

General Update

Please direct any questions to [the eHealth PMO](#)

This update is intended to keep colleagues informed about eHealth strategic programmes of work. There are currently 80 projects in progress: 5 are at pre-project scoping stage; 7 have not yet started; and 6 projects are on hold.

NHSGGC Digital Strategy – Digital as Usual

Current programmes and projects have been consolidated into a Delivery Plan which aligns the Board's Digital Strategy and Moving Forward Together Programme.

Please direct any questions to [the eHealth PMO](#)

eESS (Electronic Employee Support System)

Please direct any questions to [Jacqueline Ferguson](#)

- eESS Core HR, ER, OLM and OBIEE modules went Live on 12 November and commenced processing new-starts, NOCs, terminations, hierarchy updates and reconciliation with Payroll.
- The Payroll Interface successfully completed the November pay-run.
- Manager and Employee Self-Service went Live on 23 November. The eESS Support Team are currently busy managing queries and requests from staff following the rollout.
- The eESS Programme Board is now focusing on the delivery of the recruitment module for eESS due early 2019.

Patient Portal: Health & Social Care Digital Platform

Please direct any questions to [John Costello](#)

National Health and Social Care Portal proof of concept is now complete. Live pilots have been run to demonstrate some of the key services and the Outline Business Case has been delivered and is with Scottish Government for consideration. Meanwhile, Scottish Government, through the Technology Enabled Care (TEC) programme, are providing further funding to keep the Health & Social Care Digital Platform operational to support a variety of projects that all require the means to interface with NHS core systems. These include:

- innovation projects (Dermatology virtual appointments, COPD clinical support and CivTech Smarter Scheduling System)
- transformational test of change projects (Hospital @ Home, lab results and more appointments)
- consumer-centric co-managed care projects run by Digital Health and Care Institute (DHI).

Health Records Development

Please direct any questions to [Linda McAllister](#)

- Stobhill ACH is still on track for end December 2018 timeline. All services affected have been engaged, signage reviewed, clinic template locations changed in preparation. The reception desk is under development currently and will be in place by end December 2018.
- Victoria ACH is on track for end March 2019. The operational working group continue to meet on a monthly basis.

Electronic Health & Care Record (ECHR)

EMIS Children, Community and Mental Health (CCMH)

Please direct any questions to Mark Greig

- EMIS Web roll-out to **Mental Health Inpatients** scheduled to begin on 21 January 2019 with Leverdale the first site to go live. The roll-out will happen concurrently with Med Recs/IDL to utilise the pro-active resources available as efficiently as possible to deliver both implementations.
- Additional equipping works in **Mental Health Inpatients** ongoing. Additional budget has been identified to support service priority to provide WiFi to support future mobility options and ensure each ward has a networked printer available. Work to support this has begun.
- Scoring for the new document management, production and distribution system ongoing. Scoring of the responses to the ITT will take place by end January 2019.
- EMIS Health have announced that a new platform called **EMIS-X** is being developed. Main driver for this is better interoperability with other clinical systems and a more stable platform to support future upgrades and developments. Supplier to provide impact analysis on current expected EMIS Web deliverables and timescale for the new platform within 2 months.
- **I-Grow pilot** launched from EMIS Web ongoing in the children's service. This will be evaluated in the coming weeks with a decision made regarding future roll-out of this functionality.

Clinical Portal

Please direct any questions to David Dougan

- Renfrewshire council Swift v32 integration went live on 10th December 2018. Engaging with Orion Health and GGC Technical Services to begin the integration phase with Inverclyde and East Renfrewshire Council.
- The Generic Continuation sheet eForm was switched off on 4th December 2018. New information is now captured using patient notes functionality.
- Forms and Pathways project continues to progress with releases scheduled for the New Year.
- Project continues to work with North of Scotland to implement an additional regional portal link.

TrakCare

Please direct any questions to David Gallacher

- **TrakCare T2018 upgrade** has been rescheduled to March 2019.
- **COPD Digitally Enabled Care** – An amended shared clinical assessment form is now in development. Future use of the shared assessment investigations have started to see if this can be developed within Clinical Portal to share to the wider clinical staff.
- **Weekend Handover** continues to be used across the Board and has now also been rolled out to 26 wards in Clyde.
- **TrakCare Results Sign Off** – QEUH Ward 5C adopted the process very quickly and found great benefits in using the functionality. Further engagement is underway to look at an outpatient environment with the Urology service using the functionality.

