

Your Discharge or Transfer From Hospital

The Discharge Lounge is located on the ground floor at the front of the hospital. It has its own entrance and pick up area.



This is a comfortable, friendly environment for all patients being discharged or transferred from the hospital.

On the day of your discharge or transfer



Porters will collect you and your belongings and take you to the discharge lounge throughout the day, helping to make your discharge or transfer as quick and as comfortable as possible.



You will wait in the discharge lounge for your discharge medication, if required, and for your family/carer/friends to collect you.



If for medical reasons you require ambulance transport, ward staff will arrange this for you before you come to the discharge lounge. (Due to space restrictions within the ambulance, we ask that you take minimal luggage).



Our nursing team, in the discharge lounge, will liaise with transport and pharmacy to minimise your wait and keep you informed of their progress.

What you have to do



It is important that you or the ward staff let your family/carer/friends know you will be discharged from the Discharge Lounge and not the ward.



Make sure you have arranged keys or access to your home before your discharge.



If you have any questions or concerns about being discharged from hospital, please speak to the staff looking after you or the Senior Charge Nurse/Nurse-in-Charge of the ward.

View our discharge lounge film at: www.nhsggc.org.uk/QEUH-dischargelounge