

# Core brief

Monday 8 April 2019

## Introduction

This issue of Core Brief details Cleanliness claims – Sunday Post; Cowlairs Central Decontamination Unit praised; and GGC smashes milestone for keeping public informed on health matters.

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## Key media issues

In her April Team Brief message, Jane Grant confirmed our intention to share more reactive statements issued to media widely with staff. We'll share key media statements with you through Core Brief, giving a summary of the issues raised together with our full response.

If you have any questions about any of the issues raised through the media, then get in touch with Corporate Communications.

## Cleanliness claims – Sunday Post

We received an enquiry from the Sunday Post about cleanliness issues on Ward 6a in QEUH where the children from 2a and 2b are being treated.

They said they had been told two families had complained about a number of issues - a floor cleaning machine had broken and not been replaced, bed pans were left and cleaning staff were off sick and had not being replaced. The paper was also told that the toys were dirty and not properly cleaned and nursing staff had not helped. This was the reply we sent to the paper.

## NHS Greater Glasgow and Clyde statement on ward 6A

We rigorously monitor cleanliness levels to ensure that the wards in all our hospitals are maintained to a very high standard as part of our commitment to patient safety.

Wards where we treat patients who are immuno compromised, including ward 6A, undergo normal rigorous cleaning processes and additional cleaning is undertaken daily.

There is a dedicated team of cleaning staff on the ward and our senior facilities team work closely with our infection control teams and nursing staff on the ward to monitor cleaning standard throughout the week. If any issues are identified these are reported and quickly rectified.

We do not recognise the claim that it took 15 hours to remove a bed pan as these are generally only used to collect samples.

Infection Prevention and Control Nurses (IPCN) review the play area during their weekly enhanced supervision of the area and have identified no issues.

There is also a dedicated play co-ordinator present on the ward who has a specific cleaning schedule for all toys and the IPCNs are satisfied that these are being strictly adhered to.

A complaint from a family has been received and we will respond to the family in full to address their concerns.

### **Cowlairs Central Decontamination Unit praised by inspectors after unannounced inspection**

The Cowlairs Central Decontamination Unit (CDU) has received a positive report following an unannounced visit by inspectors.

The assessment team noted the cleanliness of the unit as well as the clear knowledge of staff around cleaning instruments, recording data, training and understanding of responsibilities.

[Click here to read the full news release.](#)

### **NHSGGC smashes milestone for keeping public informed on health matters**

HUGE interest in health matters has helped NHS Greater Glasgow and Clyde grow its Involving People Network (IPN) by a remarkable 150% in the last nine months alone.

NHSGGC uses its IPN to inform the public about the changing needs of the population, ground-breaking technologies and developments, new treatments and patient stories by direct email to members.

This week the IPN (Involving People Network) reaching a record breaking 50,000 membership – a jump of 30,000 since last June.

[Click here to read the full news release.](#)

**Are your contact details up-to-date? [Click here](#) to check**