General Update

Please direct any questions to the **eHealth PMO**

This update is intended to keep colleagues informed about eHealth strategic programmes of work. There are currently 79 projects in progress: 5 are at pre-project scoping stage; 7 have not yet started; and 6 projects are on hold.

NHSGGC Digital Strategy – Digital as Usual

Work is underway to review and consolidate current programmes and projects into a Delivery Plan which aligns the Board's Digital Strategy and Moving Forward Together Programme.

Please direct any questions to the **eHealth PMO**

eESS (Electronic Employee Support System)

Please direct any questions to **Jacqueline Ferguson**

- Migration of NHSGGC data to the Live eESS system was completed and implementation schedule is set out below:
  - Core Human Resources/Online Management/ER (for Human Resources and Organisational Development only) went live on 12 November 2018.
  - Payroll Interface went live on 15 November 2018
- Manager Self-Service/Employee Self-Service – going live on 23 November 2018
  Log-in credentials for Manager Self-Service/Employee Self-Service will be distributed to all system users from 17 November onwards.

For managers unable to attend a training session, a LearnPro module is now available.

Patient Portal: Health & Social Care Digital Platform

Please direct any questions to **John Costello**

National Health and Social Care Portal proof of concept is now complete. Live pilots have been run to demonstrate some of the key services and the Outline Business Case has been delivered and is with Scottish Government for consideration.

Meanwhile, Scottish Government, through the Technology Enabled Care (TEC) programme, are providing further funding to keep the Health & Social Care Digital Platform operational to support a variety of projects that all require the means to interface with NHS core systems. These include:

- innovation projects (Dermatology virtual appointments, COPD clinical support and CivTech Smarter Scheduling System)
- transformational test of change projects (Hospital @ Home, lab results and more appointments)
- consumer-centric co-managed care projects run by Digital Health and Care Institute (DHI)

Electronic Patient Record (EPR)

EMIS Children, Community and Mental Health (CCMH)

Please direct any questions to **Mark Greig**

- Currently finalising plans to **roll-out EMIS Web to Mental Health Inpatients** from January 2019. Working closely with eHealth colleagues to include this as part of a programme of work to include Medicines Reconciliation/Immediate Discharge Letters implementation. In addition, migration of legacy domains and implementation of single sign-on, to make full use of resources aligned to these projects.

- **Equipping of Mental Health Ward** areas **is** continuing to improve in readiness for upcoming work. The vast majority of ward areas are now up to the initial basic agreed standard and the next step is to hold discussions with the service regarding next priorities.

- **Glasgow City Treatment Rooms** are now fully migrated to the single Adult instance of EMIS Web. This gives additional functionality to this service as well as aligning them with the new Phlebotomy service in the city. A template for this project has been circulated as the basis for future similar projects for Treatment Room and Phlebotomy teams in other sectors.

- **Texting functionality** to support outpatient appointments is now fully rolled out to the Community and Mental Health Service (CAMHS).

- As part of the procurement process, scoring for the new **Community Services document management, production and distribution system** is planned for mid-November.. If a suitable supplier is identified, this should be confirmed in the weeks following this.

Clinical Portal

Please direct any questions to **David Dougan**

- **Patient Notes** have been updated:

  o Searching Notes – you can now search the full-text of a note to find information. Enter your search text in the 'Note' field and click on 'Search'.

  o Note Types – 2 additional Note Types are now available: 'Remote Consultation' and 'Other'.

  o Organisation – the list of Organisations associated with the Patient Note settings in your Clinical Portal User Account has been updated. Please check you have the correct organisations assigned to your notes.

    Additional information on Patient Notes can be found on our **Clinical Portal Staff Net page**.

- The **Generic Continuation eForm** will be switched off on 4 December 2018. You should plan to move over to using Patient Notes if you haven't already done so. You will still be able to view previous Continuation eForm Notes, however, you will not be able to update from this date forward. We will send out further communication in the lead up.

- The **West of Scotland Regional Portal** project was the winner in the eHealth category at the NHSGGC Chairman's Platinum Awards for 2018.

TrakCare

Please direct any questions to **David Gallacher**

- **TrakCare T2018 upgrade** has been rescheduled to March 2019.

- **COPD Digitally Enabled Care** - a shared clinical assessment on TrakCare between Acute and Community. The Glasgow Community Respiratory and Clyde Acute teams are now using this functionality with remaining Acute sites coming on board on completion of a revised assessment. All Acute and Community Respiratory teams are now recording patient home assessment appointments on TrakCare.

- **Weekend handover** continues to be used across the Board. The weekend of 3/4 November delivered 131 ward doctors and nurse practitioners creating 791 structured handovers for 512 patients in 61 wards across GRI, QEUH, RAH and IRH.

- **TrakCare Results Sign Off** – exemplar ward confirmed as QEUH Ward 5C commencing on 14 November and exemplar Outpatient specialty will be QEUH Urology commencing on 1 February.

