Consultation Analysis Report

Between NHS Greater Glasgow & Clyde and Dears Pharmacy

Published June 2017
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| 2. Greenock Telegraph Newspaper Advertisement (including Word version for clarity) |    |
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| 4. Social Media Programme (Board)             |    |
| 5. Social Media Activity Report (Board)       |    |
| 6. Stakeholders consulted by email (Board)    |    |
| 7. Questionnaire                               |    |
| 8. Copy of Email from Cllr McLeod             |    |
| Declaration of Agreement                       |    |
Amendments to the National Health Service (Pharmaceutical Services) (Scotland) Regulations 2009 were made in June 2014, which introduced changes to public consultation arrangements in respect of applications to join a Health Board’s Pharmaceutical List.

The amended arrangements now require an Intended Applicant to work with the Board and undertake a joint public consultation. The consultation must aim to reach, as far as possible, the majority of residents within an identified neighbourhood in which the proposed premises are located. At the end of the consultation, an agreed Consultation Analysis Report (CAR) must be sent to the Pharmacy Practices Committee (PPC) Chair.

**CONSULTATION PURPOSE**

The aim of the public consultation was to:

- assess the views of local people as to whether they believe there was adequate access to pharmacy services within the neighbourhood identified by the Intended Applicant/s (outlined on map below) for premises proposed at 37 Church Street, Port Glasgow PA14 5EH and
- measure the level of public support for a new pharmacy in this area.

Location map of premises and neighbourhood identified by Dears Pharmacy
METHODOLOGY

The Health Board and Dears Pharmacy initially met on 12 October 2016. A subsequent Joint Consultation Meeting took place on 16 November 2016 during which the public consultation content, scope, methods of public engagement and commencement date were agreed and a consultation plan developed (Appendix 1). The consultation commenced on 12 December 2016 and ended on 25 April 2017, a total of 90 working days. The local holidays on 26 & 27 December 2016, 2 & 3 January & 14 & 17 April 2017 occurred during this consultation and as such were discounted.

On 12 December 2016 the consultation commenced through the following:

- Greenock Telegraph Newspaper Advertisement (Appendix 2)
- Media Release (Appendix 3)
- Social Media Programme (Board) Appendix 4
- Stakeholders consulted (Board) (Appendix 5)
- Questionnaire - appearing on Board Website (Appendix 6)
- The newspaper advertisement (Appendix 2) appearing on The Inverclyde Health and Social Care Building Solus screens.

All communications encouraged responses using the electronic questionnaire available from the Board’s website during the consultation period.

In recognition that some members of the public would not be able to access the electronic questionnaire, it was also made available (on request) in paper format and translated in other languages. A large font type paper version was also available.

In recognition that some of the public might not wish to complete the questionnaire but would like to make general comments (letter/email), it was agreed that if received, comments would also be included within the CAR.

Further activity undertaken during the Joint Consultation Exercise is detailed at Appendix 1.

CONSULTATION SUMMARY

In 2015 the population of the neighbourhood identified by the Intended Applicant' was 12,521 (Small Area Population Estimate - SAPE). This figure comprised as follows:

<table>
<thead>
<tr>
<th>Data Zone</th>
<th>Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>S01010911 Port Glasgow Upper, West and Central - 05</td>
<td>530</td>
</tr>
<tr>
<td>S01010912 Port Glasgow Upper, West and Central - 06</td>
<td>560</td>
</tr>
<tr>
<td>S01010913 Port Glasgow Upper, West and Central - 07</td>
<td>642</td>
</tr>
<tr>
<td>S01010914 Port Glasgow Upper, West and Central - 08</td>
<td>630</td>
</tr>
<tr>
<td>S01010915 Port Glasgow Upper, West and Central - 09</td>
<td>723</td>
</tr>
<tr>
<td>S01010916 Port Glasgow Mid, East and Central - 01</td>
<td>501</td>
</tr>
<tr>
<td>S01010917 Port Glasgow Mid, East and Central - 02</td>
<td>613</td>
</tr>
<tr>
<td>S01010918 Port Glasgow Mid, East and Central - 03</td>
<td>709</td>
</tr>
<tr>
<td>S01010919 Port Glasgow Mid, East and Central - 04</td>
<td>723</td>
</tr>
<tr>
<td>S01010920 Port Glasgow Mid, East and Central - 05</td>
<td>568</td>
</tr>
</tbody>
</table>
The public consultation would however have been available to a much wider population, including people living in the wider area around the neighbourhood as well as those commuting into this general area e.g. for employment.

As shown in the map below, part of the neighbourhood also fell within data zones S01010819 (population 805) & S01010820 (population 537). There appears to be no significant population within these data zone areas which fall within the defined neighbourhood and as such are not included in the total.

During the consultation period: 100 paper copies of the questionnaire were requested by the Intended Applicant; 10 copies requested by Your Voice, and a further two copies by a member of the public. There were no other requests for large font type or, translated in other languages. At the close of the consultation 1 postal and 58 electronic questionnaires were received by the Board. Of the 59 questionnaires 98.3% were submitted from individuals.
The majority of the questionnaire responders:

- Agreed with the proposed neighbourhood for the pharmacy – 43 (75.4%);
- Lived within the proposed neighbourhood 48 (81.4%) with 11 (18.6%) living outwith the neighbourhood;
- The majority agreed that current services to the neighbourhood were adequate.
- Agreed with the proposed opening hours – 34 (58.6%);
- 39 (66.1%) indicated that it would not change the way they currently access NHS pharmaceutical services
- Were split in their opinion as to whether the proposed pharmacy would have an impact on other healthcare providers;
- Experience no issues currently accessing a community pharmacy 41 (69.5%)

Generally, the responders did not believe that the proposed NHS services were needed within the neighbourhood and were unable to identify any additional services that might also be needed.

One general comment/question was received by email which has been included in Appendix 8.

