

Consultation Analysis Report

Between NHS Greater Glasgow & Clyde and
CD Chem Limited

Published 29th January 2016

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1. REGULATION

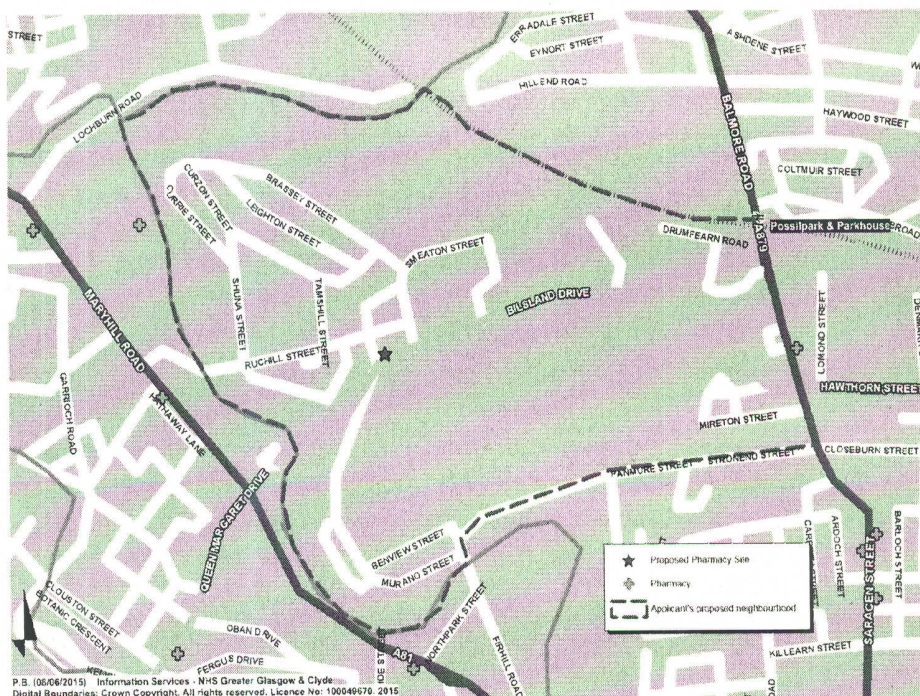
Amendments to the National Health Service (Pharmaceutical Services) (Scotland) Regulations 2009 were made in June 2014, which introduced changes to public consultation arrangements in respect of applications to join a Health Board's Pharmaceutical List.

The amended arrangements now require an intended applicant to consult with the Board and together, undertake a joint public consultation. The consultation must aim to reach, as far as possible, the majority of residents within an identified neighbourhood in which the proposed premises are located. At the end of the consultation, an agreed Consultation Analysis Report (CAR) must be sent to the Pharmacy Practices Committee (PPC) Chair.

2. CONSULTATION PURPOSE

The aim of the public consultation was to:

- assess the views of local people as to whether they believe there was adequate access to pharmacy services within the identified neighbourhood (outlined on map below) for premises proposed at 261-263 Bilsland Drive, Ruchill, Glasgow, G20 9RE.
- measure the level of public support for a new pharmacy in this area.



Location map of premises and neighbourhood identified by CD Chem Limited.

3. METHODOLOGY

The Health Board and CD Chem Limited [intended applicant] met on 13 May 2015. During the Joint Consultation meeting the public consultation content, scope, methods of public engagement and commencement date were agreed and a consultation plan developed (Appendix 1). The consultation commenced on 6 July 2015 and ended on 11 November 2015, a total of 90 working days. The local holidays on 20 July and 28 September occurred during this consultation and as such were discounted.

On 6 July 2015 the consultation commenced through the following:

- Newspaper advertisement – Evening Times Newspaper (appendix 2)
- Twitter Programme (appendix 3)
- Stakeholders contacted - email / post (appendix 5)
- Questionnaire - appearing on Board Website (appendix 6)
- Newspaper advertisement appearing on Possilpark Health & Care Centre, Possilpark Community Addictions Office and Maryhill Health Centre Solus Screens.

All communications encouraged responses using the electronic questionnaire available from the Board's website during the stated period.

In recognition that some members of the public would not be able to access the electronic questionnaire, it was also available (on request) in paper format and translated in other languages. A large font type paper version was also available.

In recognition that some of the public might not wish to complete the questionnaire but would like to make general comments (letter/email), it was agreed that if received, comments would also be included within the consultation analysis report.

The intended applicant agreed to visit or make contact with the following organisations to encourage participation in responding to this survey and distribute paper copies of the questionnaire:

- GP Surgeries
- Community Councils
- Email/contact Councillors
- Councillor Helen Stephen
- Headmistress of local school
- Local shops
- Maryhill Foodbank

The intended applicant set up the following Social Media pages during the consultation period:

- Twitter page - @ruchillpharmacy
- Facebook page – Cdchem Glasgow

4. CONSULTATION SUMMARY

In 2014 the population of the neighbourhood identified by the intended applicant was 10,262 (Small Area Population Estimate - SAPE). This figure comprised as follows:

SO1003561 = 1,291
SO1003581 = 2,320
SO1003592 = 1,456
SO1003595 = 867
SO1003599 = 1,013
SO1003604 = 886
SO1003624 = 1,495
SO1003640 = 934

The public consultation would however have been available to a much wider population, including people living in the wider area around the neighbourhood as well as those commuting into this general area e.g. for employment.

During the consultation period: 8 electronic questionnaires and 4 postal questionnaires were received. Of the 12 questionnaires received 100% were submitted from individuals. 2 questionnaires received on 13 November 2015 were not included as the Joint Consultation period had ended. 100 paper copies of the questionnaire were requested by the intended applicant; however there were no other requests for questionnaires in paper, large font type or, translated in other languages from members of the public.

No general comments were received.

The majority of the survey responders :

- agreed with the proposed neighbourhood for the pharmacy – 6 (54.5%)
- agreed the location of the proposed premises will provide adequate access to pharmaceutical services in and to the neighbourhood – 6 (54.5%)
- agreed with the proposed opening hours – 9 (75%)
- believed the proposed application would help other healthcare providers to work closer together - 7 (58.3%)
- believed that the proposed pharmacy would have an impact on other healthcare providers – 8 (66.7%)
- supported the opening of a new pharmacy at 261-263 Bilsland Drive – 7 (58.3%)

50% of survey responders did not think there were other NHS services that the proposed pharmacy should consider providing.

Included in the Joint Consultation plan was a “one question” survey designed by the intended applicants which they distributed to all healthcare workers at the three nearest health centres (Maryhill, Possilpark and Woodside). The question asked was - “Do you think the current pharmacy services provided to the neighbourhood of Ruchill are adequate?”

Below is a summary of the responses received:-

Of the 55 questionnaires distributed, 10 responses were received. Of the 10 responses received 6 - (11%) were from GPs, 2 - (3.5%) from Practice Nurse/Sister and 2 - (3.5%) from Healthcare Assistants.

