Parks
Inspirational and motivational leadership in scientific development and innovation.

Our Patients
Jean Tait
For patient centred care and support to service developments.

Our People
Amit Patel
Creation of state of the art Radiology educational suite and exceptional mentoring.

Our Resources
Medical Devices Unit
Successful delivery of multiple initiatives with lasting impact on quality and cost-effectiveness.

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East Dunbartonshire HSCP

Our Culture
Phil Maguire & Kelly Ann Bramley
Implementing a new training programme on challenging behaviour.

Our Leaders
Dr Laura Coia
Passion and drive for providing person centred care for patients and the local community.

Our Patients
Criminal Justice Supervision Team
Developed service to respond to rising rates of domestic abuse recorded by police.

Our People
★ Joint Winners
Gordon Smith
Dedication to obtain skills to help deal with his challenging client group.
Margaret Weir
Took on responsibility for developing and maintaining the Oral Health Directorate Intranet.

Our Resources
Alcohol & Drugs Service and Criminal Justice
Partnership working has resulted in minimising risks and providing harm reducing interventions.

East Renfrewshire HSCP

Our Culture
★ Joint Winners
Safe & Together Champions and Trainers
Energy and commitment to being Safe and Together Champions and Trainers.

Signs of Safety Approach
Embedding the Signs of Safety approach to vulnerable and disadvantaged families.

Our Leaders
Home from Hospital Team
Achievement in obtaining zero delayed discharges and regular 72 hour discharge target.

Our Patients
★ Joint Winners
Arts & Crafts and Garden Tidy Projects
Creativeness, commitment, team work and working with groups of individuals and school pupils.
Specialist Learning Disability Inpatient Service
Commitment and professionalism displayed whilst undergoing an In-patient Service redesign programme.

Our People
Strategic Inspection (Adults)
Commitment and professionalism displayed during the Strategic Joint Inspection.

Our Resources
IJB Committee Papers Tracker
Development of the IJB and Committee Papers tracker spreadsheet and action log.
eHealth

Our Culture
TrakCare T2018 Upgrade Programme Team
Excellent team work across organisational boundaries delivering upgrade to 35,000 users.

Our Leaders
Medicines Reconciliation Programme
Exemplary leadership implementing Medicines Reconciliation/IDL across all wards and thousands of users.

Our Patients
Mental Health Inpatient Roll-Out of EMIS Web Team
Providing secure, accurate and current patient information across community services.

Our People
Telephony Transformation Programme Team
Commitment to the transformation of the Board’s core telephony services.

Our Resources
Production Infrastructure Programme Team
Migration of approximately 1000 IT systems to a cost effective, supportable and standardised environment.

Estates and Facilities

Our Culture
Hub Bundle Team
Critical projects in the move toward creating new integrated service delivery into communities.

Our Leaders
Pat Coyne
Commitment to a very challenging role and providing positive outcomes not only within domestic services.

Our Patients
Charles Fitzpatrick
Took responsibility to keep areas clean and tidy and reduce complaint numbers.

Our People
Alex Brady
Improving overall ambiance often in very unpleasant environmental conditions improving the patient/visitor experience.

Our Resources
Sharon McMillan & Glenys Houton
Above and beyond their normal daily duties in providing full support to the Facilities Management team.

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Finance

Our Culture
Emma Docherty
For her commitment to ongoing personal and professional development.

Our Leaders
Brenda Colvin
For exemplary leadership during challenging times and innovative lead for new developments.

Our Patients
Fiona Shields
For her contribution to integrated working within East Dunbartonshire HSCP.

Our People
Lynn Marshall
Successful transfer of SSTS services from NHS Lanarkshire and NHS Dumfries & Galloway to NHSGGC.

Our Resources
Laura Campbell
For the successful implementation of ePayslips and continuous improvement within payroll services.

Glasgow City HSCP

Our Culture
Anne-Marie McAuley
For her commitment to supporting parents and promoting child development.

Our Leaders
Chara Centre
For providing an excellent accommodation and support service, for women experiencing homelessness.

Our Patients
Prescribing Team South Locality
For facilitating patients with lung cancer to have their medicines reviewed locally.

Our People
Callum Lynch
For his work in supporting the Glasgow Young People’s Champion’s Group.

Our Resources
Home Care Services Large Scale Recruitment Project
For the new recruitment procedure for home care staff during a recent campaign.
Human Resources & Organisational Development

Our Culture
Elaine White
For improving Sharps Training in the Community.

Our Leaders
Angela Brace
For supporting the newly qualified nursing programme.

Our Patients
Phil Rakhra, Geraldine Cairns & Ann Alexander
For supporting the Health Children’s Programme.

