

# Core brief

Tuesday, 28 August 2018

## Introduction

This issue brings you patient experience figures and Kenneth Fleming, Head of Health and Safety talks to you about incident reporting.

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## Patient experience of hospital care is on the up

Patient satisfaction with hospital care is on the rise across Greater Glasgow and Clyde.

The Scottish Inpatient Experience Survey is a postal survey of thousands of adult patients asking them about their experience following an inpatient stay in an acute hospital.

The bi-annual survey recorded 81% satisfaction in 2014; 83% satisfaction in 2016 and today's report records another move in the right direction with an 86 % positive rating.

NHSGGC's Nurse Director, Dr Margaret Mcguire has been driving forward an ambitious programme to ensure patients are at the centre of everything healthcare professionals do. [Click here to read the full release.](#)

## Health and safety incident reporting

Kenneth Fleming, head of health and safety talks to you about health and safety incident reporting, [click here to find out more.](#)

**Are your contact details up-to-date? [Click here](#) to check**