

Core brief

Introduction

This issue brings you news about a new eESS telephone helpline.

Electronic Employee Support System (eESS)

The eESS Support Team now have a telephone helpline available: Monday to Friday from 10:00am until 2:00pm, telephone: 0141 278 2700 Option 5.

You can continue to submit any queries or requests for assistance by email to: eESS@ggc.scot.nhs.uk

Manager and Employee Self Service Standard Operating Procedures (SOPs) may be amended/updated from time to time therefore it is important that you always access the latest SOPs, which are available via: <https://www.eess.nhs.scot/mss/>

Are your contact details up-to-date? [Click here](#) to check