In agreeing to this report, both parties noted that the questionnaire responses appeared to be personalised and have been made independently given the range of opinions expressed and vocabulary used.
Joint Public Consultation for Port Glasgow

Timeline graph identifying the numbers of questionnaires and the dates they were recorded.

Question 1

Do you think the area in the above map describes the "neighbourhood" where the proposed community pharmacy will be situated?

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>75.4%</td>
<td>43</td>
</tr>
<tr>
<td>No</td>
<td>22.8%</td>
<td>13</td>
</tr>
<tr>
<td>Don't Know</td>
<td>1.8%</td>
<td>1</td>
</tr>
</tbody>
</table>

Please explain your answer

answered question 57
skipped question 2

Do you think the area in the above map describes the "neighbourhood" where the proposed community pharmacy will be situated?
General comments received:

- Just a street map with no info on actual population of the area
- a neighbourhood encapsulates the full town
- It should be extended as far as gibshill as most residents there will be registered at Port Glasgow health centre which the pharmacy would directly serve in its proximity to the health centre.
- Most residents of Port Glasgow would use a pharmacy in the town centre close to the health centre
- There is a pharmacy at Dubbs Road that covers upper Port Glasgow and there is two pharmacies covering lower Port Glasgow. Also the "neighbourhood" shown is infant the whole town.
- It would cover the area and it's convenient for bus and rail
- Would be better inside the health centre
- It's in the town centre
- this central location is ideal
- It's Port Glasgow, obviously, but there's much more to the west of your map.
- The proposed pharmacy is in the lower Port area - while most of the area shown on the map cover the higher area.
- I live in Moorfield Avenue
- People in upper Port Glasgow use the Dubbs Road pharmacy
- Encompasses the whole of Port Glasgow
- it is within the local town center close to the health center and bus stops, taxi ranks,
- It's no were near church street.
- Need a pharmacy to be nearer the town centre, the other. Other pharmacy's are too far away
- Within boundaries
- Yes as I can see the side of the street they intend to use
- It's where I live
- This proposed pharmacy would also service Greenock East.
- The centre of the map should be the proposed site.
Question 2

Do you live within the above neighbourhood?

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>81.4%</td>
<td>48</td>
</tr>
<tr>
<td>No</td>
<td>18.6%</td>
<td>11</td>
</tr>
</tbody>
</table>

answered question 59
skipped question 0

Do you live within the above neighbourhood?

<table>
<thead>
<tr>
<th>0%</th>
<th>10%</th>
<th>20%</th>
<th>30%</th>
<th>40%</th>
<th>50%</th>
<th>60%</th>
<th>70%</th>
<th>80%</th>
<th>90%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Yes</td>
<td>81.4%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No</td>
<td>18.6%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Question 3

Below is a list of services currently provided by other community pharmacies in/to the neighbourhood. Do you think the current provision is adequate?

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Yes</th>
<th>No</th>
<th>Can you tell us more</th>
<th>Rating Average</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>NHS prescriptions - dispensing</td>
<td>47</td>
<td>12</td>
<td>0</td>
<td>1.20</td>
<td>59</td>
</tr>
<tr>
<td>Minor Ailment Service - supply of medicines</td>
<td>46</td>
<td>11</td>
<td>0</td>
<td>1.19</td>
<td>57</td>
</tr>
<tr>
<td>Pharmaceutical Public Health Services including smoking cessation and supply of emergency hormonal contraception</td>
<td>43</td>
<td>8</td>
<td>2</td>
<td>1.23</td>
<td>53</td>
</tr>
<tr>
<td>Chronic Medication Service – for people with long term conditions</td>
<td>43</td>
<td>11</td>
<td>1</td>
<td>1.24</td>
<td>55</td>
</tr>
<tr>
<td>Substance Misuse Services</td>
<td>41</td>
<td>10</td>
<td>2</td>
<td>1.26</td>
<td>53</td>
</tr>
<tr>
<td>Stoma Service - appliance supply for patient with a colostomy or urostomy</td>
<td>34</td>
<td>11</td>
<td>5</td>
<td>1.42</td>
<td>50</td>
</tr>
<tr>
<td>Unscheduled Care - urgent health matters / supply of emergency prescription medicines</td>
<td>34</td>
<td>17</td>
<td>3</td>
<td>1.43</td>
<td>54</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>34</td>
<td>17</td>
<td>3</td>
<td>1.43</td>
<td>54</td>
</tr>
</tbody>
</table>

answered question 59
skipped question 0
Below is a list of services currently provided by other community pharmacies in/to the neighbourhood. Do you think the current provision is adequate?

- **Pharmaceutical services**
  - NHS prescriptions - dispensing
  - Minor Ailment Service - supply of medicines
  - Pharmaceutical Public Health Services including smoking cessation and supply of emergency hormonal
  - Chronic Medication Service - for people with long term conditions
  - Substance Misuse Services
  - Stoma Service - appliance supply for patient with a colostomy or urostomy
  - Unscheduled Care - urgent health matters / supply of emergency prescription medicines

**General comments received:**
- Port Glasgow doctors do not use CMS system
- I often find the pharmacy don't have my prescribed medication and have to order it and I suffer a lifelong condition
- Current pharmacies are not laid out well and there are long waiting times
- the two pharmacies that are currently present are always too busy, no privacy and long waiting times for service. They often don't have meds required therefore have to come back later to collect
- The 'pharmacies' in Port Glasgow are, at this time, unable to provide 'dosette' boxes for every customer who needs one.
- there is already a number of pharmacy, and at the end of the street (long ways) there is a pharmacy David Wise on the corner.
- No current pharmacy services on a Sunday in Port Glasgow
- One reason I would support a pharmaceutical service is that the time you have to wait for your medication as substance misuse people get served as soon as they come in the door and you are left waiting
- I feel that a pharmacy that is committed to being open ever Sunday will benefit the area greatly for things such as emergency prescriptions
- I do not use some of these services but more options for those I do use would be good

**Question 4**

Do you or your representatives experience any issues or challenges accessing a community pharmacy/or do you already have ease of access to one?