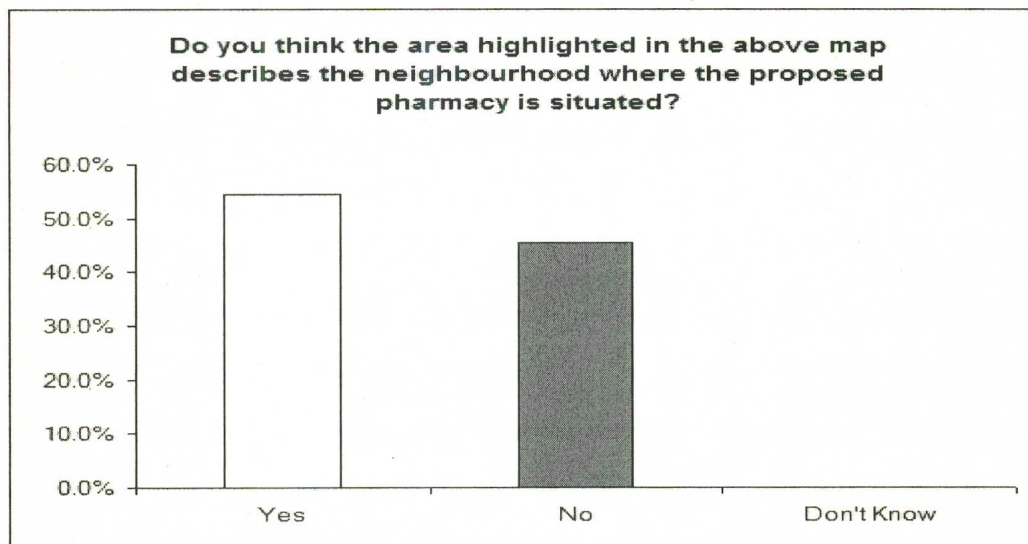
The survey elicited the following responses:

- There are currently no pharmacies in Ruchill. The closest are on Balmore road or Maryhill Pharmacy on Maryhill Road. There's no provision for patients in the Ruchill area
- I think the area would benefit as closest areas would be Lloyds Maryhill Road or Saracen Street. I would not have a problem with this.
- There should be a pharmacy near this area to cover the increased amount of residents and elderly population otherwise need to travel to Possil or Maryhill
- Yes the pharmacy services in this area are more than adequate. I do not see a need for another pharmacy at all
- Apologies, I am not aware if pharmacy services are adequate
- Delivery service and dossette services badly needed
- Yes, plenty of choice
- I think a pharmacy in Ruchill would help the Community. Not enough services
- The current pharmacy services provided are not adequate. Numerous patients discharged from hospital are on dossette boxes. They are finding it extremely difficult to find a pharmacy to take them on because the pharmacies are full, overworked and understaffed. Many patients need medication delivered to them because they are housebound and this cant always be done within 24hrs.
- Could have more pharmacies

Joint Public consultation for Bilsland Drive

Question 1

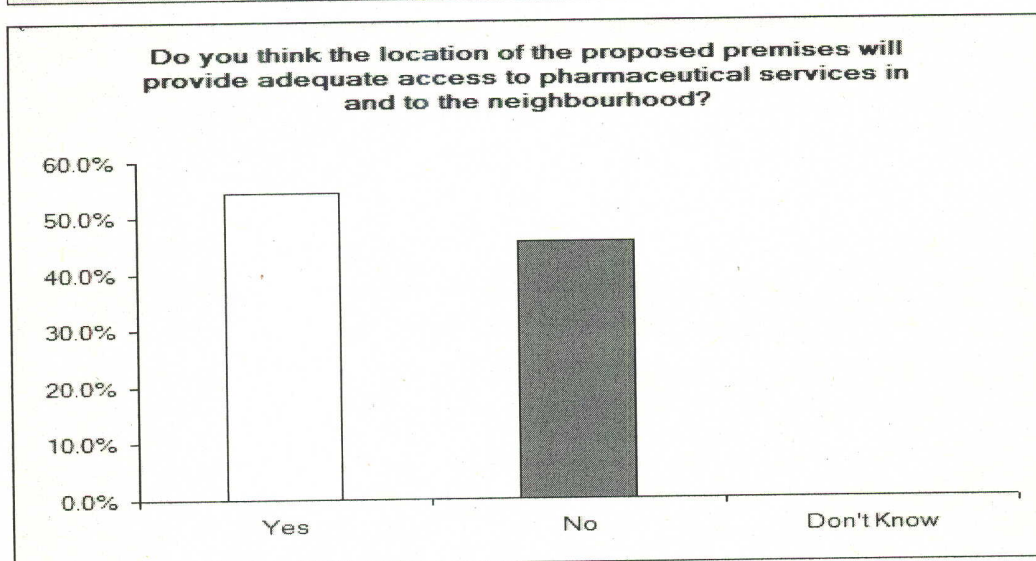
Do you think the area highlighted in the above map describes the neighbourhood where the proposed pharmacy is situated?		
Answer Options	Response Percent	Response Count
Yes	54.5%	6
No	45.5%	5
Don't Know	0.0%	0
Please explain your answer		8
<i>answered question</i>		11
<i>skipped question</i>		1



1. It covers the area known as Ruchill, and maps the boundaries of Ruchill Community Council
2. It is mostly Ruchill
3. The people in the highlighted area will have to use many facilities from outwith this area. Therefore it hardly represents a self-contained neighbourhood
4. Yes, it's ruchill neighbourhood
5. Too vague
6. it stretches wider than that
7. ruchill is tiny and is part of maryhill

Question 2

Do you think the location of the proposed premises will provide adequate access to pharmaceutical services in and to the neighbourhood?		
Answer Options	Response Percent	Response Count
Yes	54.5%	6
No	45.5%	5
Don't Know	0.0%	0
Please explain your answer		8
<i>answered question</i>		11
<i>skipped question</i>		1



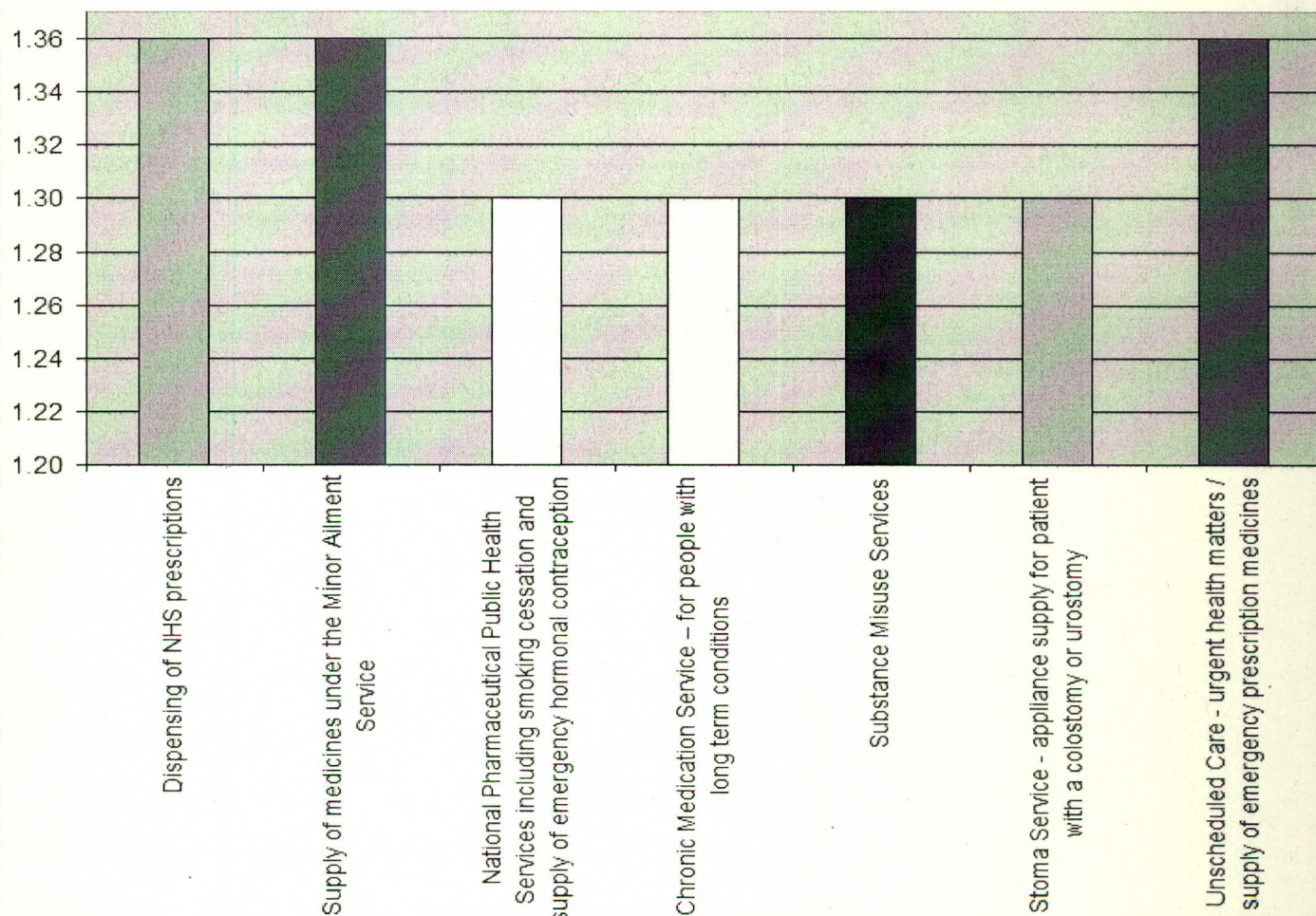
1. Bilsland Drive is major route through the city, with traffic and buses passing regularly. There is a parade of shops, including newsagents which local residents from High Ruchill (Brassey St, Curzon St, Currie St, Leighton St etc) use, as well as residents in the Hazlitt developments.
2. Closer to home & walk
3. Services are already provided through the local pharmacies. There is a good bus service along Bilsland Drive and many pharmacies deliver to those who cant get out
4. It is isolated and has no parking spaces and not easily accessible

