eHealth

NHS Greater Glasgow and Clyde

General Update

Please direct any questions to pmo@ggc.scot.nhs.uk

This update is intended to keep colleagues informed about eHealth strategic programmes of work.

There are currently 78 projects in progress; 9 are at pre-project scoping stage; 11 have not yet started and 9 projects are on hold until the TrakCare T2018 upgrade has been implemented.

NHSGGC Digital Strategy – Digital As Usual

Work is underway to review and consolidate current programmes and projects into a Delivery Plan which aligns the Board's Digital Strategy and Moving Forward Together Programme. Please direct any questions to pmo@ggc.scot.nhs.uk

eESS (Electronic Employee Support System)

Please direct any questions to **Jacqueline Ferguson**

- The Second phase of testing is currently underway and the final date for completion of any outstanding issue resolution is scheduled for 30 October 2018.

- The dates for implementation of the system have now been agreed and are as follows:
    - Core HR/OLM/ER (For HR and OD only)   – 12 November 2018
    - Payroll Interface   – 15 November 2018
    - Manager Self-Service/Employee Self-Service   – Week-ending 23 November 2018

- The communications plan will include direct emails, Core Briefs and Staff Net updates. These will provide all the necessary information on the impending implementation and what staff need to do to prepare for go live.

Safer User of Medicines

Please direct any questions to Alastair Bishop

- **HEPMA -** Four informal supplier presentations have now been completed, where HEPMA suppliers were invited to demonstrate how their solution and approach would meet NHSGGC's key requirements. Work is now progressing to produce NHSGGC's HEPMA Full Business Case, building on the existing Outline Business Case. .

    Next steps:
    - Refresh NHSGGC HEPMA statement of requirements
    - Issue ITT
    - Score responses and identify preferred supplier
    - Complete Full Business Case
    - Seek Board approval of FBC

- **Medicines Reconciliation/ IDL -** Roll out has been paused pending completion of essential technical work on Clinical Portal capacity. Sites still to go live are Victoria ACH and Mental Health inpatients. A clinical workshop to prioritise required enhancements to IDL functionality is being planned.

Electronic Patient Record (EPR)
EMIS CCMH

Please direct any questions to Mark Greig

A tender has been submitted to national contract framework for a new system to facilitate the management, production and electronic distribution of letters and documents currently held in EMIS Web. Broad aims are to improve template management, data sharing to Clinical Portal as well as reduce costs and improve the process in terms of distributing documents electronically to GPs and other health professionals.

- Second phase of Mental Health roll-out is developing. Equipping of wards is ongoing with potential timescales to roll out EMIS Web to Mental Health Inpatients currently under discussion.

- Glasgow City Treatment Room Service being migrated to single Adult EMIS Organisation through October. This brings the service in line with the Rehab service with increased functionality available. This is a pre-cursor to the new Phlebotomy service coming onto EMIS Web and the plan is to bring all Adult Community services onto a single Organisation by the end of the year.

- Testing and planning is ongoing for data sharing between the three EMIS Organisations (Children's, Adult and Mental Health services). Discussions are taking place with services in relation to required functionality and access.

Clinical Portal

Please direct any questions to David Dougan

Patient Notes, Forms and Pathways

The updated Patient Notes went live on 6 October 2018.

- The first time a user adds a note, they will need to set up your 'Add Note' defaults as this makes adding further notes much quicker. Further information on 'Adding a Patient Note'.
- All previous notes are still available and can be searched under the note type 'Historical Note'.
- Additional information on Patient Notes can be found on our Clinical Portal StaffNet page.

The release of the remaining replacements for the current Clinical Portal eForms is being scheduled over the forthcoming months. This includes:
- Pharmaceutical Care Plan
- Clinical Dashboard to add BMI, Vital Signs etc.
- Pre-op Assessment

Communication will be sent out for each go live release.

TrakCare

Please direct any questions to David Gallacher

- **Weekend Handover -** All Medical wards in GRI, QEUH, RAH and IRH are now live, as are all QEUH DME (geriatric medicine) wards. All IRH DME (geriatric medicine) will be live by middle of October.

- **COPD Digitally Enabled Care -** Development of a shared clinical assessment in the form of a questionnaire in TrakCare between Acute and Community. Community teams are now using this functionality with Acute sites coming on board once the revised assessment has been developed for their needs.

