

General Update

Please direct any questions to pmo@ggc.scot.nhs.uk

This update is intended to keep colleagues informed about eHealth strategic programmes of work.

- Currently there are 82 projects in progress; 11 have not yet started and 8 projects are on hold until the TrakCare T2018 upgrade has been implemented.

NHSGGC Digital Strategy – Digital As Usual

Please direct any questions to pmo@ggc.scot.nhs.uk

- [NHSGGC Digital Strategy – Digital as Usual](#) was formally approved by the Board on 21 August. A copy is available on StaffNet.

If you would like to comment on the document, please complete the [eForm](#) or alternatively email pmo@ggc.scot.nhs.uk.

- eHealth Clinical Links Digital As Usual Workshop on 19 September was an opportunity for clinical staff to look at how we can use technology to provide better services and relieve pressures on our teams. Staff can take part in our virtual workshop by completing the online [questionnaire](#) which will remain open until 31 October.

eESS (Electronic Employee Support System)

Please direct any questions to [Jacqueline Ferguson](#)

- Pre-Production Phase 1 testing is almost complete. Employee record checking is complete and all issues have been passed to the eESS Team to review. The completion date for data issue resolution is scheduled for 20/9/2018.
- November 2018 is still the current preferred go-live for Glasgow but this will be confirmed once the results of testing have been reviewed week commencing 17 September.
- Pre-Production Phase 2 testing data migration is due to begin at the end of September and work is continuing in parallel to correct/assess any data issues at source prior to this.
- The Lanarkshire Exemplar Lessons Learned Report was issued at the end of August and NHSGGC continues to incorporate key learning into its implementation planning. NHSL have further provided their Project Manager as an advisory resource to NHSGGC for 2 half days per week.

Safer User of Medicines

Please direct any questions to [Al Bishop](#)

- **Medicines Reconciliations and Immediate Discharge Letters**
 - Now live at:
 - Beatson WoSCC
 - Inverclyde Royal
 - Vale of Leven
 - Royal Alexandra Hospital
 - Glasgow Royal Infirmary
 - Stobhill ACH
 - Lightburn Hospital
 - Gartnavel General Hospital

- QEUH
- RHC
- > 50,000 Immediate Discharge Letters (IDLs) have now been produced in Clinical Portal
- Awaiting completion of essential maintenance work to increase Clinical Portal capacity
- Rollout to Victoria and Mental Health inpatients being re-planned
- **Hospital Electronic Prescribing and Medicines Administration (HEPMA)**
 - Informal supplier presentations to key stakeholders: 27 Sep-4 Oct
 - Mini-competition and scoring: targeting Oct-Nov
 - Production of full business case: targeting Dec-Feb
 - Followed by:
 - Approval of full business case
 - Contract agreement
 - Design and build
 - Pilot
 - Rollout

Electronic Patient Record (EPR)

EMIS CCMH

Please direct any questions to [Mark Greig](#)

- Tender Document going to framework for a new system to facilitate the management, production and electronic distribution of letters and documents currently held in EMIS Web. Broad aims are to improve template management, data sharing to Clinical Portal as well as reduce cost and improve process in terms of distributing documents to GPs and other health professionals.
- Second phase of Mental Health roll-out developing. Equipping of wards ongoing with potential timescales to roll the application out to Mental Health Inpatients currently under discussion.
- Glasgow City Treatment Room service being migrated to single Adult EMIS Organisation through October. This brings the service in line with the Rehab service with increased functionality available. This is a pre-cursor to the new Phlebotomy service coming onto EMIS and plan is to bring all Adult Community services onto a single Organisation by the end of the year.
- EMIS Mobile App for Windows anticipated to be available for testing by end of the year.
- Testing and planning ongoing for data sharing between the three EMIS Organisations (Children's, Adult and Mental Health). Ongoing discussion with services around functionality and Information Governance.

Clinical Portal

Please direct any questions to [David Dougan](#)

Forms, Pathways and Patient Notes

The release of the updated Clinical Portal Patient Notes and remaining form replacements for the current InfoPath eForms has been postponed until late September 2018 onwards. This impacts on the following:

- New Patient Notes
- Pharmaceutical Care Plan
- Clinical Dashboard View
- Pre-op Assessment – Interim form and 2 x addendum forms

We will confirm the revised release dates as soon as possible.