Our People
Learning & Education Team
For commitment in supporting the Learning & Education service.

Our Resources
Kenny Tracey
For implementation of the West of Scotland Doctors in Training Programme.

Inverclyde HSCP

Our Culture
Arlene Mailey, Helen Laverty & Aileen Wilson
For contributions and ongoing delivery of the HSCP Strategic Plan.

Our Leaders
Catriona MacLean
For excellent leadership, implementing and embedding of UNICEF’s Gold Baby Friendly award.

Our Patients
Advice Services
For outstanding provision of money advice, benefits advice and welfare rights representation.

Our People
Inpatient Mental Health Services, Ward 4
For collaborative working in implementing a Stress and Distress Psychological Model.

Our Resources
Ellen Donnelly & Janice Donnachie
For adopting approaches in moving and handling of patients, enhancing their care.
13

Pharmacy Services

Our Culture
Glasgow City HSCP South Sector
Improving the Cancer Journey.

Our Leaders
Pamela MacTavish
Outstanding Leadership – GRI Surgical Team.

Our Patients
Lesley Anne Tait
Pharmacist/Nurse Led Antifibrotic Service.

Our People
Pharmacy Services
Communications Sub Committee ADTC.

Our Resources
Karen Pawelczyk
Change in Vaccination Transformation Programme.

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Public Health

Our Leaders
Smokefree Team
Work with SPS to ensure smooth transition to a smokefree prison service.

Our Patients
Public Health Outreach Publications Team
For providing NHSGGC staff with quality assured publications available to order online.

Our People
Lesley McBrien
Working to reduce negative impact on NHSGGC staff of financial worries and insecurity.

Our Resources
Elaine Cadzow & Rose Scullion
For producing accurate information about service users which informs service planning and redesign.

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Regional Services

Our Culture
Cicely Cunningham & Lynsey Watt
For their commitment to successfully shifting the culture to be more positive.

Our Leaders
Marie McLaughlin & Lisa Halliday
Exemplary leadership of the transition of the service relocation to the QEUH.

Our Patients
Judi Bolton & Sarah Weldon
For their continued delivery and development of the Specialist Treatment for Addressing Risk (STAR Service).

Our People
Derek Boyd & Moira McGill
For their dedication to optimising the patient experience and bed resources.

Our Resources
Carla Forte
For delivery of cost effective redesign initiatives and drug savings.

Renfrewshire HSCP

Our Culture
Weavers Linn Respite Unit
Continuous improvement and dedication in providing a bespoke respite service.

Our Leaders
Gateway Intensive Support Service
Sharing of information and skills enhancing service users’ lifestyle and supporting families.

Our Patients
Community Networks
Successfully supporting users through positive outcomes working in community projects.

Our People
Tommy Ayton
Recognition for 20 years of outstanding volunteering contribution to Flexicare project.

Our Resources
Nicki Hamer & Tracy Ward
Dedication and commitment to information governance in delivering GDPR legislation.

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West Dunbartonshire HSCP

Our Culture
Dumbarton Day Centre
Developing a range of innovative approaches for the benefit of service users.

Our Leaders
Jo Winterbottom
Successful Development of a Substance Use Prevention Strategy.

Our Patients
Health Visiting Teams Clydebank, Alexandria & Dumbarton
Successfully achieving the UNICEF baby friendly standards – GOLD Award.

Our People
Kerry Begg
Volunteering to lead the smooth running of office moves for staff to Hartfield Clinic and Council Offices in Church Street.

Our Resources
Karen Runciman
Initiating service improvement project streamlining MSK health records for new patients.

Women & Children’s Services

Our Culture
The Obstetric & Neonatal Joint Working Team
Development of pathways to safely manage a unique high risk case with learning shared across other national centres.

Our Leaders
Joanna Greenock & Hazel Gavin
Development of induction programmes enhancing the recruitment, retention and development of newly qualified Nurses and Midwives.

Our Patients
The Fasting Improvement Team
Excellent QI initiative reducing fasting times, enhancing patient and family experience and improving post operative outcomes.

Our People
Head Injury & Concussion Advice Team
Development of patient focused ACoRN leaflets promoting safe self care after head injury and improving outcomes.

Our Resources
The RHC Musculoskeletal Paediatric Physiotherapy Team
Implementation of Physiotherapy led service significantly reducing waiting times and improving outcomes for orthopaedic patients.
Throughout the year I have been hugely impressed by the people I met as I visited hospitals, health centres and community based health and social care projects.

Professor John Brown CBE
Chairman, NHSGGC
William Cullen Prize

The William Cullen Prize for Excellence in Teaching and the William Cullen Prize for Service Innovation are awarded on collaboration with the Royal College of Physicians of Edinburgh.

