

Standard 4: Deteriorating Patient To reduce patient harm and mortality by reliable recognition and response to the acutely deteriorating patient					
4	Element: Safe and effective patient care	Process Evidence <i>It is recognised that high acuity environments e.g. Intensive and Critical Care, utilise alternative observation documentation – these must be able to be evidenced accordingly</i> (CCAAT available as an appendix)	Evidence Compliant	Comments	Mapped to
4.1.1	Patient's physiological observations are accurately recorded and calculated	Review: <ul style="list-style-type: none"> • NEWS chart (or equivalent) audit NHSGGC CAIR Dashboard Process measures: <ul style="list-style-type: none"> ➤ Accurate calculation of Early Warning Scores ➤ Correct frequency of Early Warning Score • CCAAT 7.3 -7.4 			Royal College of Physicians: National Early Warning Score NEWS (2012) This document will be superseded by the upcoming NEWS 2 rollout: Royal College of Physicians: National Early Warning Score NEWS 2 (2017)
4.1.2	Patient's physiological observations are reassessed at the correct frequency, with the indicated times, as per the escalation guidance, documented on the observation chart and noting any deviations in the patient's care record.	Review: <ul style="list-style-type: none"> • NEWS chart (or equivalent) audit NHSGGC CAIR Dashboard Process measures: <ul style="list-style-type: none"> ➤ Accurate calculation of Early Warning Scores ➤ Correct frequency of Early Warning Score CCAAT 7.3 -7.4 			

4.1.3	Staff identify patients who are deteriorating and escalate (if appropriate) using a structured response, inclusive of spiritual care needs.	Review: <ul style="list-style-type: none"> • MDT records • Care records • DNACPR documentation • Treatment Escalation Plan (if used) • Hospital Anticipatory care plan (if used) • NEWS chart (or equivalent) audit • CCAAT 7.3 -7.4 • Inclusion in Ward / Department Safety Brief 			
4.1.4	A plan of care, inclusive of spiritual needs, is clearly documented.	Review: <ul style="list-style-type: none"> • MDT records • Care records • NEWS chart (or equivalent) audit • Communication record form • CCAAT 7.4 			
4.2	Element: Leading, managing and developing the performance of the team	Process Evidence (CCAAT available as an appendix)	Evidence Compliant	Comments	Mapped to
4.2.1	Staff complete the NEWS e-learning module	Review: <ul style="list-style-type: none"> • Training records • PDPs 			
4.2.2	Staff are trained in identification of the deteriorating patient (e.g. Deteriorating Patient workshop, AL2 session / ILS / ALS)	Review: <ul style="list-style-type: none"> • Training records • PDPs 			
4.2.3	Cardiac arrest and deteriorating patient data are available	Review: <ul style="list-style-type: none"> • Datix review • CAIR Dashboard Process measures 			