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Experience Issues/Challenges</td>
<td>6.8%</td>
<td>4</td>
</tr>
<tr>
<td>Have ease of access</td>
<td>69.5%</td>
<td>41</td>
</tr>
<tr>
<td>Don't Know</td>
<td>5.1%</td>
<td>3</td>
</tr>
<tr>
<td>Please explain your answer</td>
<td>18.6%</td>
<td>11</td>
</tr>
</tbody>
</table>

**Answered question:** 59

**Skipped question:** 0
Do you or your representatives experience any issues or challenges accessing a community pharmacy/or do you already have ease of access to one?

General comments received:

- I have two pharmacies right on my doorstep and both of them are very helpful and staff are lovely. There is never any issues with them and they offer mostly every service you need. There is no need for another chemist, what we do need is more decent shops.
- Long queues
- No
- Most time have to wait on prescriptions is 15/20 mins at very busy times normal 10 mins
- Often cannot gain access due to overcrowding of current pharmacies, they are too small for the demand of customers
- Not enough pharmacies in the area
- No access on a Sunday
- Due to being on unusual meds, they are not always in stock but pharmacist always have them for closing time or next day which is a good service in my eyes
- There are already 2 pharmacies within this area and I can receive the relevant services from either of the current pharmacies
- Excessive waiting times at local pharmacy which can be off putting
- No availability early mornings or Sunday’s

Question 5
If a community pharmacy opened at these premises would it change the way you currently access NHS pharmaceutical services?

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>25.4%</td>
<td>15</td>
</tr>
<tr>
<td>No</td>
<td>66.1%</td>
<td>39</td>
</tr>
<tr>
<td>Don’t know</td>
<td>8.5%</td>
<td>5</td>
</tr>
</tbody>
</table>

answered question 59
skipped question 0
If a community pharmacy opened at these premises would it change the way you currently access NHS pharmaceutical services?

![Bar graph showing the response distribution.]

**Question 6**

What do you think about the intended applicant's proposed opening hours?

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Just right</td>
<td>58.6%</td>
<td>34</td>
</tr>
<tr>
<td>Too short</td>
<td>5.2%</td>
<td>3</td>
</tr>
<tr>
<td>Too long</td>
<td>24.1%</td>
<td>14</td>
</tr>
<tr>
<td>Don't know</td>
<td>12.1%</td>
<td>7</td>
</tr>
</tbody>
</table>

Please explain your answer

- answered question 58
- skipped question 1

General comments received:
- Nobody is out at 8.30am and most people are home long before 6.30pm
- LATER NIGHT PHARMACY WOULD BE IDEAL FOR WORKERS
- Saturday and Sunday in Port Glasgow is very quiet
- Same times as other pharmacies already in operation
- as people often work outside the area they live in it is important to be able to access pharmaceutical services when it is convenient to them
- I don’t think it would make a difference as between the two chemists they are opened at 9-6 mon-fri and 9-4 on a sat and the port town is always quiet at the weekend and the two chemists are never busy on a Saturday when you go in. So it would be a waste of
- There is no other pharmacy with a Sunday opening in Port Glasgow so that would help.
- Little need for services on Sunday. Present pharmacies provide more than adequate service for neighbourhood
- Great being open in a Sunday
- Saturday and Sunday opening hours would be welcome in the proposed area but 2 pharmacies already exist there.
- Sunday opening would be great
- Port Glasgow doesn’t have a pharmacy that opens on a Sunday, this would be very useful.
- Good to be opening times for Sunday
- 7 day opening will be great instead of trying to find out who’s open at weekends
- An improvement on the hours that we now have
- There are two pharmacies in this area Port Glasgow do not need another one
- excellent times for service
- Being a regular user of pharmacy services in Port Glasgow - mainly regular prescriptions due to chronic condition - I can’t see what another pharmacy will bring to the area that isn’t provisioned already
- They chose those times so it must be good for them and I don’t think anyone can complain about them - especially the Sunday opening.
- Area already well provided for.
- Considering drs have a late night example I live in Port Glasgow, but go to Greenock health centre, and by the time I come from say a 6pm appointment on a Thursday this pharmacy would be closed.
- It will be good to have a pharmacy in Port Glasgow that opens on a Sunday
- they intended to open 7 days a week that is very good service
- We already have 2 pharmacies in walking distance so don’t think it’s needed
- The only advantage is a Sunday opening although I can access another pharmacy on this day.
- Should be 8am start in line with GP appointments.
- No need for Sat Sun dispensing
- Better than what we have at the moment
Below is a list of NHS services which the intended applicant wants to provide. Do you think these services are needed within this neighbourhood?

<table>
<thead>
<tr>
<th>NHS prescriptions - dispensing</th>
<th>Yes</th>
<th>No</th>
<th>Can you tell us more?</th>
<th>Rating Average</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minor Ailment Service - supply of medicines</td>
<td>31</td>
<td>28</td>
<td>0</td>
<td>1.47</td>
<td>59</td>
</tr>
<tr>
<td>Pharmaceutical Public Health Services including smoking cessation and supply of emergency hormonal contraception</td>
<td>28</td>
<td>27</td>
<td>1</td>
<td>1.52</td>
<td>56</td>
</tr>
<tr>
<td>Chronic Medication Service – for people with long term conditions</td>
<td>30</td>
<td>26</td>
<td>0</td>
<td>1.46</td>
<td>56</td>
</tr>
<tr>
<td>Substance Misuse Services</td>
<td>20</td>
<td>34</td>
<td>2</td>
<td>1.68</td>
<td>56</td>
</tr>
<tr>
<td>Stoma Service - appliance supply for patient with a colostomy or urostomy Unscheduled Care - urgent health matters / supply of emergency prescription medicines</td>
<td>27</td>
<td>23</td>
<td>2</td>
<td>1.52</td>
<td>52</td>
</tr>
<tr>
<td></td>
<td>34</td>
<td>24</td>
<td>0</td>
<td>1.41</td>
<td>58</td>
</tr>
</tbody>
</table>

answered question 59
skipped question 0
Below is a list of NHS services which the intended applicant wants to provide. Do you think these services are needed within this neighbourhood?