Safer Use of Medicines

Please direct any questions to **Alastair Bishop**

- **HEPMA**
  - NHSGGC HEPMA requirements document approved and Invitation to tender about to be issued
  - Scoring and selection of preferred supplier - December
  - Production of Full Business Case - December to February
  - From March: seek approval of Full Business Case and proceed to contract negotiations

- **Medicines Reconciliation/ Immediate Discharge Letters (IDLs)**
  - ~90,000 IDL pathways have now been completed
  - Initial phase of technical work completed to improve Clinical Portal capacity and reliability
  - Rollout to New Victoria Hospital will begin 20 November 2018
  - Rollout to Mental Health inpatient areas will be done in parallel with rollout of EMIS Mental Health, expected to begin in January 2019
  - NHSGGC working with the supplier to deliver further enhancements and improvements in response to user feedback

Contractor and National Services

Contractor Services

Please direct any questions to **Louise McTaggart**

- **GP 2 GP Project:** Implementation going well with 173 practices now live. Training sessions scheduled until end of year

- **Docman 75500 Implementation:** All 249 practices upgraded to Docman 75500 and Patch 34 deployed.

- **GP Clinical Summary:** Data to be made available to Clinical Portal via practices streaming from clinical system to web-based service. Governance to be based on 'shared data controller' agreement with NHS Board (outlined in new GP contract). 'Proof of concept'

development is nearing completion and next step will be to test the concept with a live EMIS practice.

- **EMIS Web streaming** – focusing on small number of practices left to encourage them to take up EMIS Web streaming.

- **Back scanning:** Dedicated funding secured to back scan practices paper records. Technical and scoping process for the Primary Services Division back scanning pilot project is ongoing. Currently working with HSCPs for Primary Care Improvement Plans to back scan practices

- **GP IT Re-Provisioning:** Final Bid evaluations completed. Supplier clarifications ongoing. Full Business Case approval and award of contract pending.

- Reviewing current processes and undertaking an options appraisal for an alternative product to replace the **GP MSD Decision Support Tool & Reporting** functionality which is no longer supported by the supplier.

National Services

Please direct any questions to **Lin Calderwood**

- **GP Order Communications – Radiology**: GP electronic radiology requesting - all practices will be live from 19 November 2018.

- **Remote Consultations and Advice referrals.** The following bids have been submitted for TEC Test of Change funding. Successful bidders will be notified by 30 November 2018:

  o Cross border Dermatology and Respiratory remote video consultations in collaboration with Argyll and Bute.

  o Ophthalmology. Delivering remote consultations for emergency eye care via a technologically enabled out of hours ophthalmology model in collaboration with Forth Valley.

  o Neurology to provide a dedicated video consultation room and evaluation of mobile devices.

  o NHSGGC collaborative bid for scaling up of Attend Anywhere

- **Ophthalmology Electronic Patient Record (EPR):** Tenders have been published for Architecture and Business Case Consultancy with a closing date of 28 November 2018.

Health Records Development

Please direct any questions to **Linda McAllister**

- **Stobhill ACH Reception Desk Changes**: Preparation for Phase 2 has started and a tentative implementation date of 19 December is under discussion. The work required to the reception desk will commence in coming weeks. There is still ongoing discussion with both NHS and RVS volunteers.

- **Victoria ACH**: preparation for Phase 2 has started, Working towards an implementation date of end of March 2019.

Specialist Applications

Clinical Systems

Please direct any questions to **Scott Douglas**

- **Opera Theatre System Upgrade**: Funding has been approved for the upgrade of the Opera system and orders are being placed with the supplier to initiate the project and for equipment to replace PCs within theatres.

- **Secure Clinical Image Transfer**: Supplier testing is nearing completion and once signed off NHSGGC testing will commence. Still on track for 'Go live' at the end of 2018.

Non-Clinical Systems

Please direct any questions to **Pat McGorry**

- The **National Catering Information System** tendering process has now been completed and the contract has been awarded to a single supplier

- **Fire Audit**: working with the Fire Audit Lead and local teams, analysing and reviewing current data collection and mapping data across each of the sectors to ensure there is a consistent approach. Present data collection and gain agreement for the future requirements.

Architecture/Innovations

Please direct any questions to **Finlay Craig**

- **Office 365**: multi-factor authentication has been enabled. This means that users working outside of NHS premises will be challenged for a second 'code' on top of your normal password when accessing Office 365 applications such as email.

- **Server Migrations**: these continue as planned, migrating from our existing server infrastructure to our new service which is located in the QEUH computer rooms.

- **ICAIRD:** The digital pathology project has received three years' funding via the ICAIRD (Industrial Central for Artificial Intelligence Research in Digital Diagnostics). This will allow the NHSGGC Pathology Service to fully digitise all pathology slides for the next 3 years. NHSGGC is part of a consortium of organisations to develop Artificial Intelligence which will be used to support colleagues in specific diagnostic disciplines.