

# Core brief

Thursday 9 August 2018

## Introduction

The Board of NHS Greater Glasgow and Clyde met today, Tuesday 16 April 2019. All the papers are available on our website at: [www.nhsggc.org.uk](http://www.nhsggc.org.uk) Here is a summary of the key items discussed at today's meeting:

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## Screening Programmes

Dr Linda de Caestecker, Director of Public Health, presented a paper on training being undertaken by Learning Disability teams to improve uptake rates in screening programmes amongst people with a learning disability.

HSCPs have been working in partnership with third sector partners to deliver a number of initiatives to improve the uptake amongst their local residents with learning disabilities.

[Click here to read the full paper.](#)

## Moving Forward Together Update

An update on 'Moving Forward Together' (MFT) was presented by Dr Jennifer Armstrong, Medical Director.

Four cases for change have been identified for review in April. These are at the initial development stage but are expected to be progressed further in May. These are:

- The development of an e frailty tool which can prevent decline and hospital admissions
- Within the North Sector orthopaedic colleagues are trialling the Active Clinical Referral Triage (ACRT) which is an intensive triage of all outpatient referrals that ensures patients are signposted to their most appropriate service
- Community-led care for people with coeliac disease aimed at redirecting people to community dietetics and pharmacy for support and advice
- The management of diabetes through local chronic disease clinics, lifestyle and self help workers to help support greater management of the disease and the design and delivery of a MyDiabetes app.

Dr Armstrong also gave an update on the public and staff engagement programmes which are underway to raise awareness of transformation and to ask people for their views on what matters to them. The response to date has been one of support for the programme and its vision.

A programme plan is in development which will outline key milestones and timescales for delivery of the next phase of the programme over the next 12 months.

[Click here to read the full paper.](#)

### **Digital Delivery Plan Update**

William Edwards, eHealth Director, reported on the extensive programme of innovation being taken forward within NHSGGC to deliver the Board's digital strategy. The strategy, which is aligned to, and underpins, the Board's Moving Forward Together transformation programme, sets out the roadmap to support the use of digital technology within NHSGGC, between primary, community and acute care and across NHSScotland as a whole.

Significant progress has been made in 2018/19 in delivering this agenda including:

- Expansion of access to the electronic patient record for HSCP and community staff - with the EPR now being used by 25,000 staff. Last year 2.25m electronic records were accessed in the provision of healthcare
- Implementation of phase 1 of a new maternity system providing a full maternity record
- Major upgrade of trakcare completed in March
- Implementation of a medicines reconciliation system and immediate discharge letter production.

Significant progress has also been made towards the organisation's ambition that 20 per cent of consultations will be delivered remotely. A number of innovation projects are underway using video, telephone and information alternatives.

The Chairman commended the eHealth team for the encouraging progress being made in this key area of transformation.

[Click here to read the full paper.](#)

### **Governance & Assurance Mechanisms**

The Board heard a report from Dr Jennifer Armstrong, Medical Director, on the mechanisms in place within NHSGGC for reviewing complaints of professional practice and providing assurance on the safety of surgical practice. The report had been asked of all Boards following the case of a surgeon in another Board area who continued to practise because adequate systems were not in place to review complaints against the individual.

The Board were informed of the various mechanisms in place for the routine appraisal of staff, to monitor junior staff and to respond to complaints. Board members also heard that NHSGGC's approach to assurance has been highly commended.

[Click here to read the full paper.](#)

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