- Pharmaceutical services
- Minor Ailment Service - supply of medicines
- Pharmaceutical Public Health Services including smoking cessation and supply of emergency hormonal
- Chronic Medication Service - for people with long term conditions
- Substance Misuse Services
- Stoma Service - appliance supply for patient with a colostomy or urostomy
- Unscheduled Care - urgent health matters / supply of emergency prescription medicines

**Question 8**

Are there any other NHS services you think the intended applicant should provide?

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>1.7%</td>
<td>1</td>
</tr>
<tr>
<td>No</td>
<td>62.1%</td>
<td>36</td>
</tr>
<tr>
<td>Don’t Know</td>
<td>36.2%</td>
<td>21</td>
</tr>
</tbody>
</table>

If Yes, please explain your answer and describe what services you would like to see being proposed

**Response Count**

- answered question: 58
- skipped question: 1

**General comments received:**

- There are 2 pharmacies in the area which have served the community very well for decades. There is no need for another one.
- minor wounds assessment/dressing service
- Current 2 m and d green pharmacies provide all our needs, would not change this
- These two pharmacies already cover most of these needs
- As above - pharmacy services already in place. Yet another one not required.
  The current pharmacies - two - in the lower Port area have newly been re-furbished. Perhaps another pharmacy in the high Port could be useful.

**Question 9**

**Do you think there will be any positive impact/benefit on the neighbourhood in having a new community pharmacy?**

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>39.0%</td>
<td>23</td>
</tr>
<tr>
<td>No</td>
<td>54.2%</td>
<td>32</td>
</tr>
<tr>
<td>Don't Know</td>
<td>6.8%</td>
<td>4</td>
</tr>
<tr>
<td>Please explain your answer</td>
<td></td>
<td>24</td>
</tr>
</tbody>
</table>

- **answered question**: 59
- **skipped question**: 0

**General comments received:**
- Already have 2 perfectly good pharmacies
- better access more services
- No need for this in Port glasgow, we already have 2 pharmacies in the town centre
- Port Glasgow is an expanding town with new housing developments having recently been built. As it stands at the moment it is only served by 3 pharmacies and could easily support another business
- No need for it. As needs are already met.
- There are already another 2 pharmacies with a short distance. Agreed they are owned by the same company and have a monopoly of but I think the pharmacy would be better suited at a different location. The majority of Port Glasgow residents do not live in t
- Good to see an empty shop put to use
- Sunday opening
- Positive Impact
- Will add to the 7 day shop openings which will attract people into the town
- It will be good opening on a Sunday for parents who need medicine for kids
- Yes with the Sunday opening because of the extra opening hours
- as i have mentioned above, current pharmacies too small to cope with demand and also no privacy to discuss problems etc with pharmacist as people are currently so close to each other that privacy is not an option
- 2 in port glasgow, one at dubbs road. No need for a 4th
- I am not sure if I am the best one to answer or tell about this.
- there is already a number of pharmacies in port glasgow
- less waiting time in other pharmacies, more central to bus stops and taxi ranks
- There are already 3 pharmacies within the boundary that provide sufficient service. I dont feel that another pharmacy would provide any benefits.
- We already have 2 in walking distance & more in surrounding area
- Why have 3 pharmacies in such a small area? I feel that this reflects badly on the town.
- If one opens in this area there will be THREE pharmacies within a 2 minute walk of each other
- Opening hours provide more flexibility for people working shifts and weekend access would keep business within Port Glasgow.
- choice is always good

**Question 10**
Do you think the intended applicant's proposed pharmacy will impact others like GPs, community nursing, other pharmacies, dentists, optometrists and social services?

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>44.8%</td>
<td>26</td>
</tr>
<tr>
<td>No</td>
<td>37.9%</td>
<td>22</td>
</tr>
<tr>
<td>Don't Know</td>
<td>17.2%</td>
<td>10</td>
</tr>
<tr>
<td>Please explain your answer</td>
<td></td>
<td>20</td>
</tr>
</tbody>
</table>

answered question 58
skipped question 1
Do you think the intended applicant's proposed pharmacy will impact others like GPs, community nursing, other pharmacies, dentists, optometrists and social services?

General comments received:
- Already have 2 perfectly good pharmacies
- minor ailments access would be great
- Port glasgow community is very loyal so wouldn't see the need for another pharmacy
- It may effect the other pharmacies but it would not be detrimental to any other services and, depending on provision of services, may have a positive effect on GP services as it would be open on Sundays possibly reducing the number of out of hour call-out
- The two pharmacies always provide a quick service and could not be more helpful. If this got accepted to open i would not go to it.
- The more pharmacies within neighbourhood causes less control of care and more confusion for patients
- The 2 pharmacies already in place are usually quiet as it is. A third is unnecessary and could cost people jobs.
- Other pharmacist
- Take pressure off existing pharmacy
- Why would it?
- Also because of extra opening hours
- I think this is needed in Port Glasgow and will only enhance the services you have mentioned above
- increase competition an decrease turnover for current pharmacies
- I am not sure if i am the best one to answer or tell about this.
- more competition to get junky money for methadone dispensing
- In a good sense there will be somewhere in port Glasgow town that is open 7 days a week that local optometrists and out of hour gps can use for dispensing medication.
- I don't understand the ins and outs of how a pharmacy opening can help medical professionals
- Yes could help relieve pressure off GP's which are almost impossible to get appointments with
- 7 day opening will improve access to all teams.
- Already well served

**Question 11**

Do you support the opening of a new pharmacy in Port Glasgow?