- **Electronic Bed Requesting -** Planning has started to roll out electronic bed requesting in Clyde.

*** Important update – TrakCare T2018 Upgrade****
**Please be advised that this upgrade, scheduled for Saturday 27 October, has been postponed
A future date will be arranged and further communications shared**

Health Records Development

Please direct any questions to Linda McAllister

Self Check in / Centralisation of reception desks

- **Dental :** We are currently working with service colleagues within Glasgow Dental Hospital to support an interim solution whilst awaiting refurbishment work being carried out on the main check-in desk on the ground floor. The interim solution will involve some minor estates work and the installation of a loop system to allow patients to communicate with reception staff in the interim period.

- **Stobhill ACH:** Phase 1 is complete**.** Phase 2 is being planned.. There is ongoing work with RVS and NHS volunteers on the long term support requirements.

- **Victoria ACH :** Phase 1 complete. Phase 2 planning will now commenced. There is ongoing work with RVS and NHS volunteers on the long term support requirements. We are currently looking at re-positioning the self check-in machines in this area based on usage.

Contractor & National Systems

Please direct any questions to Louise McTaggart (Contractor Services) and Lin Calderwood (National Services)

- **GP IT Re-provisioning programme:** 3 suppliers submitted final tender submissions in mid-August. An extensive evaluation exercise is underway with contract award currently scheduled for 30 October 2018.

- **GP Order Communications – Radiology**: following the upgrade of the GP Order Communications system, early adopter practices have commenced using electronic ordering of Radiology with the remainder of practices coming online in November.

- **Ophthalmology Electronic Patient Record (EPR):** NHSGGC will commence the second phase of a Scottish Government Commission, on behalf of all Boards, to develop a business case for a national Ophthalmology EPR. Various clinical, technical and change management sub groups are being initiated to aid the final submission.

- **Remote Consultations and Advice referrals:** Implementations of remote consultations using video conferencing are progressing based on expressions of interest. It was agreed at the Directors Access meeting to progress across 6 priority specialties and develop detailed proposals for implementation at scale.
- **Consultant Connect**: Southside GPs have commenced piloting a telephony system which allows practices to call Cardiology Consultants for treatment advice with the clinical conversation digitally recorded and available as part of the patient record.

Specialist Clinical Systems

Please direct any questions to **Scott Douglas**

- **ICCA Carevue deployment to Clyde**: Ongoing build issues outwith eHealth control has meant that go live with the Carevue system may not be until early in 2019.

- **BadgerNet Maternity Phase 2**: Work has begun on the reporting element of phase 2 implementation. Reports have been prioritised High, Medium, Low with the emphasis on the high priority reports and getting these developed and made available on the BadgerNet platform. Cardiotocography (CTG) work is progressing well with draft options paper being complete for the November BadgerNet Programme Board. Informal discussions have been held with the supplier regarding scanning with emphasis placed on reducing the number of items that need to be scanned.

- **Opera Theatre System Upgrade**: supplier has installed the test version of the Opera system and are

scheduled to be onsite w/c 15 October to complete final configuration and transition to NHSGGC which will allow testing of version 5 of Opera to begin. Business case was presented to the eHealth Programme board and several recommendations have been made back to the project.

- **Secure Clinical Image Transfer**: Testing of the system is going well and go live in the 4th calendar quarter of 2018 remains on schedule. Interest in this system has grown with several areas expressing an interest in being early adopters.

- **Digital pathology**: Overall the pilot is progressing well. The pilot has been expanded to the North Region compromising NHS Highlands, NHS Grampian and NHS Tayside with implementation imminent. What has become evident from the pilot is that data sizes and storage consumption is greater than was anticipated during the conception and implementation. In order to address this issue additional storage will be installed by the supplier. The project team are working with the supplier to identify ways to reduce the size of the images that are being retained. For long term storage of image data a comprehensive retention and deletion policy has been developed by the project team. Project team are also working on a design for long term storage and access of images.

Architecture

Please direct any questions to **Finlay Craig**

- National Office 365/Windows 10 project formally started. NHSGGC will be the first Board to undertake discovery work (October) and network assessment (November)

- Migration of services from Converged Infrastructure to Production Infrastructure platform continues. Focus is on removing services from the McEwan Room in GRI