Question 3

Do you think that the current pharmaceutical services being provided to the neighbourhood are adequate? Pharmaceutical services

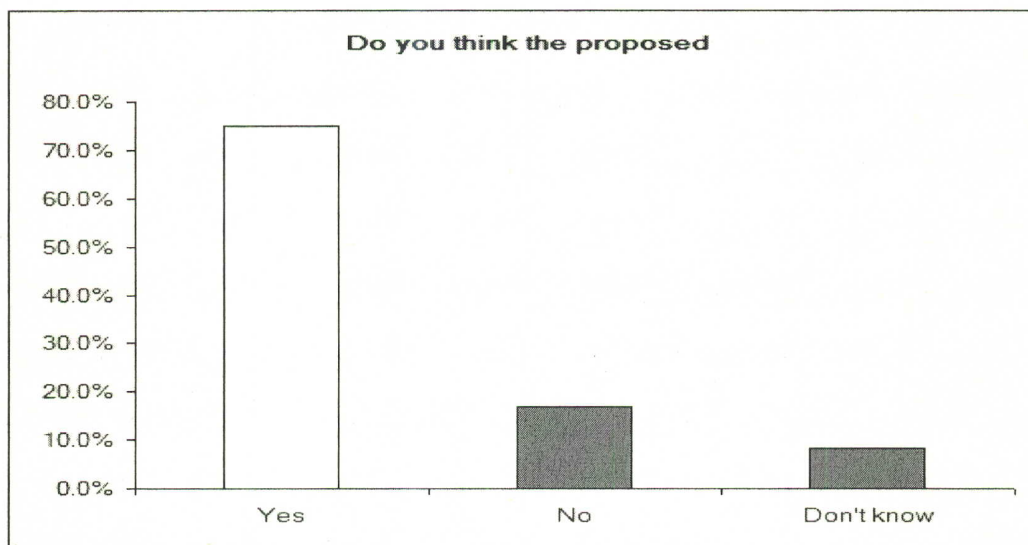
Answer Options	Yes	No	Rating Average	Response Count
Dispensing of NHS prescriptions	7	4	1.36	11
Supply of medicines under the Minor Ailment Service	7	4	1.36	11
National Pharmaceutical Public Health Services including smoking cessation and supply of emergency hormonal contraception	7	3	1.30	10
Chronic Medication Service – for people with long term conditions	7	3	1.30	10
Substance Misuse Services	7	3	1.30	10
Stoma Service - appliance supply for patient with a colostomy or urostomy	7	3	1.30	10
Unscheduled Care - urgent health matters / supply of emergency prescription medicines	7	4	1.36	11
<i>answered question</i>				11
<i>skipped question</i>				1

Do you think that the current pharmaceutical services being provided to the neighbourhood are adequate? Pharmaceutical services



Question 4

Do you think the proposed opening hours are appropriate?		
Pharmacy opening hours Monday 9.00am - 6:00pm Tuesday 9.00am - 6:00pm Wednesday 9.00am - 6:00pm Thursday 9.00am - 6:00pm Friday 9.00am - 6:00pm Saturday 9:00am – 2:00pm Sunday CLOSED		
Answer Options	Response Percent	Response Count
Yes	75.0%	9
No	16.7%	2
Don't know	8.3%	1
Please explain your answer		6
<i>answered question</i>		12
<i>skipped question</i>		0



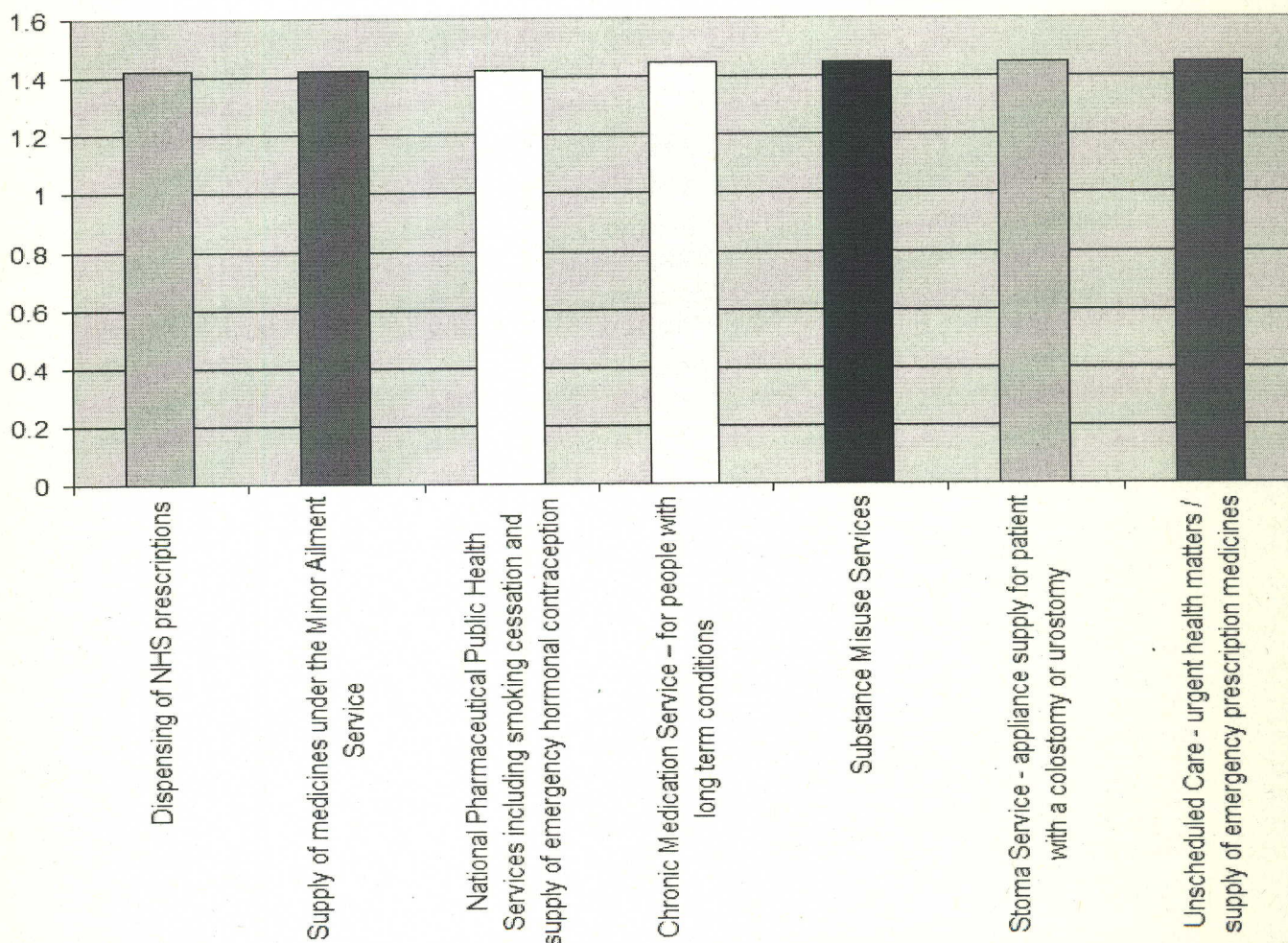
1. Seems good enough to suit most people
2. Appropriate for people working
3. A couple of hours on a sunday would be ideal for those with children in an emergency for medicine.
4. need a sunday chemist