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>47.5%</td>
<td>28</td>
</tr>
<tr>
<td>No</td>
<td>50.8%</td>
<td>30</td>
</tr>
<tr>
<td>Don't Know</td>
<td>1.7%</td>
<td>1</td>
</tr>
<tr>
<td>Please explain your answer</td>
<td>1.7%</td>
<td>24</td>
</tr>
</tbody>
</table>

**General comments received:**

- Already have 2 good pharmacies
- This town needs other retailers, it fashion
- Port Glasgow is large enough to support another pharmacy
- I would stick with the pharmacy that's already there. They are always so helpful and couldn't get a better service especially in the Johnwood street one.
- Not needed plenty of pharmaceutical cover in the area
- The 2 pharmacies in the area already serve the people this new pharmacy proposes to.
- They may stock my medication!
- There are already 2 pharmacies in the area
- As above
- There is already 2 pharmacies within the Port Glasgow town centre who strive to help as much as possible.
- Yes and no as I said above about being good opening on a Sunday, but do we really need 3 chemists in the Port Town (No)
Port Glasgow is starting to be rejuvenated and I feel the time is right for this

It's not needed

As above - would be over-provided in lower Port.

already enough

We have enough provision in Port Glasgow. Tesco and Boots were refused permission

but it will not see to the needs of upper Port Glasgow residents

Sunday opening and access to another pharmacy during the week less waiting time.

see answers above

The town is already well served with the two pharmacys.

Already enough pharmacies in the area.

We have enough pharmacies in the area

We already have 2 in a small area

7 day opening is a definite advantage for the residents of Port Glasgow and Greenock East and also NHS community teams.

Question 12

How did you become aware of this consultation?

<table>
<thead>
<tr>
<th>Answer Options</th>
<th>Response Percent</th>
<th>Response Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>NHSGG&amp;C's Website</td>
<td>12.1%</td>
<td>7</td>
</tr>
<tr>
<td>Advert in the Greenock Telegraph</td>
<td>36.2%</td>
<td>21</td>
</tr>
<tr>
<td>Twitter</td>
<td>8.6%</td>
<td>5</td>
</tr>
<tr>
<td>Other</td>
<td>43.1%</td>
<td>25</td>
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</table>

Please explain your answer

answered question 58
skipped question 1
### Joint Consultation Plan (Final) - Appendix 1

#### Actions to be Carried Out Prior to Start of Joint Consultation Exercise

<table>
<thead>
<tr>
<th>Action</th>
<th>Completion Date</th>
<th>Responsible Person</th>
<th>Detail/Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advert for Newspaper to be drafted</td>
<td>09/11/2016</td>
<td>Contracts Supervisor</td>
<td></td>
</tr>
<tr>
<td>Tweets/Facebook to be scheduled</td>
<td>09/11/2016</td>
<td>Contracts Supervisor</td>
<td>Sent to Communications 8/12/2016</td>
</tr>
<tr>
<td>Questionnaire to be prepared</td>
<td>15/11/2016</td>
<td>Contracts Supervisor</td>
<td>Minor change in wording to questions 3 &amp; 7</td>
</tr>
<tr>
<td>Micro-site to be developed for Board’s internet site</td>
<td>8/12/16</td>
<td>Contracts Supervisor</td>
<td></td>
</tr>
</tbody>
</table>

#### Actions to be Completed at Launch of Joint Consultation Exercise

<table>
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<th>Action</th>
<th>Completion Date</th>
<th>Responsible Person</th>
<th>Detail/Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Advert for Newspaper – to appear in newspaper with highest circulation within neighbourhood</td>
<td>7/12/16</td>
<td>Intended Applicant</td>
<td>Copy of PDF received by Board</td>
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<tr>
<td>Initial Tweet/Facebook to appear on Board’s site</td>
<td>12/12/2016</td>
<td>Contracts Supervisor</td>
<td>First tweet/FB going our 13th December 2016</td>
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<tr>
<td>Hard copies of questionnaire to be made available</td>
<td></td>
<td>Contracts Supervisor</td>
<td>IA to collect 100 on Wednesday 21st December 2016</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>10 copies sent to</td>
</tr>
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</table>
Your Voice

Micro-site to go live
9am 12/12/2016
Contracts Supervisor
Done

Advert for Solus Screens
9am 12/12/16
Contract Supervisor
Sent to Your Voice 6th December

E-mail notification to be sent to List of Stakeholders (copy of list attached to Plan)
9am 12/12/2016
Contracts Supervisor
Done

### Actions to be Completed During Joint Consultation Exercise

<table>
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<th>Action</th>
<th>Completion Date</th>
<th>Responsible Person</th>
<th>Detail/ Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Request for Paper version of Questionnaire</td>
<td>15 February 2017</td>
<td>Contracts Supervisor</td>
<td>Sent by Whistl Post</td>
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<tr>
<td>Received by post a copy of the questionnaire</td>
<td>10 March 2017</td>
<td>Contracts Supervisor</td>
<td>Inputted in to Questionnaire Monkey</td>
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PROPOSED APPLICATION FOR INCLUSION IN THE BOARD'S
PHARMACEUTICAL LIST

NHS Greater Glasgow & Clyde and Dears Pharmacy are conducting a Joint Consultation with the general public as Dears Pharmacy proposes to submit an application to provide pharmaceutical services from premises situated at 37 Church Street, Port Glasgow PA14 5EH. Dears Pharmacy plans to provide a wide range of pharmaceutical services (full details are provided within the consultation questionnaire) including:

Dispensing of Medicines, Minor Ailments Scheme, Chronic Medication Service, Acute Medication Services, Public Health Services

The proposed pharmacy opening hours are:-

Monday to Friday 8.30am – 6.30pm, Saturday 8.30am – 5.30pm and Sunday 10am – 4pm

We are interested to hear the views of the people who live and visit the area of the proposed application. Please complete the short questionnaire by visiting:

http://www.nhsggc.org.uk/pharmacyconsultations or Twitter: @NHSGGC and Facebook: NHSGreaterGlasgowClyde

A paper copy of the questionnaire is also available and in other languages or large font by calling: 0141-232-1729

General comments in response to this notice may be submitted by e-mail to CPDT@ggc.scot.nhs.uk or letter to Freepost COMMUNITY PHARMACY DEVELOPMENT, West Glasgow ACH, Dalnair Street, Yorkhill, Glasgow G3 8SJ (please ensure name appears exactly as shown above to ensure delivery)

PLEASE NOTE, this consultation will run for 90 working days. We will not be able to consider comments received after 5pm on 25 April 2017
Pharmacy application

Dears Pharmacy intends to submit an application to NHS Greater Glasgow & Clyde (NHS GG&C) to open a new pharmacy at 37 Church Street, Port Glasgow PA14 5EH

NHS GG&C and Dears Pharmacy will shortly undertake a joint consultation exercise, under terms of Regulation, to seek the views of local people who may be affected by this, or who may use the proposed pharmacy, to determine whether residents feel they already have adequate access to pharmacy services in the area and to gauge support for the application.

