

General Update

Please direct any questions to [the eHealth PMO](#)

This update is intended to keep colleagues informed about eHealth strategic programmes of work. There are currently 73 projects in progress: 5 are at pre-project scoping stage, 7 have not yet started and 6 projects are on hold.

NHSGGC Digital Strategy – Digital as Usual

Current programmes and projects have been consolidated into a Delivery Plan which aligns the Board's Digital Strategy and Moving Forward Together Programme.

Please direct any questions to the [eHealth PMO](#)

eESS (Electronic Employee Support System)

Please direct any questions to [Jacqueline Ferguson](#)

- The eESS Support Team are continuing to manage queries and requests from staff following the implementation of the system in November
- The delivery of the recruitment model for eESS is currently expected in Summer 2019
- The eESS Implementation Group and Programme Board will be prioritising the items for inclusion in Phase 2 of the Project

Health & Social Care Digital Platform

Please direct any questions to [John Costello](#)

- Current focus of the project is to support the Small Business Research Initiative (SBRI) Dermatology Virtual Appointments (DVA) innovation project, with integration into back-end systems

Health Records Development

Please direct any questions to [Linda McAllister](#)

- **Stobhill Reception Centralisation:** Go Live date was 19 December 2018. A text campaign to advise patients of their location and of the changed reception facilities will be initiated. Throughout the month of January, there are a number of Health Records senior managers on site daily to assist the patient flow
- **Victoria Reception Centralisation:** on target for March 2019

Electronic Health & Care Record (ECHR)

EMIS Children, Community and Mental Health (CCMH)

Please direct any questions to [Mark Greig](#)

- EMIS Web roll-out to **Mental Health In-patients** begins Monday 21 January 2019 at Leverndale Hospital, with the project expected to run until August 2019
- Pilot to provide access to **iGrow for Community Children's Services** from EMIS Web is complete. The formal handover to support processes is currently being agreed
- **SMS Texting** has been rolled out for the Child and Adolescent Mental Health Services (CAMHS). Work is ongoing to automate the process from EMIS Web to Netcall SMS software to facilitate future service requirements
- Update meeting arranged for February 2019 with senior EMIS Health Community representation to understand the impact of the new platform (**EMIS-X**) and impact on current EMIS Web Roadmap

Clinical Portal

Please direct any questions to [David Dougan](#)

- The **North of Scotland (NOS) Care Portal** is now live and NOS Clinical Portal users have access to the NHSGGC Clinical Portal. A pilot will get underway w/b 14 January 2019 with a small group of NHSGGC staff accessing the NOS Care Portal. This will run for 4 weeks and, all being well, the NOS Care Portal link will then be enabled within the NHSGGC Clinical Portal
- Work continues on **Cancer Multi-disciplinary Team (MDT)** solution. Exploratory sessions have been held with InterSystems, Orion Health and 2 other suppliers to prototype the generic and tumour specific elements of the MDT process. Further work is being undertaken with MicroSoft to explore options around Office 365. Evaluation and recommendations paper will be presented to the MDT Governance Group in February 2019

The undernoted **Forms** will go live during January 2019:

- the new **Pre-operative Assessment Form** will go live w/c 21 January 2019; there will be a transition period with the existing pre-op eForm which will then be switched off w/b 25 February 2019
- the new **Pharmaceutical Care Plan Form** will be released w/c 21 January 2019

TrakCare

Please direct any questions to [David Gallacher](#)

- **TrakCare T2018** upgrade is still on schedule for early March implementation
- **Chronic Obstructive Pulmonary Disease (COPD) Digitally Enabled Care** is progressing and an amended shared clinical assessment form is in the final stage of development and estimated to be implemented w/c 21 January 2019. Staff training for the new Respiratory Assessment pathway took place w/c 14 January. Investigations have started to see if this can be developed within Clinical Portal to share to the wider clinical staff including GPs, with an early prototype completed at this stage for review

- **TrakCare Results Sign-off** is progressing with Glasgow Royal Infirmary Gynaecology wards 56A/B in the planning stages of adopting the sign off process. Queen Elizabeth University Hospital Urology and Respiratory out-patient services have also agreed to use the functionality and are in the planning stages
- The TrakCare Programme is working with the **Unscheduled Care Governance Group** to support and improve patient flow in the Royal Alexandra Hospital
- A programme of work to improve the usage and training staff on **WardView** within Glasgow Royal Infirmary is ongoing – all Medical and Department of Medicine for the Elderly wards are now complete. A plan is in place to complete Surgical wards by the end of January 2019

Safer Use of Medicines

Please direct any questions to [Alastair Bishop](#)