Question 5

Do you think that the pharmaceutical services being proposed for the pharmacy are required within this neighbourhood? Pharmaceutical services

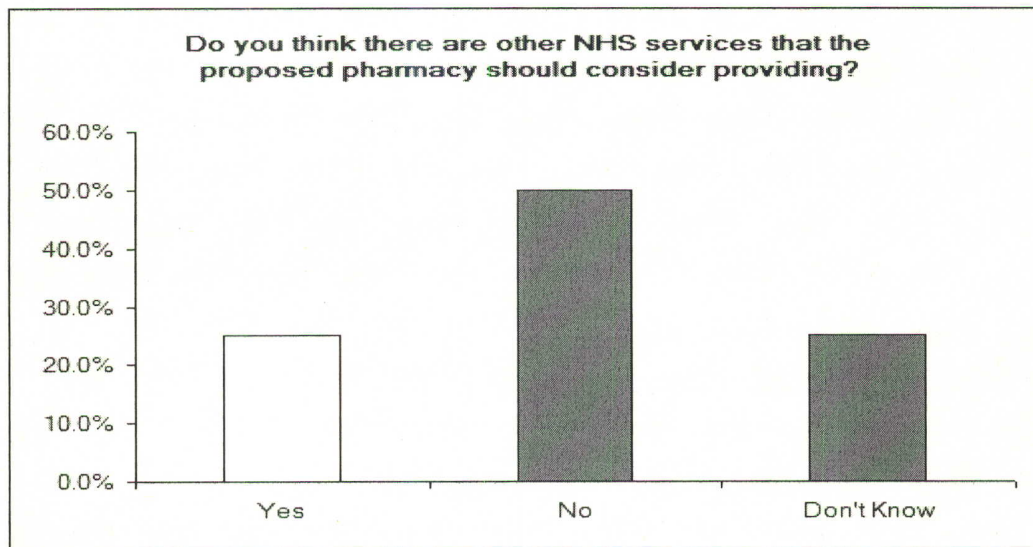
Answer Options	Yes	No	Rating Average	Response Count
Dispensing of NHS prescriptions	7	5	1.42	12
Supply of medicines under the Minor Ailment Service	7	5	1.42	12
National Pharmaceutical Public Health Services including smoking cessation and supply of emergency hormonal contraception	7	5	1.42	12
Chronic Medication Service – for people with long term conditions	6	5	1.45	11
Substance Misuse Services	6	5	1.45	11
Stoma Service - appliance supply for patient with a colostomy or urostomy	6	5	1.45	11
Unscheduled Care - urgent health matters / supply of emergency prescription medicines	6	5	1.45	11
answered question				12
skipped question				0

Do you think that the current pharmaceutical services being provided to the neighbourhood are adequate? Pharmaceutical services



Question 6

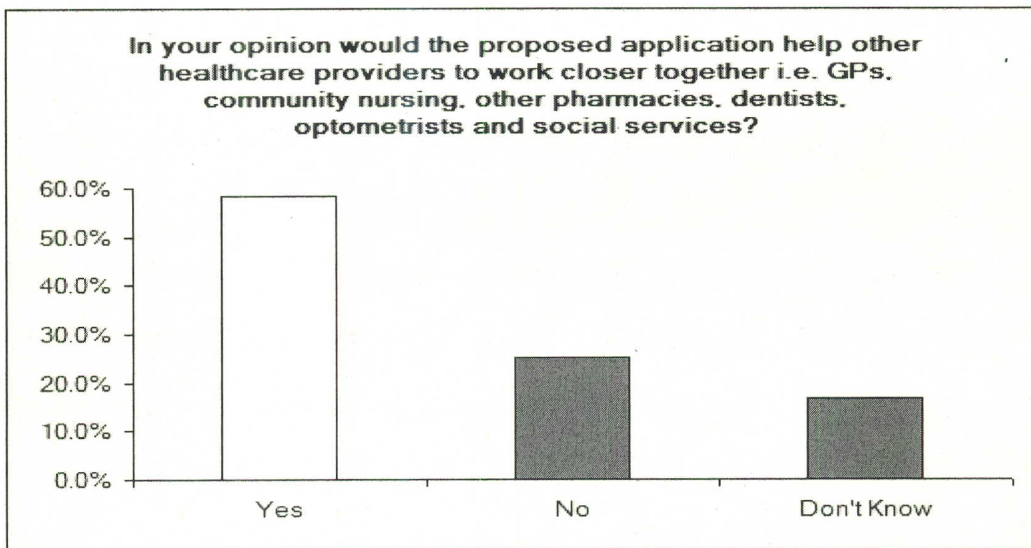
Do you think there are other NHS services that the proposed pharmacy should consider providing?		
Answer Options	Response Percent	Response Count
Yes	25.0%	3
No	50.0%	6
Don't Know	25.0%	3
If Yes, please explain your answer and describe what services you would like to see being proposed		3
answered question		12
skipped question		0



1. Retail medicines for common ailments and childrens medical.

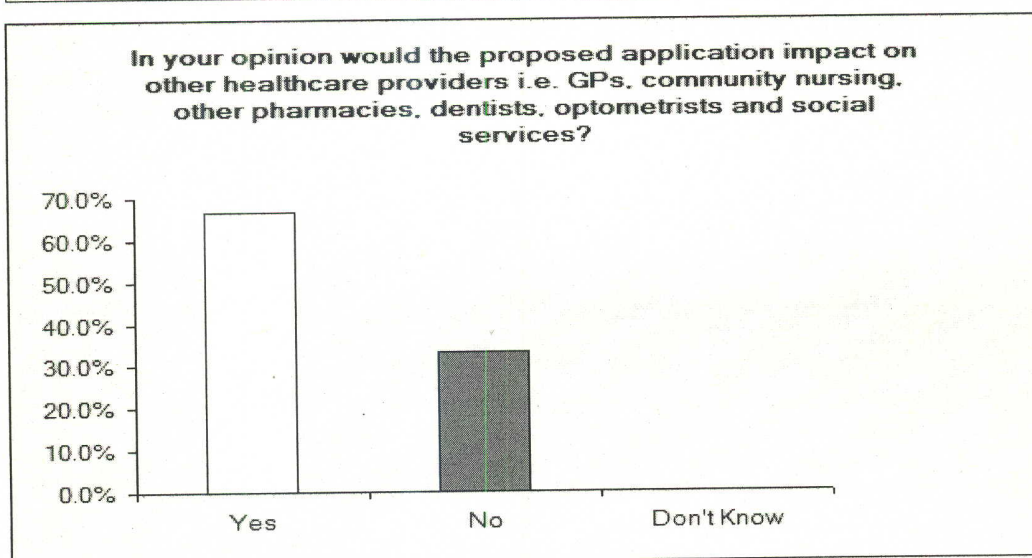
Question 7

In your opinion would the proposed application help other healthcare providers to work closer together i.e. GPs, community nursing, other pharmacies, dentists, optometrists and social services?		
Answer Options	Response Percent	Response Count
Yes	58.3%	7
No	25.0%	3
Don't Know	16.7%	2
Please explain your answer		3
<i>answered question</i>		12
<i>skipped question</i>		0



