

Scottish Care Experience Survey Programme Update – July 2019



Health & Care Experience Survey

- Fieldwork for the 2019/20 Survey is expected to take place during October and November 2019. Publication of the results is planned for April 2020.
- We are keen for the survey to be promoted as much as possible during the fieldwork phase to maximise the response rates. Please send us an email (address below) if you are aware of any opportunities we could use to **raise the profile** of the survey **among respondents**.
- See gov.scot/GPSurvey for more information.

Maternity Care Survey

- The 2018 National Report was published on Tuesday 26th March and is available [here](#).
- In addition to the [interactive dashboards](#) containing local results at NHS board and Hospital level, [infographics](#) and a [technical report](#) are available from the [survey's webpage](#).
- We are keen for any **feedback** on how the findings are presented. If you have any comments, please let us know using the email address below.
- See gov.scot/MaternitySurvey for more information.

Inpatient Experience Survey

- The next round of the survey will commence in mid-2020 rather than 2019, with **fieldwork starting in early 2021**.
- Rescheduling the Inpatient Experience Survey by a year provides a better balance to the wider Scottish Care Experience programme. We do not anticipate the change in timing to cause any significant difficulties in tracking trends in patient experience over time.
- See gov.scot/InpatientSurvey for more information.

Scottish Cancer Patient Experience Survey

- The 2018 national report was published on Tuesday 30th April and is available [here](#).
- Results at local levels have been made available via an [interactive dashboard](#) and in [excel format](#), which contains results at Cancer Network, Health Board and Cancer Centre. In addition, results by tumour group are available [here](#).
- Work on a qualitative analysis of the free-text comments is underway with a report planned for publication in early Autumn.
- See gov.scot/CancerSurvey for more information.