- **HEPMA**
 - Full Business Case workshops underway
 - Scoring of Invitation to Tender responses has begun
 - The final scoring session took place on 11 January 2019
- **Medicines Reconciliation/Immediate Discharge Letters (IDLs)**
 - Approximately 120,000 IDLs now completed
 - Mental Health roll-out began at Leverndale on 14 January 2019
 - NHSGGC testing performance improvements with a view to implementing in live system as soon as possible
 - Upgrading medication module should further improve performance; NHSGGC to agree timescale
 - Orion working to develop product enhancements to improve user experience

Contractor & National Services

Contractor Services

Please direct any questions to [Louise McTaggart](#)

- **GP2GP Project:** implementation going well with 210 practices now live. A small number of practice activations and training will be carried over into January 2019 due to individual practice difficulties
- **Docman 75500 Implementation:** all 249 Practices upgraded to 75500. Transition to support and project closure activities to be completed.
- **Practitioner Services Division (PSD) back scanning pilot project** - technical testing was successful and pilot start to be agreed with PSD early in January 2019. Liaising with Health and Social Care Partnerships (HSCPs) for possible additional practices for back scanning as part of their Primary Care Improvement Plans
- **GP IT Re-Provisioning:** final bid evaluations and supplier clarifications completed. Full Business Case approval and award of Contract pending. Date for Board testing and accreditation workstream to be confirmed

National Services

Please direct any questions to [Lin Calderwood](#)

- **Remote Consultations and Advice Referrals:** work has commenced with Argyll & Bute for cross-border Dermatology and Respiratory remote video consultations, and also with Forth Valley for delivering remote consultations for emergency eye care via a technologically enabled out-of-hours Ophthalmology model which Forth Valley has trialled. Throughout January, we will be working with colleagues in the HSCPs to explore opportunities for the use of remote consultations. The Directors' Access Meeting, in December, supported progressing Remote Consultations and Advice Referrals initially with the specialties Rheumatology, Respiratory, Dermatology, Diabetes and Oncology
- **Emergency Dialogue:** the timeline for emergency dialogue for Neurosurgery to be implemented across all NHSGGC Emergency Departments is 30 April 2019
- **Ophthalmology Electronic Patient Record (EPR):** responses to Tenders have been received for the Architecture and Business Case Consultancy, and scoring and interviews will take place during this month. Collaborative pathway and process mapping sessions have been scheduled with Highlands & Islands and Grampian for later this month
- **CHI and Child Health:** Scottish Government have approved the Business Case for the new CHI and Child Health application. Kick-off meetings have been scheduled for later this month

Specialist Applications

Non-Clinical Systems

Please direct any questions to [Pat McGorry](#)

- **Telephony Transformation Programme:** the first phase of this programme of work progressing. The roll-out of the second phase of this programme is now in the planning stage
- **Palliative Care:** analysing and reviewing of current data collection and processes have been completed and a recommendations paper has been submitted to the Palliative Care Team and the eHealth Clinical Applications Team
- **Fire Audit:** analysing and reviewing of current data collection and processes are complete, and a recommendations paper has been submitted to the Facilities service

Clinical Systems

Please direct any questions to [Scott Douglas](#)

- **ICCA CareVue Deployment to Clyde:** overall project going well. Commissioning work for new unit due to start in early February, with Go Live of CareVue in Clyde sites early March
- **BadgerNet Maternity Phase 2:** work continuing with the Cardiotocography (CTG) pilot and development of options paper based on outcome of pilot. Patient Portal delivered into test w/c 14 January and into live at the end of January, when it will be fully evaluated. Work on document scanning progressing and currently focusing on documents that contain information that could be captured electronically and printed if required rather than scanning

the paperwork

- **Opera Theatre System Upgrade:** super user training commenced w/c 14 January. Detailed end user training plan being developed. Current project plan has Go Live anticipated for April 2019
- **Secure Clinical Image Transfer:** testing continuing with suppliers to identify any issues with SCI Store/Medical Image Manager interface and application performance. Go Live scheduled for end of March 2019
- **Digital Pathology:** work started to configure image sharing between pilot Boards. Long term storage architecture nearing completion and work is continuing with the supplier to develop compression technology within the digital pathology solution in a bid to help reduce the demands on large volumes of data storage

Technology Infrastructure

Please direct any questions to [Finlay Craig](#) / [Calum Morrison](#)

- **Office 365:** work continues with partner Boards throughout Scotland to develop underlying infrastructure in preparation for an eventual Scotland-wide implementation of Office 365. A National Programme Team is now in place and charged with developing plans for implementation and benefits realisation
- **Production Infrastructure Platform (PIP):** the PIP is the server platform which hosts the majority of the Board's services. It is in the process of migrating to a new platform with greater capacity and performance. The migration is on course to complete by the end of March 2019

Business Continuity/Cyber Security

Please direct any questions to [Stephen Harris](#)

- **Supporting Public Sector Action Plan:** plan to take forward "independent assurance" of our endpoint security. There will be penetration testing of our internet gateway and our policies will be updated to reflect the requirements of the recent guidance around the Network Information Systems Directive