TrakCare

Please direct any questions to [David Gallacher](#)

- **Weekend Handover** continuing to rollout in wards in RAH and extending to IRH
- **TrakCare T2018** upgrade testing well underway. UAT testing to commence 1 October with Go Live of TrakCare T2018 end of October
- **COPD Digitally Enabled Care** Development of a shared clinical assessment in the form of a Questionnaire in TrakCare between Acute and Community teams well under way. Teams now using clinics in TrakCare for home assessments.

***** Suspension of new TrakCare Requests ******

From now until November 2018, eHealth will not be accepting new project requests until the TrakCare 2018 upgrade is completed

Health Records Development

Please direct any questions to [Linda McAllister](#)

- **Dental:** The option appraisal for Glasgow Dental Hospital (GDH) was approved which delivers the implementation of self check in to support one centralised arrival desk, with an additional 2 check out desks. We are currently working towards an interim measure to support this whilst we await refurbishment work being carried out on the main check in desk on the ground floor. We are expecting implementation at GDH by end October 2018.
- **Stobhill:** Stobhill went live with the semi centralisation and implementation of self check in on 27 August 2018. The evaluation meeting on the 3 September 2018 was extremely positive with very few issues being experienced. Any challenges were reported were resolved on site immediately preventing disruption to clinics. The RVS have been very supportive and instrumental in making this a success from a patient perspective, with 50% of patients opting to use self check in on week 1.
- **Victoria:** Victoria semi centralisation of the ground floor also went live on 27 August 2018. Very few issues have been reported and again any challenges which have been raised have been resolved locally to prevent disruption to clinics. There is ongoing work with the RVS on this site to mirror the service model being provided at Stobhill.

Contractor & National Systems

Please direct any questions to [Louise McTaggart](#) (Contractor Services) and [Lin Calderwood](#) (National Services)

- **GP IT Re-provisioning programme:** 3 suppliers submitted final tender submissions in mid-August. An extensive evaluation exercise will run through September and October comprising of several Boards' representatives, with Contract award currently scheduled for 30 October 2018.
- **GP Order Communications – Radiology:** Following the upgrade of the GP Order Communications system, 44 early adopter practices will commence electronic ordering of Radiology requests on 17th September with the remainder of practices coming online in November.
- **Ophthalmology EPR:** Starting in late September, GGC will commence the second phase of a Scottish Government Commission on behalf of all Boards, to develop a Business Case for a national Ophthalmology EPR which would be utilised by Acute Ophthalmology and Community Optometry.
- **GP2GP:** 88 Practices are now live transferring patient records electronically. Training is scheduled through October to December for the remaining practices, with the all practices anticipated be using

the system by January 2019.

Specialist Clinical Systems

Please direct any questions to [Scott Douglas](#)

- **ICCA Carevue deployment to Clyde:** eHealth elements remain on time for delivery in early October however go live of the system will not be until the new unit is live which is not anticipated until November.
- **BadgerNet Maternity Phase 2:** Clevermed demonstrated the latest CTG functionality which was warmly received. An option paper is being written detailing how CTG integration can be taken forward, as part of this a pilot is being proposed to assess how the new functionality works in a live setting. Clevermed have also agreed to work with Board to assess the scanning requirements outlined as a deliverable for phase 2. An initial meeting is being setup between key stakeholders.
- **Opera Theatre System Upgrade:** Business case being finalized in preparation for submission to the eHealth Programme Board for sign off. SLWG set up to document local workflow. All sectors are identifying local champions to assist with testing, training and implementation tasks. GE are installing the latest version of the system onto a test environment commencing 8 October.
- **Secure Clinical Image Transfer:** System has been procured to allow the secure transfer of images from GGC mobile devices to the Medical Image Management system which will then be viewable via clinical portal. Testing of the interface between the 2 systems has started with a go live anticipated for 4th quarter of 2018.

Specialist Non-Clinical Systems

Please direct any questions to [Pat McGorry](#)

- **MenuPick** – Project is now closed and transitioned back to business as usual. The **National Catering Information System** is in its final stages of the tendering process and contract will be awarded to the successful bidder in October 2018.
- **PorterTrac** – Project now closed and transitioned back to business as usual. Although there is a National Portering system, the Board is investigating what further developments our current supplier is intending to implement.
- **MyMail** – Project is now closed and transitioned back to business as usual.

Architecture

Please direct any questions to [Finlay Craig](#)

- StaffNet and SharePoint have successfully migrated from the Atos Data Centre onto the new NHSGG&C production platform.
- Clinical Applications such as CNIS, Cancer Wait Times and PNBS moved on the weekend of 14 September. eForms which are still in use will be migrated at the same time.