Question 8

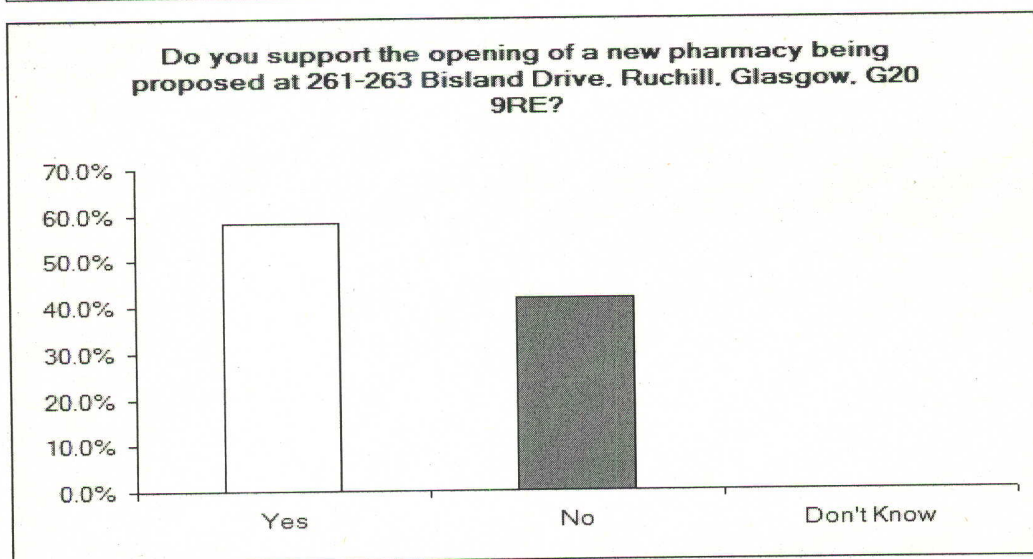
In your opinion would the proposed application impact on other healthcare providers i.e. GPs, community nursing, other pharmacies, dentists, optometrists and social services?		
Answer Options	Response Percent	Response Count
Yes	66.7%	8
No	33.3%	4
Don't Know	0.0%	0
Please explain your answer		7
answered question		12
skipped question		0



1. I think it would help to supplement the new healthcare services being provided at the new centres - Saracen, Woodside and Maryhill. It would provide access for medication for those residents in the area, particularly those with limited mobility and those suffering chronic conditions that might otherwise have difficult accessing further away medical centres.
2. I imagine other pharmacies would all be a little less busy.
3. so another would have an impact and may cause some to close

Question 9

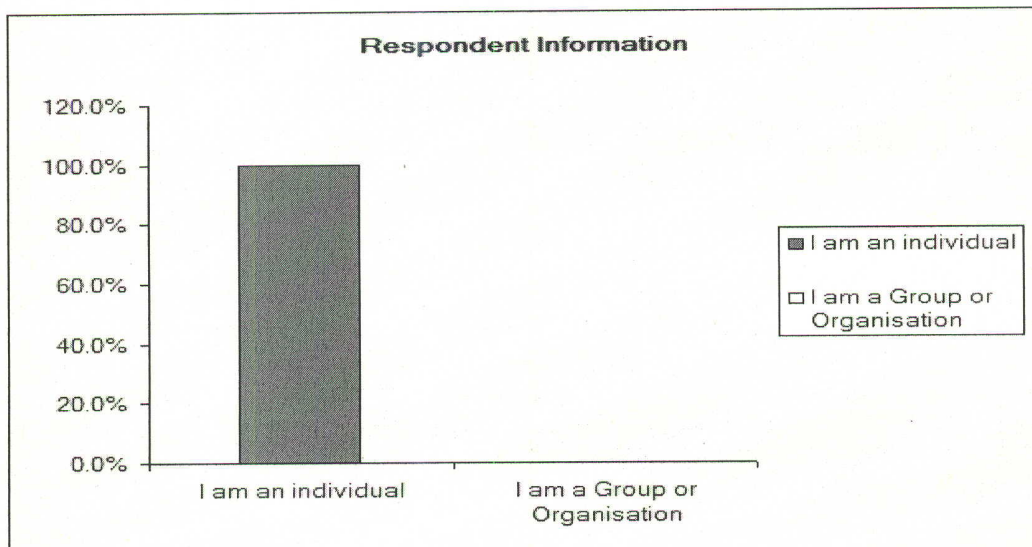
Do you support the opening of a new pharmacy being proposed at 261-263 Bisland Drive, Ruchill, Glasgow, G20 9RE?		
Answer Options	Response Percent	Response Count
Yes	58.3%	7
No	41.7%	5
Don't Know	0.0%	0
Please explain your answer		7
answered question		12
skipped question		0



1. It is a welcome development for the community.
2. It is needed
3. Closer to home
4. It's local
5. The area is already well served by the current pharmacies
6. There are enough pharmacies in the area.

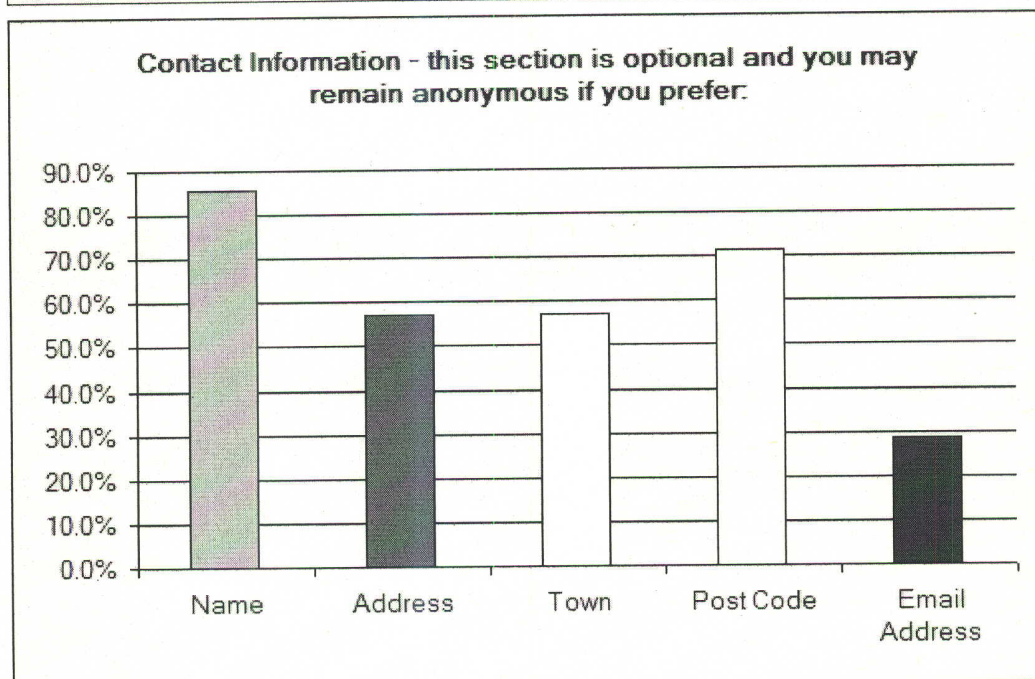
Question 10

Respondent Information		
Answer Options	Response Percent	Response Count
I am an individual	100.0%	12
I am a Group or Organisation	0.0%	0
answered question		12
skipped question		0



