

eESS (Electronic Employee Support System)

Please direct any questions to [Jacqueline Ferguson](#)

The Standard Operating Procedures have been reviewed and updated on the National eESS website so staff should now find it easier to find step-by-step guidance to process transactions on eESS.

The final eESS Programme Board meeting was held at the start of April. It was agreed that since the system is now live and all initial implementation issues have been addressed, all future management of the system will be done via existing operational processes.

The focus is now on the implementation of the recruitment system, JobTrain, in June 2019. This will initially be a stand-alone system but will eventually link to eESS. Further details will be provided in due course.

Health and Social Care Digital Platform

Please direct any questions to [John Costello](#)

Preparation is being made for services provided by the Health and Social Care Digital Platform to transfer to the National Digital Platform being developed by NES Digital Services.

The first step towards this transfer will be the closure of the Health and Social Care Portal (Patient Portal) which took place on 23 April.

The Health and Social Care Digital Platform will continue to operate without the Patient Portal so that NHS Greater Glasgow and Clyde innovation projects have access to electronic health record data from existing cornerstone products.

Health Records Development

Please direct any questions to [Linda McAllister](#)

Beatson West of Scotland Cancer Centre (BWoSCC)

The Health Records staff and management team at BWoSCC transferred into Health Records within eHealth on 1 April 2019.

EMIS Children, Community and Mental Health (CCMH)

Please direct any questions to [Eleanor McColl](#)

Suite of Assessment forms for the New Universal Pathway development in Children's services was switched on 7 May.

Roll-out of EMIS Web to Mental Health Inpatient services is ongoing. Currently working through Gartnavel Wards and Stobhill wards from end of April. Royal Alexandra Hospital, West Dunbartonshire and Inverclyde wards begin at the end of May.

Roll-out of EMIS Web to remaining Treatment Room and Phlebotomy teams underway from 29 April where the West Dunbartonshire sites will be added, starting with the Vale of Leven then

followed by Clydebank and Dumbarton Health Centres. Plan to include the remaining sectors not already on EMIS Web is underway.

Development of Winvoice Pro as the new Community Document Management System is underway. Integrations with EMIS Web, SCI-Store and Electronic Document Transfer (EDT) ongoing along with identification of initial templates for development.

Clinical Portal

Please direct any questions to [David Dougan](#)

Regional Portal

Following a successful pilot phase, the North of Scotland (NoS) Care Portal launch was switched on for all NHSGGC regional portal users on 28 March 2019. The link for the NoS launch can be accessed from the Regional Portal menu tab and a link to the user guide can also be found on this page. The NoS Care Portal provides a consolidated view of available patient data from the following Boards:

- NHS Grampian
- NHS Highland
- NHS Orkney
- NHS Shetland

Clinical Forms

A number of clinical forms were released on 23 April 2019:

- Occupational Therapy and Physiotherapy
 - Updated Assessment
 - Updated Record of Care
 - Updated Notes, Goals and Treatment
 - New Physiotherapy Day Surgery
 - New Occupational Therapy Home Visit Assessment
- Haematology
 - New Myeloma Toxicity Assessment
 - New CLL (Chronic Lymphocytic Leukaemia) / SLL (Small Lymphocytic Lymphoma) / MCL (Mantle Cell Lymphoma) Toxicity Assessment

TrakCare

Please direct any questions to [David Gallacher](#)

The following functionality will be progressed to support Patient Flow in the Acute sites within NHSGGC

- Automatic generation of a Frailty icon
- New Frailty Questionnaire
- Automatic generation and capture of NEWS (National Early Warning Score) and GAPS (Glasgow Admission Prediction Score)

Weekend Handover – a further 18 wards have been added to the handover across Glasgow Royal Infirmary, Lightburn and New Stobhill Hospitals

Physiotherapy Pain Service are now using TrakCare Clinician-to-Clinician for internal referrals

Respiratory service (COPD – Chronic Obstructive Pulmonary Disease) are now live with the new Shared Assessment document used between Acute and Community Respiratory.

Safer Use of Medicines

Please direct any questions to [Alastair Bishop](#)

Hospital Electronic Prescribing and Medicines Administration (HEPMA)

The procurement process is underway.

Reference site visits are being scheduled.

Medicines Reconciliation/Immediate Discharge Letters (IDLs)

Approximately 165,000 IDLs now completed.

Now live in Leverndale, Dykebar, Royal Alexandra and Inverclyde Hospitals. Roll out to Stobhill Mental Health began w/c 22 April.

System has been upgraded to improve performance. The supplier is working to develop product enhancements to improve user experience.

Contractor Services

Please direct any questions to [Louise McTaggart](#)

GP Re-provisioning

HSS have signed contracts on behalf of Boards, placing three suppliers on the GP Re-provisioning Framework. This ties the suppliers into delivering the first phase of developments by February 2020. Initial meetings about the formation of GP cohorts based around common requirements, processes and working practices have commenced which will aid the next phases of local tendering and procurement.

GP Back Scanning

Agreement has been reached through the Primary Care Board and HSCPs to back scan the paper records of approximately 95 GP practices through the financial year. This will help deliver the HSCP Primary Care Improvement Plans and allow extra clinical workspace for the HSCP staff who will underpin the new GP Contract Memorandum of Understanding.

National Services

Please direct any questions to [Lin Calderwood](#)

CHI and Child Health Systems Replacement

After delays to the approval of the Programme Business Case, both projects are being re-initiated with the staff involved in previous proof of concept works being aligned to the next phases of work. Initial project works will include revised process mapping and a re-evaluation of hosting options for the applications.

Non-clinical Systems

Please direct any questions to [Pat McGorry](#)

Telephony Transformation Programme

Phase 2 is now complete. Phase 3 saw Dykebar Hospital telephony migrate on 16 April, Vale of Level Hospital migrate on 24 April and Inverclyde Royal Hospital migrate on 30 April.

National eRostering

The project is currently underway to purchase a single eRostering system for Scotland. The Invitation to Tender (ITT) stage is now complete and will be signed off by NHSGGC before it goes to the market.

Microstrategy Programme

Work started with Business Intelligence to develop an environment that will enable Facilities to use Microstrategy to monitor activity across their service. This will be developed and delivered in 9 phases.

Clinical Systems

Please direct any questions to [Scott Douglas](#)

Opera Theatre System Upgrade

All new environments are in place and configured. Super user training started w/c 15 April.

Secure Clinical Image Transfer

The system passed the first test cycle and user acceptance testing is underway.

Digital Pathology

Server storage has been expanded with capacity to store over one year's worth of digital images. The process of moving towards 100% digitisation is underway. This will entail the deployment of additional slide scanners and new digital pathology workstations within the Pathology Department in the Queen Elizabeth University Hospital.

QPulse V6.8 Upgrade

A new project has been commissioned to upgrade the QPulse quality management system used throughout NHSGGC. The system is used extensively across various laboratory

disciplines and areas of Imaging, Oncology, Pharmacy and WestMARC (West of Scotland Mobility and Rehabilitation Centre).

Technology Infrastructure

Please direct any questions to [Finlay Craig](#) / [Calum Morrison](#)

Office 365

Initial engagement with Microsoft 'Fasttrack' team has taken place. Microsoft colleagues have detailed the technical pre-requisites for migration of Email from NHSGGC's current platform to the Office 365 system. NHSGGC staff will work with Microsoft to meet these pre-requisites in readiness for migration.

Innovation Projects

Mark Greig has been appointed as Regional Programme Manager for Innovations across the West of Scotland and started in his new role on 18 April 2019. Initial focus within NHSGGC will be on current innovations around COPD, Trauma and Dermatology.