Dears Pharmacy is an established pharmacy chain predominantly based in Scotland. The company prides itself in delivering high levels of pharmaceutical care to communities where this care can lead to real gains in quality of life and amenity for residents in the communities where it operates. The company is owned by Barrie Dear who established the chain in the early 1990’s and Mahyar Nickkho-Amiry in the post of General Manager with a wealth of experience in senior manager roles held with the major pharmacy multiples and a pharmacist by qualification. Dears Pharmacy works in close partnership with GP surgeries as well as other healthcare professionals and social care teams to provide the highest level of care to all patients at all times.

NHS GG&C are unable to offer any further comment during the pre-application stage of this case.

The consultation process will last for 90 working days starting on 12 December 2016 and closing on 25 April 2017 No responses can be accepted after 5pm on the closing date.

All views submitted will be incorporated into a Consultation Analysis Report which will be taken into account by the NHS GG&C Pharmacy Practices Committee which decides the outcome of an application.

Further information
A paper copy of the questionairre can also be requested by telephoning 0141 232 1729 or writing to the:

Community Pharmacy Development Team
West Glasgow ACH
Dalnair Street
GLASGOW
G3 8SJ
Please Note
The Communication Department release Social Media messages and due to other Board commitments were not always able to place a tweet/post when scheduled in this programme.

<table>
<thead>
<tr>
<th>Timescale</th>
<th>Tweet/ Facebook</th>
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</thead>
<tbody>
<tr>
<td>Monday 12 Dec 2016</td>
<td>Responses are invited to a Public Consultation for a proposed new pharmacy in PORT GLASGOW more information can be found at <a href="http://www.nhsggc.org.uk/pharmacyconsultations">www.nhsggc.org.uk/pharmacyconsultations</a></td>
</tr>
<tr>
<td>Wednesday 28 Dec 2016</td>
<td>Public Consultation is underway for a proposed new pharmacy in PORT GLASGOW more information can be found at <a href="http://www.nhsggc.org.uk/pharmacyconsultations">www.nhsggc.org.uk/pharmacyconsultations</a></td>
</tr>
<tr>
<td>Friday 13 January 2017</td>
<td>Don't forget to have your say about a proposed new pharmacy for PORT GLASGOW at <a href="http://www.nhsggc.org.uk/pharmacyconsultations">www.nhsggc.org.uk/pharmacyconsultations</a></td>
</tr>
<tr>
<td>Monday 13 February 2017</td>
<td>Don't forget to have your say about a proposed new pharmacy for PORT GLASGOW at <a href="http://www.nhsggc.org.uk/pharmacyconsultations">www.nhsggc.org.uk/pharmacyconsultations</a></td>
</tr>
<tr>
<td>Thursday 23 February 2017</td>
<td>Don't forget to have your say about a proposed new pharmacy for PORT GLASGOW at <a href="http://www.nhsggc.org.uk/pharmacyconsultations">www.nhsggc.org.uk/pharmacyconsultations</a></td>
</tr>
<tr>
<td>Monday 20 March 2017</td>
<td>Don't forget to have your say about a proposed new pharmacy for PORT GLASGOW at <a href="http://www.nhsggc.org.uk/pharmacyconsultations">www.nhsggc.org.uk/pharmacyconsultations</a></td>
</tr>
<tr>
<td>Wednesday 19 April 2017</td>
<td>Not long now so don't forget to have your say about a proposed new pharmacy for PORT GLASGOW at <a href="http://www.nhsggc.org.uk/pharmacyconsultations">www.nhsggc.org.uk/pharmacyconsultations</a></td>
</tr>
<tr>
<td>Thursday 20 April 2017</td>
<td>Time is running out to have your say about a proposed new pharmacy for PORT GLASGOW at <a href="http://www.nhsggc.org.uk/pharmacyconsultations">www.nhsggc.org.uk/pharmacyconsultations</a></td>
</tr>
<tr>
<td>Friday 21 April 2017</td>
<td>Last few days to have your say about a proposed new pharmacy for PORT GLASGOW at <a href="http://www.nhsggc.org.uk/pharmacyconsultations">www.nhsggc.org.uk/pharmacyconsultations</a></td>
</tr>
<tr>
<td>Monday 24 April 2017</td>
<td>Last full day to have your say about a proposed new pharmacy for PORT GLASGOW at <a href="http://www.nhsggc.org.uk/pharmacyconsultations">www.nhsggc.org.uk/pharmacyconsultations</a></td>
</tr>
<tr>
<td>Tuesday 25 April 2017</td>
<td>Last chance to have your say as consultation closes at 5pm for a proposed new pharmacy in PORT GLASGOW. Have your say at <a href="http://www.nhsggc.org.uk/pharmacyconsultations">www.nhsggc.org.uk/pharmacyconsultations</a></td>
</tr>
</tbody>
</table>
**STAKEHOLDERS CONSULTED (BOARD)  Appendix 5**