William Cullen Prize for Teaching

The Palliative Care Team at the Beatson West of Scotland Cancer Centre are worthy recipients of the William Cullen Prize for Teaching. The team have consistently achieved green flags in the NTS survey over the last several years demonstrating medical education is fully embedded within the workings of the department. Each and every member of the team aims to teach, educate and improve and this is recognised by the trainees in their feedback.

In this year’s GMC National Trainees Survey, the Glasgow Royal Infirmary Emergency Department team achieved a green flag for overall satisfaction in each of the training cohorts. This is a tremendous achievement, particularly in the context of a busy emergency department. Over the years, medical education has been embedded within the department with innovation in teaching at every corner – from post it notes at the gas machine to the exceptional website focusing on new teaching every week. Each and every member of the team aims to teach, educate and improve and this is recognised by the trainees in their feedback.

William Cullen Prize for Innovation

The main aim of Specialist Treatment for Addressing Risk (STAR) is to offer a specialist psychological assessment and treatment service across Greater Glasgow and Clyde for individuals with major mental disorder who are deemed at high risk of committing a sexual or violent offence. The STAR service is based on the ‘Good Lives Model’ and equally strives to improve the quality of life for each individual referred, in the hope of achieving an offence free, meaningful life. The STAR service also works with individuals who have not offended but present at CMHT as at risk of harm to either themselves or others.

Dr Alyson Walker, Consultant Paediatric Anaesthetist, has, over the last 18 months to two years, worked tirelessly towards creating a better working environment for the staff in the theatre suite at the Royal Hospital for Children. She has done this by introducing our “learning from excellence” reporting system which encourages staff to report instances of excellence or merit that they have witnessed so that the staff concerned can be thanked formally and feel appreciated.
Chairman’s Platinum Award Winners and William Cullen Prize - 2018
Chairman’s Awards

Better Care

This award recognises staff who provide and contribute towards incredible patient care improving everyday practices across NHSGGC.

★ Alan Gilmour
Alan is responsible for the development and introduction of the Red Bag Scheme which ensures Care Home residents possessions and important documents are kept together when admitted to hospital and stay with them for the duration of their stay.

★ Alyson Walker
Alyson works tirelessly within theatres to improve the quality of care given to people and strives to make the workplace a positive, exciting area. She is passionate in her beliefs with the ability to inspire teams to look at their own practise and seek ways to improve patient care and experiences.

★ Central Decontamination Unit
The loss of our ability to decontaminate sterile instruments last year was a catastrophic event. Managing the implications of this in the immediate aftermath was extremely challenging for all staff concerned. There is no doubt that the volume of trauma and emergency activity that was safely maintained during this period could not have been delivered without the efforts of this team.

★ STAR Service
This dedicated team have developed a specialist service providing consultation, assessment and treatment, benefitting people with a major mental disorder and improves their quality of life in the hope of achieving an offence free, meaningful life.

★ Theatres Reception Team, RHC
The team are a vital link in the efficient and safe running of the theatre suites, regularly going above and beyond, the team are caring, enthusiastic and highly professional making a positive difference to patient experience.

★ Haemato-Oncology Paediatric Team
The Haemato-Oncology team at the Royal Hospital for Children provide expert care and specialist treatment to some of the countries sickest babies, children and young people. To deliver such high quality care takes truly special qualities including kindness, patience, professionalism, empathy, technical knowledge, expertise, dynamism and resilience. This amazing team have those qualities in abundance and will always aim to bring some joy to their young patients each and every day.

We’re announcing the winners live on Twitter tonight. If you want to get involved then use our hashtag for the evening: #ggcawards
Better Health

This award commends staff who have implemented an initiative to improve the health and wellbeing of patients, the public and/or staff.

★ Anne Todd and Lorraine Sommerville
Anne and Lorraine set up the Macmillan Information and NHS Bereavement Support Service at GRI to ensure those affected by cancer/long term conditions have access to high quality accessible information and support throughout their journey.

★ Hilary Alba
As part of ensuring women seeking asylum get the treatment and care needed from NHSGGC, Hilary has implemented numerous initiatives working above and beyond to ensure the women move on from surviving to thriving.

★ Mental Health Improvement Team
The team developed a suite of mental health and wellbeing awareness resources that are adaptable, simple and effective. Fourteen awareness sessions were held and delivered across a wide range of staff groups including statutory, voluntary and community groups.

Better Value

This award is for staff who have increased efficiencies taking a new approach to work making better use of resources.