Safer Use of Medicines

Please direct any questions to [Alastair Bishop](#)

- **HEPMA**
 - NHSGGC HEPMA ITT has been issued to suppliers on the national framework.
 - Scoring and selection of preferred supplier will take place over the next 2-3 weeks.
 - Work to produce the full business case (FBC) has begun and a series of workshops are being held Dec-February 2019 to support the development of the FBC
 - From March 2019: seek approval of FBC and proceed to contract negotiations.
- **Medicines Reconciliation/ Immediate Discharge Letters (IDLs)**
 - New Victoria is now live.
 - ~100,000 IDL pathways have now been completed in total.
 - Initial phase of technical work completed to improve Clinical Portal capacity and reliability.
 - NHSGGC working with Orion to improve speed of system and to deliver further enhancements and improvements in response to user feedback.
 - Rollout to Mental Health inpatient areas will be done in parallel with rollout of EMIS Mental Health, beginning in January 2019.
 - Some performance issues have arisen which are being investigated by Orion.

Contractor & National Services

Contractor Services

Please direct any questions to [Louise McTaggart](#)

- **GP 2 GP Project:** Implementation going well with 210 practices now live. A small number of practice activations and training will be carried over into January 2019 due to individual practice difficulties
- **Docman 75500 Implementation:** All 249 Practices upgraded to 75500. Transition to support and project closure activities to be completed. Upgrade to Patch 38 to be planned jointly with Operations team, then handover completed.
- **Back scanning:** (Dedicated funding secured to back scan practices paper records): 17 Practices approved for the next phase – Loan scanners to practices maintaining back scanning or to practices wishing to start in-house backscanning.
- **Practitioner Services Division (PSD) backscanning pilot project** - technical testing was successful and pilot start to be agreed with PSD early in January 2019. Liaising with HSCPs for possible additional practices for back scanning as part of their Primary Care Improvement Plans
- **GP IT Re-Provisioning:** Full Business Case approval and award of Contract pending. Board testing and accreditation workstream to kick off.

National Services

Please direct any questions to [Lin Calderwood](#)

- **GP Order Communications – Radiology:** All practices now live.
- **Remote Consultations and Advice referrals.** The following bids submitted for TEC Test of Change and Scale Up funding have been successful.
 - Cross border Dermatology and Respiratory remote video consultations in collaboration with Argyll and Bute.
 - Ophthalmology: Delivering remote consultations for emergency eye care via a technologically enabled out of hours ophthalmology model in collaboration with Forth Valley.

- Neurology to provide a dedicated video consultation room and evaluation of mobile devices.
- NHSGGC collaborative bid for scaling up of Attend Anywhere
- A launch workshop for Remote consultations/clinics was held on 12 December 2018 with Primary and Secondary Care and more workshops will be scheduled throughout 2019.
- **Emergency Dialogue.** Work has commenced to implement emergency dialogue for Neurosurgery with all NHSGGC emergency referrals.
- **Ophthalmology Electronic Patient Record (EPR).** Tenders have been issued for Architecture and Business Case Consultancy with a closing date of 4 January 2019. Collaborative pathway and process mapping with Lothian and Forth Valley has been undertaken and further scheduled sessions with Highlands & Islands and Grampian will take place in January 2019.

Specialist Applications Clinical Systems

Please direct any questions to [Scott Douglas](#)

- **ICCA Carevue deployment to Clyde:** Go live sill on course for 1st Calendar Quarter 2019
- **Badgernet Maternity Phase 2:** First CTG device has been connected to the Badgernet system a small scale pilot is underway. An options paper detailing the various possible solutions available for CTG's has been drafted and will be submitted to the maternity programme board in December. New labs functionality has been put into test environment and testing has begun, if testing successful it is hoped to get this into live in early 2019
- **Opera Theatre System Upgrade:** Detailed project plan being developed in conjunction with supplier with anticipated go live of phase 1 'Like for Like' early 2nd calendar quarter 2019
- **Secure Clinical Image Transfer:** Go live has been postponed until 1st calendar quarter 2019. This is due to issues being uncovered during system testing which have been escalated to the supplier for resolution
- **Digital pathology:** Planning work due to start on full rollout of Digital pathology. Early work has begun on the reporting solution Soliton which will be used to produce pathology reports