**List of Stakeholders**

**Local Councillors Ward 1 Inverclyde East & Ward 2 Inverclyde East Central**
- jim.macleod@inverclyde.gov.uk  
- david.wilson@inverclyde.gov.uk
- stephen.mccabe@inverclyde.gov.uk  
- james.mccolgan@inverclyde.gov.uk
- jim.grieve@inverclyde.gov.uk  
- robert.moran@inverclyde.gov.uk
- michael.mccormick@inverclyde.gov.uk

**Members of Scottish Parliament**  
Stuart.McMillan.msp@parliament.scot

**Regional List of MSPs**
- Neil.Bibby.msp@scottish.parliament.uk  
- Jamie.Greene.msp@parliament.scot
- Maurice.Corry.msp@parliament.scot  
- Ross.Greer.msp@parliament.scot
- Mary.Fee.msp@scottish.parliament.uk  
- Ken.Macintosh.msp@parliament.scot
- Maurice.Golden.msp@parliament.scot

**Member of UK Parliament**  
ronnie.cowan.mp@parliament.uk

**Community Councils** - no active community council in Port Glasgow

Nearest Active council is Kilmacolm  
secretary@kilmacolmcc.co.uk
Port Glasgow West now active - pgwestcommunitycouncil@gmail.com added 14/03/17

**Inverclyde HSCP Local Engagement Network**

HSCP Local Engagement Network - Helen.Watson2@inverclyde.gov.uk

Your Voice karen.haldane@yourvoice.org.uk

**Housing Associations**

<table>
<thead>
<tr>
<th>Housing Association</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>River Clyde Homes - <a href="mailto:onecall@riverclydehomes.org.uk">onecall@riverclydehomes.org.uk</a></td>
<td>Larkfield/Link Housing Association <a href="mailto:info@larkfieldha.org.uk">info@larkfieldha.org.uk</a></td>
</tr>
<tr>
<td>Cloch Housing Association</td>
<td>Bielf Housing Association <a href="mailto:info@bield.co.uk">info@bield.co.uk</a></td>
</tr>
<tr>
<td><a href="mailto:office@clochhousing.org.uk">office@clochhousing.org.uk</a></td>
<td></td>
</tr>
<tr>
<td>Oaktree Housing Association</td>
<td>Trust Housing Association <a href="mailto:info@trustha.org.uk">info@trustha.org.uk</a></td>
</tr>
<tr>
<td><a href="mailto:info@oaktreeha.org.uk">info@oaktreeha.org.uk</a></td>
<td></td>
</tr>
<tr>
<td>Margaret Blackwood Housing Association</td>
<td>Abbeyfield Housing Association <a href="mailto:post@abbeyfield.com">post@abbeyfield.com</a></td>
</tr>
<tr>
<td><a href="mailto:info@blackwoodgroup.org.uk">info@blackwoodgroup.org.uk</a></td>
<td></td>
</tr>
</tbody>
</table>

27
NHS Greater Glasgow & Clyde is currently in discussion with Dears Pharmacy (intended applicant) who wishes to open a new community pharmacy at 37 Church Street, Port Glasgow PA14 5EH.

Before Dears Pharmacy submits a formal application, this joint consultation exercise is being carried out to seek the views of people local to the proposed premises, or those who might use the proposed new community pharmacy.

The consultation is looking for opinion on the current access to services people normally get from a community pharmacy within this area. It is also asking if the services provided by the community pharmacies already in the area are adequate to meet the needs of residents and others. To help you with this, the intended applicant has defined an area (shown in the map below) which they consider best describes the “neighbourhood” where the premises are situated and where services would be provided to. We encourage your response to this consultation as it will help identify the level of public support for this proposal.

For more information on the community pharmacy application process please visit the Pharmacy Applications page on the Board’s website at: www.nhsggc.org.uk/pharmacyconsultations

Please respond to the following questions by ticking the box for your answer and giving an explanation, as appropriate. Map of the locality with the ‘neighbourhood’ defined as identified by the intended applicant —

![Map of locality with defined neighbourhood](image-url)
1. Do you think the area in the above map describes the ‘neighbourhood’ where the proposed community pharmacy will be situated?

☐ Yes ☐ No ☐ Don’t Know

Please explain your answer:

2. Do you live within the above neighbourhood?

☐ Yes ☐ No

3. Below is a list of services currently provided by other community pharmacies in/to the neighbourhood. Do you think the current provision is adequate?

<table>
<thead>
<tr>
<th>Pharmaceutical services</th>
<th>Yes</th>
<th>No</th>
<th>Can you tell us</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pharmaceutical services more</td>
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<td></td>
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<tr>
<td>NHS prescriptions - dispensing</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Minor Ailment Service - supply of medicines</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Pharmaceutical Public Health Services including smoking cessation and supply of emergency hormonal contraception</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Chronic Medication Service – for people with long term conditions</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Substance Misuse Services</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Stoma Service - appliance supply for patient with a colostomy or urostomy</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Unscheduled Care - urgent health matters / supply of emergency prescription medicines</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

4. Do you or your representatives experience any issues or challenges accessing a community pharmacy/or do you already have ease of access to one?

☐ Experience Issues/Challenges ☐ Have ease of access ☐ Don’t know

Please explain your answer:

5. If a community pharmacy opened at these premises would it change the way you currently access NHS pharmaceutical services?

☐ Yes ☐ No ☐ Don’t Know
6. What do you think about the intended applicant’s proposed opening hours?

**Pharmacy opening hours**

Monday to Friday 8.30am – 6.30pm
Saturday 8.30am – 5.30pm
Sunday 10am – 4pm

☐ Just right  ☐ too short  ☐ too long  ☐ don’t know

*Please explain your answer:*


7. Below is a list of NHS services which the intended applicant wants to provide. Do you think these services are needed within this neighbourhood?