★ Flash Teaching
Ruth Wilson and Lesley Hemmingsley introduced 15 minute daily ‘flash teaching’ by a specialist on their subject, maintaining staff levels on the ward and promoting a culture of learning, empowering staff to constantly pass on knowledge and lift staff morale.

★ Medicines Reconciliation/Immediate Discharge Letter Project Team
Brenda McLean and David Campbell managed the roll out of this new system to over 350 wards. This was an enormous task requiring new processes and ways of working to get maximum value.

★ NHSGGC Dietetics Service & eHealth
Working together the team developed a single electronic patient record to be used by all dieticians across NHSGGC including adult acute hospitals, community, prescribing and paediatrics, who provide a service to patients of all ages, in any location from intensive care units to the patient’s home.

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Better Workplace

This award recognises the often unseen work of our staff who help make NHSGGC a better workplace, improving the culture and supporting colleagues.

★ Benjamin Law
Ben developed a system which creates a personalised email for every member of staff to give them an overview of their statutory and mandatory training status. The system has already proven itself to be effective – in one pilot area the number of staff completing their fire safety training increased four-fold.

★ RAH Quality Improvement Den – Pilot
Dr Gautam Ray set up a new approach to involve all levels of staff to work together, learn and support each other on how to research, organise and implement their personal/team project ideas to improve patient healthcare and at the same time lower costs.

★ TrakCare Programme Team
The team involved in the upgrade of TrakCare worked tirelessly to ensure that a robust and detailed implementation plan, spanning over a year, was developed to give access to the most up to date version of the software enabling maximum new functionality and improved user experience.

★ Veronica Farmer
Veronica goes above and beyond in facilitating the comfort of a large group of theatre staff, at the same time as ensuring she performs her duties immaculately. She makes her department a warmer, friendlier place through her kindness and generosity.

Global Citizenship

This award recognises staff who have travelled overseas to provide healthcare and/or education in developing countries or countries in crisis.

★ Gerry O’Hare
Gerry has been an excellent good will ambassador for NHSGGC in empowering and educating nurses looking after patients with cancer in the West Bank and Gaza under extremely difficult circumstances and in a challenging environment.

★ Kerry Devlin
Kerry is a staff nurse in PICU and recently travelled to Africa to put her excellent skills to good use working with Mercy Ships serving the people of Guinea in their time of need.

★ Marc Clancy
Marc recently travelled to Jamaica as part of a team of charity workers from Transplant Links. The team performed the first renal transplant this century in Jamaica with the aim of setting up a self sustaining programme in Jamaica.
Nursing
This award recognises nurses(s) who demonstrate the best qualities of patient care and the ethos of nursing.

★★ Angela Howat
Angela is an exceptional charge nurse with an incredible organisational capacity and a resourceful skill set. She is a dedicated nurse and team leader who consistently works beyond the remit of her task description simply with a view to giving patients the very best care.

★★ Ann Frances Fisher
Ann Frances stepped up and led from the front at a time when the organisation, at short notice, needed her to do this. She manifests all of the qualities we look for in our nursing staff, caring and leading the team with compassion, empathy, understanding and true professionalism.

★★ Catherine MacRae
Catherine is an outstanding nurse who has consistently provided the highest standard of patient care during her 23-year career in the emergency department at RAH. She motivates and drives forward the whole team with great enthusiasm and is a great role model for all staff to aspire to.

Volunteer
Recognising people who go the extra mile contributing tirelessly and providing outstanding help and support for the benefit of others.

★★ Alan Kirby
Alan provides companionship and support to patient’s with a view to easing the isolation and boredom that some experience. He spends time on ward H South at IRH chatting to patient’s about their lives, reminiscing about Greenock, Port Glasgow and surrounding areas and brings a smile to everyone’s face with his charm and good nature.

★★ Gullalaii Yousafzai
Gullalaii is a valued member of the team, caring, non judgemental with a sunny nature that is evident in her engagement with the patients and staff. Her cheerful manner can bring a smile to patients at a time when they are particularly vulnerable.

★★ Michael Austen-Eames
Michael has offered conversation, distraction and a game of chess since 2014. His unassuming style has made him approachable for even the most vulnerable people and there is always a laugh to be had, good chat and a brain teaser on the go when he is about.

★★★★ We’re announcing the winners live on Twitter tonight. If you want to get involved then use our hashtag for the evening: #ggcawards

★★★★ www.nhsggc.org.uk | @NHSGGC
Special Judges Awards Of Excellence

The judges panel were so impressed by the standard of entries that this year, for the first time in the ten years that the Chairman’s Awards have been running, they have decided to award two special Awards of Excellence.

*The winners will be announced on the night.

Share your experience of tonight
#ggcawards
Celebrating Success

Staff Awards Event