



## NHS Greater Glasgow and Clyde Nursing and Midwifery Professional Governance Event



### Speaker Biographies

**Elaine Love:** Chief Nurse, Professional Governance and Regulation, NHSGGC  
Elaine has a wealth of nursing experience working at senior level within NHSGGC in primary, community, acute adult, acute paediatric and integrated health and social care settings. The principle objective of Elaine's role is to lead, direct and promote systemic improvements in Clinical Care and Healthcare Quality throughout NHSGGC and to support the Board Nurse Director in leading and directing the strategic professional and clinical development of practice and innovation, to improve the quality of the patient's experience and care outcomes.

**Dr Margaret McGuire:** Board Nurse Director, NHSGGC  
Margaret trained as a nurse in St Vincent's Hospital Dublin before completing her Midwifery training in Scotland, where she subsequently specialised in neonatal intensive care. She moved into education and research, working at Forth Valley College of Nursing and Midwifery and the University of Glasgow for the Royal College of Midwives. Margaret then moved to the Scottish Government where she initially held the women and children's portfolio before being appointed Deputy Chief Nursing Officer where she held a wide portfolio, including the International Health Lead for Scottish Government Health Directorates. Margaret represents Scotland's Executive Nurse Director's on the Nursing and Midwifery Council's Midwifery Thought Leadership Group. In April 2011 she took up the post of Executive Nurse Director for NHS Tayside before being appointed Executive Nurse Director with NHS Greater Glasgow & Clyde in September 2015.

**Tony Newman:** Regulation Adviser, Employer Link Service, NMC  
Tony had over 30 years' service for the Royal Mail group predominately the Post Office in a variety of roles including area manager, security and transformation programme manager. He completed an MSc in Risk Management in 2008. Tony left the Post Office in 2015 and joined the NMC as a senior project manager, responsible for managing the Employer Link Service to delivery. In April 2016 he was appointed to the position of Regulation Adviser covering the Midlands and the West of Scotland. Tony enjoys listening to music, cooking and trying to keep fit.

**Rachel McGowan:** Legal Claims Manager, NHSGGC  
Rachel started working for the NHS in 1992 having previously worked for a Solicitors firm in Glasgow. Since then she has had various administration roles within the NHS, and in 2003 she started working in the Legal Department as a Legal Claims Manager to investigate personal injury and medical negligence cases locally. Rachel continued with her legal studies after joining the NHS and, over the years, her legal role has evolved to include managing a caseload of Legal Claims as well as managing and leading Procurator Fiscal Investigations (PF) for the Board in relation to sudden and unexpected deaths within Acute Services. A large part of her role is to support NHS staff during Procurator Fiscal investigations and Fatal Accident Inquiries. Since 2003, Rachel has seen an increase in staff seeking support going through the legal process. As a result, NHSGGC now offers witness liaison support to all NHS staff and has a dedicated witness information and resource site on



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StaffNet. This support now extends to witnesses called to NMC and Board-wide hearings, as well as criminal trials and children's hearings. NHSGGC leads the way in providing this level of staff support in-house, ensuring sure staff feel supported when being cited to attend court as part of their professional role. Rachel has additionally undertaken some volunteering work with Victim Support Scotland and the Witness Services at Glasgow Sheriff Court, Glasgow High Court and Dumbarton Sheriff/High Court.

**Angela Carlin:** Assistant Chief Nurse, Professional Governance and Regulation, NHSGGC

A registered nurse and midwife, Angela practiced as a Senior Charge Midwife and Supervisor of Midwives for nearly 30 years before moving to corporate nursing in 2014 to work with the Board Nurse Director as a workforce planning coordinator, which saw her as the first midwife to work in corporate nursing in NHSGGC. In 2017 Angela took up a new post as Assistant Chief Nurse/Midwife for Professional Governance and Regulation, a post which she really enjoys. A graduate of the Scottish Clinical Improvement Leadership programme, Angela has been involved in a number of quality improvement initiatives over the last 4 years including designing NHSGGC's Adult Acute Care Assurance Standards. She is currently supporting maternity services to develop bespoke midwifery standards. At the start of 2018 Angela worked to design and implement Clinical Midwifery Supervision within NHSGGC, a professional support provision she hopes will assist midwives adopt the principles for effective self care and professional development.

**Stewart Rafferty:** Customer Engagement Manager, Disclosure Scotland  
Stewart has been with for Disclosure Scotland (DS) for 3 years, having previously worked as a staff trainer with the Department of Work and Pensions for nearly 15 years. His current role as Customer Engagement Manager with DS primarily involves designing and delivering workshops to help up-skill DS stakeholders and partners, and help them better understand the role of DS in supporting their recruitment processes. Stewart also works closely with registered bodies to ensure they are fully compliant with the legislation and responsibilities as organisations able to make applications for Higher Level Disclosure.

**Gillian Ayling-Whitehouse:** Acting HR Support and Advice Unit Manager, NHSGGC

Gillian initially commenced employment within HR for NHS Argyll and Clyde in September 2004 mainly covering Royal Alexandra Hospital. She then moved to the role of HR Advisor for the Rehabilitation and Assessment Directorate in NHSGGC in June 2007 before becoming HR Manager for this Directorate. In November 2016, Gillian commenced the role of HR Support and Advice Unit Team Lead for Clyde Sector, North Sector and the Diagnostics Directorate. Since November 2017 she has been Acting HR Support and Advice Unit Manager with a focus on developing HR roles and responsibilities, as well as the service they provide.