<table>
<thead>
<tr>
<th>Pharmaceutical services</th>
<th>Yes</th>
<th>No</th>
<th>Can you tell us</th>
</tr>
</thead>
<tbody>
<tr>
<td>NHS prescriptions – dispensing</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Minor Ailment Service - supply of medicines</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pharmaceutical Public Health Services including smoking cessation and supply of emergency hormonal contraception</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chronic Medication Service – for people with long term conditions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Substance Misuse Services</td>
<td></td>
<td></td>
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<tr>
<td>Stoma Service - appliance supply for patient with a colostomy or urostomy</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unscheduled Care - urgent health matters / supply of emergency Prescription medicines</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

8. Are there any other NHS services you think the intended applicant should provide?

☐ Yes  ☐ No  ☐ Don’t Know

*Please explain your answer:*


9. Do you think there will be any positive impact/benefit on the neighbourhood in having a new community pharmacy?

☐ Yes  ☐ No  ☐ Don’t Know

*Please explain your answer:*


10. Do you think the intended applicant’s proposed pharmacy will impact others like GPs, community nursing, other pharmacies, dentists, optometrists and social services?

☐ Yes  ☐ No  ☐ Don’t Know

*Please explain your answer:*


11. Do you support the opening of a new community pharmacy in Port Glasgow?

☐ Yes  ☐ No  ☐ Don’t Know

*Please explain your answer:*


12. How did you become aware of this consultation?

☐ Advert in the Greenock Telegraph  ☐ NHSGG&C’s Website  ☐ Twitter  ☐ Facebook  ☐ Other

*Please explain your answer:*


13. Respondent Information

☐ I am an Individual

☐ I am a Group or Organisation

14. Contact Information - this section is optional and you may remain anonymous if you prefer:

Name: ____________________________  Address: ____________________________

__________________________________________

Email Address: ____________________________  Town: ____________________________

__________________________________________  Postcode: ____________________________

15. Data Protection

Where contact information is provided, responses will be made available in the Consultation Analysis Report on the following basis:

☐ Yes, make my responses, name and address available

☐ Yes, make my responses and name available, but not my address

☐
Yes, make my response available, but not my name or address

For postal responses please use: Freepost COMMUNITY PHARMACY DEVELOPMENT, West Glasgow ACH, Dalnair Street, Yorkhill, Glasgow G3 8SJ (please ensure name appears exactly as shown above to ensure delivery)

Alternatively, you can e-mail your response to: CPDT@ggc.scot.nhs.uk;

**ALL COMPLETED FORMS MUST BE RETURNED BY**

5pm on 25 APRIL 2017

Thank you for taking part in this joint public consultation.
### TWEETS

<table>
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<th>16/01/17</th>
<th>13/02/17</th>
<th>23/02/17</th>
<th>19/04/17</th>
<th>20/04/17</th>
<th>21/04/17</th>
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<td>5</td>
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<td>1</td>
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<td>Number of times user viewed supporting information</td>
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<td>4</td>
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<td>2</td>
<td>2</td>
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<td>5</td>
<td>6</td>
<td>8</td>
<td>3</td>
<td>12</td>
<td>0</td>
<td>18</td>
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</table>

### FACEBOOK

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<tr>
<th>Dates of Posts</th>
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Appendix 8

-----Original Message-----
From: McGinley, Dale On Behalf Of New Pharmacy Applications
Sent: 19 December 2016 09:24
To: 'Jim MacLeod'
Subject: RE: New pharmacy application for Church Street, Port Glasgow

> Dear Councillor Macleod

The decision to grant a pharmacy application lies solely with the Pharmacy Practices Committee.

More information can be found at http://www.nhsggc.org.uk/patients-and-visitors/community/new-pharmacy-applications/what-is-a-new-pharmacy-application/

I trust this is helpful.

Dale

-----Original Message-----
From: Jim MacLeod [mailto:Jim.MacLeod@inverclyde.gov.uk]
Sent: 15 December 2016 17:34
To: New Pharmacy Applications
Subject: RE: New pharmacy application for Church Street, Port Glasgow

Dear Dale

Thank you for your response.

An additional question. Are there any limits to the number of pharmaceutical licences that are granted in a town the size of Port Glasgow?

Regards

Jim

Sent from my Vodafone Smart

On 15 Dec 2016 16:00, New Pharmacy Applications <NewPharmacy.Applications@ggc.scot.nhs.uk> wrote:

> Dear Councillor

Thank you for taking the time to respond to my email.

The intended applicant will provide all core pharmaceutical services and any additional services requested by the Health Board if an application is made and is successful.

We cannot comment on non pharmaceutical services that they would offer.

Kind regards

Dale

-----Original Message-----
From: Jim MacLeod [mailto:Jim.MacLeod@inverclyde.gov.uk]
Sent: 12 December 2016 21:41
To: New Pharmacy Applications
Cc: Jim MacLeod
Subject: New pharmacy application for Church Street, Port Glasgow

Dear Sir/Madam

Thank you for sending the attached information regarding the new pharmacy application for Port Glasgow’s Church Street.

There are already three pharmacies in Port Glasgow and a number of medicinal products can also be bought at the nearby Super Tesco store. I wonder if there could be over provision with the opening of another pharmacy in the town, Port Glasgow has a population of circa 16,000.

I would also be interested in finding out if the new application would be purely to operate as a pharmacy or if other produce would also be sold or services offered?

Kind regards

Cllr Jim MacLeod
Ward 1 - Inverclyde East
Port Glasgow, Kilmacolm
& Quarriers Village
Inverclyde Council
Municipal Buildings
Greenock
PA15 1LH
Tel: 01475 712727 (O)

07747 765 839 (M)

Sent from my Vodafone Smart
Inverclyde Council
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DECLARATION OF AGREEMENT

We acknowledge that this Consultation Analysis Report accurately reflects and concludes the joint consultation with the public for a proposed pharmacy application at 37 Church Street, Port Glasgow PA14 5EH.

This joint consultation was undertaken in conjunction with NHS Greater Glasgow & Clyde and Dears Pharmacy between 12th December 2016 – 25th April 2017

Signed by NHS Greater Glasgow & Clyde……………………………..

Date……………………………..

Signed by Dears Pharmacy……………………………..

Date……………………………..