

## CLYDE BIOCHEMISTRY DEPARTMENT



### CONSULTANTS

Dr C Ross  
Dr I Jones  
Dr C Millar  
Mr A Kerry

Royal Alexandra Hospital  
Corsebar Road  
PAISLEY  
PA2 9PN  
Secretary: Arlene Cannon  
Direct : 0141 314 9751

Vale of Leven Hospital  
North Main Street  
ALEXANDRIA  
G83 0UA  
Secretary: Arlene Cannon  
Direct : 0141 314 9751

Inverclyde Royal Hospital  
Larkfield Road  
GREENOCK  
PA16 0XN  
Secretary: Arlene Cannon  
Direct : 0141 314 9751

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## MEMORANDUM

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To: All GP practices sending samples to Clyde Biochemistry and Haematology

From: Dr Iain Jones, Consultant Clinical Biochemist

Date: 06/12/18

### **RE: Patient identification for patients without CHI**

Some patients will not have a CHI number due to being from outwith Scotland. The use of CHI / a unique identifier is considered mandatory for all samples and requests coming to NHSGGC laboratories. Significant clinical incidents of patient mix-up have happened in the past before CHI number was mandatory.

ICE, the electronic ordering system used by primary care, can create an ICE number for temporary resident patients who do not have a CHI. The results from these patients will be available electronically from SCI store and any other systems taking a feed from SCI store.

A number of NHS Highland GP practices who send samples to Clyde laboratories do not currently have electronic ordering but all such practices are to receive it in the near future. Until such time if temporary residents are seen and a sample sent please ensure:

- 1) That the request form is clearly marked that the patient is a "Temporary Resident".
- 2) That the patient's first and surname, date of birth and first line of address are on both the sample and request form.

Requests made on paper forms for Temporary Residents cannot be made available electronically, only as a paper report. Please ensure a record of any such samples sent is retained in the practice to ensure results can be reconciled to the request.

Iain Jones  
Clinical Lead Biochemistry (Clyde)