

Standard 10: Care Of the Vulnerable and / or Cognitively Impaired patient

Ensure vulnerable and /or cognitively impaired patients' needs are met in the acute Ward / Department setting

10.1	Element: Safe and effective patient care	Process Evidence (CCAAT available as an appendix)	Evidence Compliant	Comments	Mapped to:
10.1.2	All staff know of the process for referring vulnerable and /or cognitively impaired patients appropriate specialist support services, including spiritual care	Observation and discussion: <ul style="list-style-type: none"> Staff are able to identify and access advice and contact details for support services such as: Dementia Champions, Older people in Mental Health and Learning Disability 			NHSGGC Spiritual Care Referral Pathway
10.1.3	All staff are able to demonstrate a knowledge of how to manage stress / distress behaviours in vulnerable and /or cognitively impaired patients'	Review: <ul style="list-style-type: none"> CCAAT section 9.1 – 9.4 "What matters to me" and "Who matters to me" documentation 			
10.2	Element: Enhancing the patients' experience of care	Process Evidence (CCAAT available as an appendix)	Evidence Compliant	Comments	Mapped to:
10.2.1	All staff know how to support vulnerable and /or cognitively impaired patients' in maintaining their activities of daily living to reduce and prevent their loss of independence during their admission.	Review: <ul style="list-style-type: none"> CCAAT Section 1 (refer to CCAAT Guidance Document for illustrative examples) Observe: <ul style="list-style-type: none"> Active Ward / Department participation, if appropriate e.g. "End PJ Paralysis " 			
10.3	Element: Leading, managing and developing the performance of the team	Process Evidence (CCAAT available as an appendix)	Evidence Compliant	Comments	Mapped to
10.3.1	All staff to have knowledge of Delirium, Identification and Management using the TIME Management checklist and risk reduction strategies	Review: <ul style="list-style-type: none"> Learnpro records CCAAT 8.1 - 8.5 and 9.1 - 9.4 			
10.3.2	All staff to have knowledge of Adults with Incapacity Act 2001, in relation to their role.	Review: <ul style="list-style-type: none"> Training records held by the SCN to demonstrate how many staff had been trained on Dementia and Capacity specific learnpro Modules CCAAT 8.1 - 8.5 and 9.1 			