JobTrain Recruitment System

JobTrain is the NHS Scotland Recruitment IT solution which is being phased into all NHS Scotland Boards during 2019.

A pilot roll-out is currently underway in NHS Lanarkshire, NHS Lothian and NHS National Services Scotland, with NHSGGC due to go live on 3 June.

Local testing has been completed and implementation plans are in place with a governance group and an operational group established, and training planned later this week and next for the recruitment teams.

The system is hosted and supported externally by the suppliers, JobTrain, so eHealth involvement will be minimal.

An initial communication to staff was distributed as a Core Brief on 9 May, with further updates and communications planned over the next few weeks.

Health and Social Care Digital Platform

Preparation is being made for services provided by the Health and Social Care Digital Platform to transfer to the National Digital Platform being developed by NES Digital Services.

The first step towards this transfer was the closure of the Health and Social Care Portal (Patient Portal) on 23 April.

The Health and Social Care Digital Platform will continue to operate without the Patient Portal so that NHS Greater Glasgow and Clyde innovation projects have access to electronic health record data from existing cornerstone products.

Health Records Development

Eight interim Ward Clerk Supervisors will transfer to Health Records on 20 May. Supervisory training programme will be undertaken on 20, 22 and 24 May and will focus on time management, attendance management, Turas, conflict management and dignity at work.

Two hundred and fifty-one Ward Clerks will transfer to Health Records on 3 June.

"Patient Administration – Supporting a Positive Patient Experience" training programme will commence on 20 May until 4 July across multiple sites, 16 sessions in total.

Programme of engagement underway with local services to agree transition arrangements.

Work continues in relation to the development and implementation of a single management structure/professional leadership model for other staff groups.

EMIS Children, Community and Mental Health (CCMH)

Roll-out of EMIS Web to Mental Health in-patient services ongoing. Currently working with Stobhill wards, Royal Alexandra Hospital, West Dunbartonshire and Inverclyde wards, beginning end of May.

Digital as Usual Monthly Update
Issue 5 : May 2019

Document Management System implementation prerequisite work is continuing with the development of letter templates across Community Mental Health and Specialist Children's services.

Clinical Portal

Clinical Forms

A number of clinical forms were released on 28 May:

- OPAT (Out-patient Parenteral Antimicrobial Therapy) Cellulitis
- CML (Chronic Myeloid Leukaemia)/Pre-SACT (pre-Systemic Anti Cancer Therapy)
- Dermatology Pre-/Post- operative
- Occupational Therapy/Physiotherapy Dashboard and Burns Assessment

Community Anticipatory Care Plan

Work is progressing on the development of an electronic **Community Anticipatory Care Plan** in Clinical Portal with a number of engagement sessions planned during May.

Health and Social Care

Data integration in Clinical Portal is progressing as follows:

- East Renfrewshire – proposed go live date for the East Renfrewshire Council integration is 4 June
- Inverclyde – planning to commence User Acceptance Testing phase week commencing 27 May, dependent on resolution of technical server issues. Proposal to switch on functionality in Clinical Portal in late June/early July, dependent on testing sign off
- Glasgow City – CHI (Community Health Index) seeding of CareFirst is progressing with completion estimated week commencing 3 June

Roll-out of Clinical Portal to the remainder of Glasgow City Social Work will commence at the end of May and will conclude mid to end July.

EMIS Specialist Children's Service Immunisation Data

Immunisation data from EMIS is now available in Clinical Portal.

TrakCare

Working with the Palliative Care service to support them using TrakCare functionality. Progressing the options for supporting the Heart Failure service.

Working with the following services to introduce TrakCare Internal Referral:

- Physiotherapy Gynaecology service
- Physiotherapy Obstetrics

Taking forward the new Order Entry screen in TrakCare T2018. Taking forward the following NHSGGC workbench requests:

- Vascular
- Ear, Nose and Throat (ENT)

- Chaplaincy
- Paediatric Ophthalmology

Safer Use of Medicines

Hospital Electronic Prescribing and Medicines Administration (HEPMA)

The procurement process is underway.

Reference site visits are being scheduled.

Medicines Reconciliation/Immediate Discharge Letters (IDLs)

Approximately 165,000 IDLs now completed.

Now live in Leverndale, Dykebar, RAH, Inverclyde. Roll out to Stobhill Mental Health began w/c 22 April.