Question 11

Contact Information - this section is optional and you may remain anonymous if you prefer:		
Answer Options	Response Percent	Response Count
Name	85.7%	6
Address	57.1%	4
Town	57.1%	4
Post Code	71.4%	5
Email Address	28.6%	2
answered question		7
skipped question		5

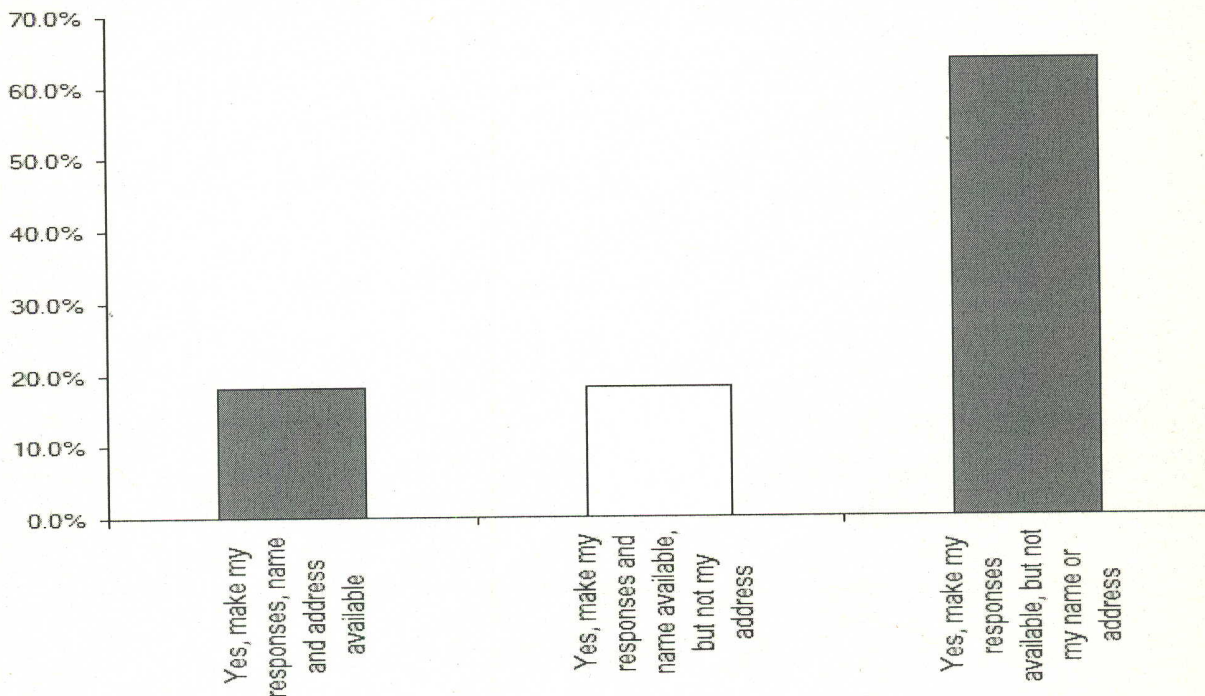


Question 12

Data Protection Where contact information is provided, responses will be made available in the Consultation Analysis Report on the following basis:

Answer Options	Response Percent	Response Count
Yes, make my responses, name and address available	18.2%	2
Yes, make my responses and name available, but not my address	18.2%	2
Yes, make my responses available, but not my name or address	63.6%	7
answered question		11
skipped question		1

Data Protection Where contact information is provided, responses will be made available in the Consultation Analysis Report on the following basis:



By end of:	Action	Person Responsible	Detail
Joint Consultation Meeting	• Advert for Evening Times	CD Chem Ltd	
	• NHS GG&C Tweets to be scheduled	Board	
	• Prepare Questionnaire	Board	
	• Questionnaire link on NHS GG&C Website in place	Board	
	• Hard copies of survey ready	Board	
	• Pre-Paid envelopes	Board	
	• NHS GG&C Internet content in place?	Board	

Communication Plan

When	Message	How	Lead	Status	Notes
Week 1	Launch of joint consultation and further information	• Advert "Newspaper"	CD Chem Ltd	Complete	06/07/2015
		• NHS GG&C Twitter	Board	Complete	06/07/2015
		• Email Stakeholders	Board	Complete	06/07/2015
		• NHS GG&C Website	Board	Complete	06/07/2015
		• Advert placed on Solus Screens in Maryhill Health Centre, Possilpark Health & Care Centre and Possilpark CAT Offices	May Simpson – Public Partnership Forum	Complete	06/07/2015

	Message	Method	Lead	Status	Notes
Weeks 2-6	Distribution of questionnaire, contact with community council and local charity	• Distribute GP questionnaires to local GPs.	CD Chem Ltd – questionnaires posted out to all GPs at the three local Health Centre	Complete	14/07/2015
		• Email Community Council	CD Chem Ltd – sent email explaining application along with link to survey to Community Council	Complete	20/07/2015
		• Prepare paper questionnaires	Board	Complete	23/07/2015
		• Distribute paper questionnaires to local shop	CD Chem Ltd – met with local shop keeper and explained application. Asked if he'd be happy to distribute surveys from shop (01/08/15)	Complete – local shop given 100 paper surveys and agreed to distribute	03/08/2015
		• Contact Maryhill Foodbank	CD Chem Ltd – phoned manager of Maryhill Foodbank to inform of application and offer support in way of temporary storage space for foodbank (24/07/15)	Complete – storage space unsuitable for perishable goods	27/07/2015

	Message	Method	Lead	Status	Notes
Weeks 7-12	Meet with local councillors, attempt further contact with GPs, contact local headmistress.	• Set up Twitter page.	CD Chem Ltd	Complete	24/08/2015
		• Set up Facebook page.	CD Chem Ltd	Complete	25/08/2015
		• Email local councillors	CD Chem Ltd – emailed local councillors	Complete – awaited reply	14/09/2015
		• Meet with local councillors	CD Chem Ltd – response from Helen Stephen informing of surgery times	Incomplete – see weeks 13-18. Met with councillor at later date	-

	Message	Method	Lead	Status	Notes
Weeks 13-18		• Email headmistress of local school.	CD Chem Ltd – sent email with link to survey and explained application	Complete – no reply received	9/10/2015
		• Second distribution of GP Questionnaire (With 1 Question on it)	CD Chem Ltd – questionnaire with one question posted to all GPs at the three local Health Centres.	Complete – responses received – 09/10/15	Responses forwarded to Health Board for inclusion in CAR 21/01/16
		• Contact local councillors	CDChem Ltd – Follow-up email to Helen Stephen to confirm meeting at surgery	Complete – agreed to meet at her local surgery	21/10/2015
		• Meet with Cllr Helen Stephen	CD Chem Ltd – met with Helen Stephen at her surgery	Complete – Councillor supportive of application	04/11/2015
		• Meet with community council	CD Chem Ltd – met with Community Council and discussed application	Complete – Community Council supportive of application	04/11/2015
		• Distribute Questionnaire (with 1 question) to nurses & health visitors in three nearby health centres.	CD Chem Ltd – questionnaires posted to Nurses and Health Visitors	Complete – responses received 06/11/15	Responses forwarded to Health Board for inclusion in CAR 21/01/16



PROPOSED APPLICATION FOR INCLUSION IN THE BOARD'S PHARMACEUTICAL LIST

NHS Greater Glasgow & Clyde is in joint consultation with CD Chem Limited who is proposing to submit an application to provide pharmaceutical services from premises situated at 261-263 Bilsland Drive, Ruchill, Glasgow, G20 9RE

CD Chem Limited plans to provide the following services –

- Minor Ailments Service (MAS)
- Public Health Services (PHS)
- Acute Medication Services (AMS)
- Chronic Medication Services (CMS)

a full list of the planned services can be found in the questionnaire

CD Chem Limited plans to open the pharmacy at the following times:

Monday	-	9.00am – 6.00pm
Tuesday	-	9.00am – 6.00pm
Wednesday	-	9.00am – 6.00pm
Thursday	-	9.00am – 6.00pm
Friday	-	9.00am – 6.00pm
Saturday	-	9.00am – 2.00pm
Sunday	-	CLOSED

The consultation invites the views of people local to the proposed premises, or those who might use the proposed new pharmacy by completing a short questionnaire available from:

The Board's website: <http://www.nhsggc.org.uk/pharmacyconsultations> or **Twitter:** @NHSGGC

A paper copy of the questionnaire is also available and in other languages or large font by calling: 0141-201-5207.

