

### General Update

Please direct any questions to the [eHealth Programme Office](#)

This update is intended to keep colleagues informed about eHealth strategic and operational programmes of work. There are currently 91 projects in progress and 5 are at pre-project scoping stage.

### NHSGGC Digital Strategy – Digital as Usual

Please direct any questions to the [eHealth Programme Office](#)

Current programmes and projects have been consolidated into a Delivery Plan which aligns to the Board's Digital Strategy and Moving Forward Together Programme. A Financial Plan has been developed to support delivery.

### eESS (Electronic Employee Support System)

Please direct any questions to [Jacqueline Ferguson](#)

The eESS Support Team continue to assist colleagues with queries on how to process transactions on the system.

The Team is working with the Payroll Team and the National eESS Support team to streamline the process of identifying any issues with transactions to help with a speedy resolution.

Training and communications are continuing to support managers and encourage staff to make use of the

online guides and standard operating procedures.

### Health and Social Care Digital Platform

Please direct any questions to [John Costello](#)

The Health and Social Care Digital Platform is currently enabling the Dermatology Virtual Appointments Small Business Research Initiative (SBRI) project to exchange data with NHSGGC's core health applications - TrakCare, SCI Store and Electronic Data Transfer (EDT).

NHS Education for Scotland (NES) Digital Services are building an alternative digital platform and the NHSGGC team is working closely with them to ensure a smooth transition to the new platform.

### Health Records Development

Please direct any questions to [Linda McAllister](#)

#### Stobhill Ambulatory Care Hospital (ACH)

Work is ongoing to evaluate the reconfigured reception and self check in arrangements at Stobhill and staff are on-site to deal with initial challenges. A text campaign has been established to advise patients of the changes and this will continue on a monthly basis until the new arrangements are successfully embedded.

### Victoria Ambulatory Care Hospital

Scoping work and engagement with clinical and other staff about introducing changes to clinic reception and self check in arrangements has concluded that a semi-centralised desk on level 2 will now be considered as the preferred option in collaboration with clinical services by end of March 2019.

### Patient Administration Transformation

Work is continuing to scope and agree implementation plans to introduce a single Acute patient administration structure for NHSGGC.

The following recommendations were agreed by the Programme Board:

- to move forward to a single management structure for ward clerks to be operational by 1 April
- the operational group look collectively at the option to deliver a single management structure for the remaining in-scope staff groups

### EMIS Children, Community and Mental Health (CCMH)

Please direct any questions to [Mark Greig](#)

**EMIS Web upgrade** to v8.2.8 scheduled for 25/26 February. Communications have been sent to all affected services and guidance is available in SharePoint.

**EMIS Web roll-out to Mental Health Wards** in Leverdale is nearing completion. Final go-live week begins on 18 February. The project then

moves on to Dykebar Hospital, then Gartnavel Hospital in March.

**New Community Document Management and Distribution system** project is scheduled to begin at the end of February following conclusion of the procurement phase.

**Inverclyde Treatment Room Services** planned for migration to single adult EMIS Organisation from 4 March. Plan being developed to move all other sector Treatment Room services onto EMIS Web from mid-March. Glasgow City was migrated in October last year.

Final sign off expected shortly for **Organisational Data Sharing agreement** between all existing EMIS Organisations (Children's, Mental Health and Adult Community Service). Once complete, date for switch-on will be agreed.

### Clinical Portal

Please direct any questions to [David Dougan](#)

**The North of Scotland (NoS) Care Portal** is still in pilot and continues with a small group of NHSGGC staff accessing the NoS Care Portal.

Work continues with the **Health & Social Care Partnership integration**. Inverclyde and East Renfrewshire Councils are finalising their initial technical pre-requisites to allow the system supplier to test connection. Discussions are continuing with Glasgow City Council and initial tasks have been agreed.

The undernoted forms went live in January 2019:

- new **Pre-operative Assessment Form** went live on 22 January – there will be a transition period with

the existing Pre-op form which will then be switched off week commencing 25 February

- new **Pharmaceutical Care Plan Form** also went live on 22 January, with the existing eForm being switched off on 7 February

## TrakCare

Please direct any questions to [David Gallacher](#)

**TrakCare T2018** upgrade is on schedule for early March implementation. Business continuity planning documentation will be circulated following the TrakCare Delivery Group meeting on 22 February.

A programme of work and training to improve the usage of **WardView** within Glasgow Royal Infirmary is now complete. All Medical, Department of Medicine for the Elderly and Surgical wards are now complete. This exercise has been extended to Clyde where meetings have been organised to plan the way forward for staff training.

## Safer Use of Medicines

Please direct any questions to [Alastair Bishop](#)

### HEPMA

Initial phase of workshops to inform HEPMA Full Business Case are complete. Initial scoring of responses to HEPMA Invitation to Tender is complete and the procurement process is progressing.

## Medicines Reconciliation/Immediate Discharge Letters (IDLs)

Approximately 140,000 IDLs now completed. Roll out to Leverdale complete. Roll out to other Mental Health sites in progress.