System has been upgraded to improve performance. The supplier is working to develop product enhancements to improve user experience.

Contractor Services

GP Re-provisioning

HSS have signed contracts on behalf of Boards, placing 3 suppliers on the GP Re-provisioning Framework. This ties the suppliers into delivering the first phased of developments by February 2020. Initial meetings around the formation of GP cohorts based around common requirements, processes and working practices have commenced which will aid the next phases of local tendering and procurement.

GP Back Scanning

Agreement has been reached through the Primary Care Board and HSCPs (Health and Social Care Partnerships) to back scan the paper records of approximately 95 GP practices though the financial year. This will help deliver the HSCP Primary Care Improvement Plans and allow extra clinical workspace for the HSCP staff who will underpin the new GP Contract Memorandum of Understanding.

National Services

CHI and Child Health Systems Replacement

After delays to the approval of the Programme Business Case, both projects are being re initiated with the staff involved in previous proof of concept works being aligned to the next phases of work. Initial project works will include revised process mapping and a re-evaluation of hosting options for the applications.

Non-clinical Systems

Telephony Transformation Programme

Phase 3 now completed. Dykebar, Vale of Leven and Inverclyde Royal Hospitals and the Queen Elizabeth University Hospital Campus have now been upgraded to the Session Initiation Protocol (SIP).

National eRostering

The current position of this project is the Invitation to Tender (ITT) has been sent to 8 suppliers, supplier questions are being responded to and the return date for the tender responses is end of May.

Microstrategy Programme

Work started with Business Intelligence to develop and environment that will enable Facilities to use Microstrategy to monitor activity across their service. This will be developed and delivered in 9 phases.

Datix Replacement

A short life working group has been set up to develop an ITT to replace the current Risk Management system. The business case has still to be developed.

Clinical Systems

Opera Theatre System Upgrade

User Acceptance Testing has been running since 3 May and scheduled for completion 24 May.

Final week of Train the Trainer training to be concluded 24 May - including the 3 Facilitators engaged to assist with the implementation. Subsequent cascade training of core staff to commence 27 May.

Change management documents will be processed at Technical Services Group (TSG) and Change Advisory Board (CAB) on 21/22 May for go live of the Scheduler staff on 5 June and remaining staff on 17 June.

We are finalising the processor capacity on the new Production server with the supplier.

We are reviewing configuration of our malware detection software to ensure performance isn't affected.

Secure Clinical Image Transfer

Service User Acceptance Testing ongoing and nearing completion. Testing involves multiple scenarios of capturing and uploading image to the MIM (Microsoft Identity Manager) platform. Technical work progressing on solution for capturing images when out of range of Board wireless network.

Digital Pathology

Work ongoing to implement and test the Digital Pathology Portal server. This Portal server will allow users to view images from other NHS Boards that have the Philips Digital Pathology system. Work has started on Windows 10 workstation build. A number of key systems have

been identified that will also be required on these workstations and the project team is liaising with third party suppliers to ensure that they are Windows 10 compatible.

QPulse V6.8 Upgrade

All new services have been commissioned and are available to the supplier. The supplier is working on verifying remote access which will allow offsite support. The project team has been established and all services that use the system have been actively engaged to participate in identifying upgrade tasks and testing requirements.

Technology and Infrastructure

Innovation Projects

The **Industrial Centre for Artificial Intelligence Research in Digital Diagnostics** (iCAIRD) - hardware for iCAIRD has been procured and delivered to NHSGGC. It is now in place in our Westward House computer room awaiting configuration when a design is finalised by the supplier.

Dermatology and Chronic Obstructive Pulmonary Disease (COPD) Innovations – NHSGGC is now hosting an integration platform, on behalf of the Digital Health and Care Institute (DHI). This platform will allow messages to be sent from 'Apps' on our patients' smartphones and clinical monitoring devices within patients' homes to our internal NHSGGC systems. The information can then be viewed and acted upon by clinicians. The integration platform is likely to be of use in many more innovation projects as they mature.

CMH1 Domain Migration – The decommissioning of the CMH1 domain continues. Around half of our 5000 or so users have been migrated to the XGGC domain over the last few months. Work will continue to completely retire the CMH1 domain giving a more consistent experience to our users across the NHSGGC estate.