General comments in response to this notice may be submitted by e-mail to CPDT@ggc.scot.nhs.uk

This consultation will run for 90 working days from after the date of this notice. **COMMENTS RECEIVED AFTER 5pm on 11th NOVEMBER 2015 WILL NOT BE CONSIDERED.**

TWITTER PROGRAMME

Appendix 3

Timescale	Tweet
6 th July 2015	Responses are invited to a Public Consultation for a proposed new pharmacy in BILSLAND DRIVE, RUCHILL more information can be found at http://www.nhs.gov.uk/pharmacyconsultations
27 th July 2015	Public Consultation is underway for a proposed new pharmacy in BILSLAND DRIVE, RUCHILL more information can be found at http://www.nhs.gov.uk/pharmacyconsultations
17 th August 2015	Don't forget to have your say about a proposed new pharmacy for BILSLAND DRIVE, RUCHILL at http://www.nhs.gov.uk/pharmacyconsultations
1 st October 2015	Don't forget to have your say about a proposed new pharmacy for BILSLAND DRIVE, RUCHILL at http://www.nhs.gov.uk/pharmacyconsultations
28 th October 2015	Don't forget to have your say about a proposed new pharmacy for BILSLAND DRIVE, RUCHILL at http://www.nhs.gov.uk/pharmacyconsultations
4 th November 2015	Don't forget to have your say about a proposed new pharmacy for BILSLAND DRIVE, RUCHILL at http://www.nhs.gov.uk/pharmacyconsultations
5 th November 2015	Not long now so don't forget to have your say about a proposed new pharmacy for BILSLAND DRIVE, RUCHILL at http://www.nhs.gov.uk/pharmacyconsultations
* 6 th November 2015 - <u>No tweet sent</u>	Time is running out to have your say about a proposed new pharmacy for BILSLAND DRIVE, RUCHILL at http://www.nhs.gov.uk/pharmacyconsultations
* 9 th November 2015 - <u>No tweet sent</u>	Last few days to have your say about a proposed new pharmacy for BILSLAND DRIVE, RUCHILL at http://www.nhs.gov.uk/pharmacyconsultations
10 th November 2015	Last full day to have your say about a proposed new pharmacy for BILSLAND DRIVE, RUCHILL at http://www.nhs.gov.uk/pharmacyconsultations
11 th November 2015	Last chance to have your say as consultation closes at 5pm for a proposed new pharmacy in BILSLAND DRIVE, RUCHILL. Have your say at http://www.nhs.gov.uk/pharmacyconsultations

Please note that the last week (*) of tweets were not completed due to Board tweet communications concerning an employed nurse who had contracted ebola.

Date	06/07/2015	27/07/2015	17/08/2015	01/10/2015	28/10/2015	04/11/2015	05/11/2015	10/11/2015	11/11/2015
Number of times tweets seen	886	768	763	735	749	630	1004	403	470
Re-tweets	1	1	4	2	5	1	2	0	0
Liked	1	0	0	0	0	0	0	0	0
Number of clicks on GGC profile	5	1	3	0	2	1	0	1	0
Number of times user viewed supporting information	9	7	7	0	7	2	3	0	0

STAKEHOLDERS CONTACTED – EMAIL/POST

Appendix 5

List of Stakeholders

Local Councillors

Chris Kelly	Billy McAllister
Helen Stephen	Kieran Wild

Member of Scottish Parliament

Patricia Ferguson

Regional List of MSPs

Ruth Davidson	Bob Doris
Patrick Harvie	Hanzala Malik
Anne McTaggart	Drew Smith
Humza yousaf	

Member of UK Parliament

Patrick Grady

Community Councils

Cadder	Central Maryhill (Previously Wyndford)
Lambhill & District	Maryhill & Summerston
North Kelvin	Parkhouse
Possilpark	Ruchill

Public Partnership Forum

May Simpson

Voluntary & Housing Associations

Action for Children - North Glasgow Family Support Team	Maryhill Parent and Toddler Group
Benvue Early Years Nursery	Men's Club (Maryhill Parish Church)
Bethany Christian Trust	NG Homes
Boys' Brigade Company No 152	North United Communities LTD
Breakthrough Youth Project	North West Women's Centre
Cappella Nova	Pan African Arts Scotland
CASE Older people's Services	Prince's Trust - Maryhill
Charles Rennie Mackintosh Society	Quarriers North West Carers' Centre
Common Wheel	Queens Cross East Project
Community Care Scheme	Queens Cross Housing Association
Community Central Halls	Queens Cross Workspace Ltd
Cube Housing Association Ltd	Redeemed Christian Church of God, Fountain of Love
Dar Al-Falaah Community Education LTD	Restart
East Park	Revive MS Support

Elpis Centre Core Service and Elpis Outreach Service	Royal Voluntary Service (Greater Glasgow & Lanarkshire)
Findlay Memorial Church	Ruchill Care Concern
Firhill Community Trust	Ruchill Community Council
Gairbraid Parish Church of Scotland	Ruchill Community Learning Centre
GHA - Summerston Acre	Ruchill Credit Union Ltd
Glasgow Access Panel	Ruchill Furniture Project
Glasgow Community Hub	Ruchill Parish Church of Scotland
Glasgow Judo Club	Sapphire Gymnastics Academy
	Scottish Backhold Wrestling (Maryhill Community Centre)
Glasgow Life	Shakespeare Street Youth Club
Glasgow Orchestral Society	Simon Community Scotland - Maryhill Women's Project
Greater Maryhill Foodbank	Social Care Direct
Greater Maryhill Outreach Project	St Columbas RC
Highpark Primary School	St Cuthberts Primary School
Home Start Glasgow North	Woodlands Youth Initiative
Maryhill Citizen's Advice Bureau	Woodside Blind & Partially Sighted Group / Deaf and Friends Group
	Your Choice Rehabilitation and Enablement
Maryhill Housing Association	
Maryhill Integration Network	
Maryhill Mobile Crèche	

NHS Greater Glasgow & Clyde

Community Pharmacy Development



Joint Public consultation for new community pharmacy

NHS Greater Glasgow & Clyde is currently in discussion with CD Chem Limited who wishes to open a new community pharmacy at 261-263 Bilsland Drive, Ruchill, Glasgow, G20 9RE.

Before CD Chem Limited submits a formal application, this joint consultation exercise is being carried out to seek the views of people local to the proposed premises, or those who might use the proposed new pharmacy.