Some performance improvements have been implemented in the live system and NHSGGC is testing further potential improvements. The supplier is working to develop product enhancements to improve user experience.

## Contractor Services

Please direct any questions to [Louise McTaggart](#)

### GP-2-GP Project

Implementation is progressing to plan: 218 out of 220 EMIS practices are now live and two practices remain to be activated. Monitoring practice usage post-activation is ongoing to identify practices requiring additional assistance. Four Vision sites in pilot – Vision pilot not yet signed off.

Training to be scheduled for remaining 15 Vision sites when pilot signed off

### Docman 75500 Implementation

Planning for latest upgrade is underway.

### Back Scanning

Seventeen practices are currently in the process of undertaking back scanning of records. Scanners are on loan to practices maintaining back scanning or to practices wishing to start in-house back scanning. Practitioner Services Department (PSD) back scanning pilot project began on 28 January 2019. This project intercepts patient paper records in transition between

practices, scans these and sends the digital records onwards to the practice. The project is on 10 sites for 2/3 months. Liaising with Health and Social Care Partnerships (HSCPs) for possible additional practices for back scanning as part of their Primary Care Improvement Plans.

### GP IT Re-provisioning

Final bid evaluations and clarifications completed. Contracts agreed and signed by National Services Scotland (NSS) and the 3 successful suppliers – EMIS Health, Vision Health and Microtest Ltd. Planning meetings will commence in February 2019 to discuss Board testing and accreditation.

## National Services

Please direct any questions to [Lin Calderwood](#)

### Remote Consultations and Advice Referrals

#### Virtual Respiratory Physiotherapy Care

Video consultations in Respiratory Physiotherapy are now live and will be expanded to Cystic Fibrosis and Sleep Service. Patient information videos for NHSGGC and NHS Scotland for management of bronchiectasis will be available from March 2019. Advice referrals respiratory live in Glasgow Royal Infirmary and Stobhill began 14 January 2019.

#### Rheumatology

Advice referrals go live in South and Clyde from 18 February 2019. Video consultations project meeting scheduled.

### Community Health Index (CHI) and Child Health

Initial meetings and Programme Board re-initiated for both CHI and Child Health.

### Ophthalmology Electronic Patient Record

Full Business Case to be drafted by 31 March 2019.

## Non-clinical Systems

Please direct any questions to [Pat McGorry](#)

### Telephony Transformation Programme

The first phase of this programme of work is now completed; phase two is well on its way. This provides the basis to allow the service to implement a broader technical Service Improvement Programme.

### National eRostering

Project currently underway to purchase a single eRostering system for Scotland that will cover all disciplines within the organisation. The European Single Procurement Documents (EPSD) have been completed and 8 suppliers will be taken forward to the Invitation to Tender stage.

Work is also underway to look at a rota system specifically for Anaesthetics.

### Microstrategy Programme

Work will start this month to develop an environment that will enable Facilities to use Microstrategy to monitor activity across their service. This will be developed and delivered in 9 phases.

### Clinical Systems

Please direct any questions to [Scott Douglas](#)

#### ICCA CareVue Deployment to Clyde

Project on schedule to meet go live dates of early March 2019

#### BadgerNet Maternity Phase 2

Cardiotocography (CTG) pilot is progressing well and will conclude mid-March. Findings will be documented and submitted to the BadgerNet Programme Board.

The supplier has reviewed the documents that require to be scanned and will be looking to develop functionality within the BadgerNet system to capture this information electronically.

Testing has been done on changes to the laboratory results feed, the evaluation of which will result in a number of modifications. It will be completed and released in May.

#### Opera Theatre System Upgrade

Rollout of replacement infrastructure to theatres is well underway and progressing well. Work to replace older PC equipment in theatres is in the planning phase. Work has begun, in conjunction with eHealth and key service staff, to create end user training materials. Upgrade plan being reviewed between NHSGGC Opera Programme Board and the supplier. The supplier has proposed slippage from April 2019 to July 2019, which is being discussed.

#### Secure Clinical Image Transfer

Suppliers have delivered several key fixes which have resulted in successful initial end to end testing of the

application with images being captured on a smart device, passed to WABA Medical Image Manager which, in turn, allows them to be viewed via Clinical Portal. If all subsequent testing proves successful, Go live is still anticipated for end of March 2019.

#### Digital Pathology

Additional storage is being purchased that will allow for over 1 year's worth of digital pathology images to be stored electronically in NHSGGC. An additional 60 digital pathology workstations are being purchased and will be deployed throughout the Pathology Department allowing the full scale roll out of digital pathology within NHSGGC to begin.

### Technology Infrastructure

Please direct any questions to [Finlay Craig](#) / [Calum Morrison](#)

A programme to replace the least cost-effective printers with new multi-function devices (MFDs) has been started. Orders have been placed for the new devices and these will be installed over coming months, resulting in cost-reduction in the affected areas.

An order has been placed for significant numbers of devices and the parts required to upgrade some of our serviceable devices to allow them to run the Windows 10 Operating System. Work has started to identify the areas which can be immediately upgraded to Windows 10. The planned implementation of the new hardware is April/May 2019.