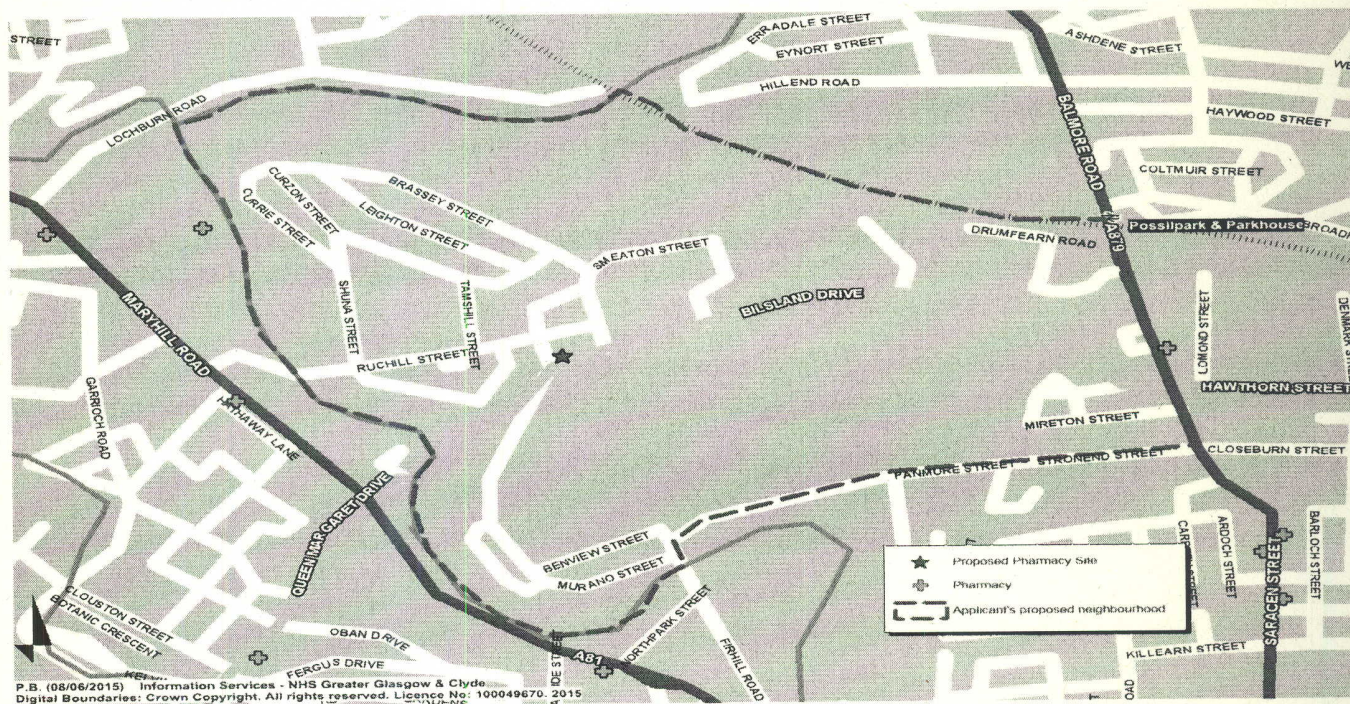
The consultation aims to measure opinion on current access and adequacy of provision of pharmaceutical services in the 'neighbourhood' where the premises are situated. The consultation is aimed at gauging the level of public support for this proposal.

For more information on the pharmacy application process please visit the Pharmacy Applications page on the Board's website at: www.nhsggc.org.uk/pharmacyconsultations

Questionnaire

Your comments are invited in respect of the following questions. Please tick the box for your answer and offer an explanation as appropriate.

Map of the locality with the 'neighbourhood' defined –



1. Do you think the area highlighted in the above map describes the 'neighbourhood' where the proposed pharmacy is situated?



Yes

No

Don't Know

Please explain your answer:

2. Do you think the location of the proposed premises will provide adequate access to pharmaceutical services in and to the 'neighbourhood'?

☐ Yes

☐ No

☐ Don't Know

Please explain your answer:

3. Do you think that the current pharmaceutical services being provided to the neighbourhood are adequate?

Pharmaceutical services

No

Yes

Dispensing of NHS prescriptions

☐ ☐

Supply of medicines under the Minor Ailment Service

☐ ☐

National Pharmaceutical Public Health Services including smoking cessation and
Supply of emergency hormonal contraception

☐ ☐

Chronic Medication Service – for people with long term conditions

☐ ☐

Substance Misuse Services

☐ ☐

Stoma Service - appliance supply for patient with a colostomy or urostomy

☐ ☐

Unscheduled Care - urgent health matters / supply of emergency prescription medicines

☐ ☐

4. Do you think the proposed opening hours are appropriate?

Pharmacy opening hours

Monday - 9.00am – 6.00pm

Tuesday - 9.00am – 6.00 pm

Wednesday- 9.00am – 6.00pm

Thursday - 9.00am – 6.00pm

Friday - 9.00am – 6.00pm

Saturday - 9.00am – 2.00pm

Sunday - CLOSED

☐ Yes

☐ No

☐ Don't Know

Please explain your answer:

5. Do you think that the pharmaceutical services being proposed for the pharmacy are required within this neighbourhood?

Pharmaceutical services

Yes No

Dispensing of NHS prescriptions	<input type="radio"/>	<input type="radio"/>
Supply of medicines under the Minor Ailment Service	<input type="radio"/>	<input type="radio"/>
National Pharmaceutical Public Health Services including smoking cessation and Supply of emergency hormonal contraception	<input type="radio"/>	<input type="radio"/>
Chronic Medication Service – for people with long term conditions	<input type="radio"/>	<input type="radio"/>
Substance Misuse Services	<input type="radio"/>	<input type="radio"/>
Stoma Service - appliance supply for patient with a colostomy or urostomy	<input type="radio"/>	<input type="radio"/>
Unscheduled Care - urgent health matters / supply of emergency prescription medicines	<input type="radio"/>	<input type="radio"/>

6. Do you think there are other NHS services that the proposed pharmacy should consider providing?

☐ Yes ☐ No ☐ Don't Know

Please explain your answer:

7. In your opinion would the proposed application **help** other healthcare providers to work closer together i.e. GPs, community nursing, other pharmacies, dentists, optometrists and social services?

☐ Yes ☐ No ☐ Don't Know

Please explain your answer:

8. In your opinion would the proposed application **impact** on other healthcare providers i.e. GPs, community nursing, other pharmacies, dentists, optometrists and social services?

☐ Yes ☐ No ☐ Don't Know

Please explain your answer:

9. Do you support the opening of a new pharmacy being proposed at 261-263 Bilsland Drive, Ruchill, Glasgow, G20 9RE?

☐ Yes ☐ No ☐ Don't Know

Please explain your answer:

10. Respondent Information

- ☐ I am an Individual
☐ I am a Group or Organisation

11. Contact Information - this section is optional and you may remain anonymous if you prefer:

Name	_____	Address	_____

Email Address	_____	Town	_____
		Postcode	_____

12. Data Protection

Where contact information is provided, responses will be made available in the Consultation Analysis Report on the following basis:

- ☐ Yes, make my responses, name and address available
☐ Yes, make my responses and name available, but not my address
☐ Yes, make my response available, but not my name or address

For postal responses please use: Freepost, NHS GG&C

Alternatively, you can e-mail your response to: CPDT@ggc.scot.nhs.uk;

ALL COMPLETED FORMS MUST BE RETURNED BY 11th November 2015

Thank you for taking part in this joint public consultation.

We acknowledge that this Consultation Analysis Report accurately reflects and concludes the joint consultation with the public for a proposed pharmacy application at 261-263 Bilsland Drive, Ruchill, Glasgow, G20 9RE.

This joint consultation was undertaken in conjunction with NHS Greater Glasgow & Clyde and CD Chem Limited between 6 July – 11 November 2015

Signed off by NHS Greater Glasgow & Clyde.....

Jaune Glen

Date.....

09/02/16

Signed off by CD Chem Limited.....

Damian Nugent

DAMIAN NUGENT

Date.....

8/2/16