

NHS Greater Glasgow & Clyde

NHSGGC Board

Jane Grant, Chief Executive

17 April 2018



Paper No: 18/13

Title

NHSGGC Corporate Objectives 2018-19

Recommendation

That the Board approve the Corporate Objectives for 2018-19.

Purpose of Paper

To seek approval of the Board of the attached Corporate Objectives for 2018-19.

Key Issues to be considered

The attached document sets out proposed Corporate Objectives for 2018-19. Draft Corporate Objectives, set around the key themes of Better Care, Better Health, Better Value and Better Workforce, were presented for informal discussion at a Board seminar which took place on 6th March 2018. At that seminar, Board members were asked to consider the draft objectives presented by the Chief Executive and provide any further objectives for inclusion. Since the seminar discussion, the Board's Corporate Management Team have developed the draft objectives. These Corporate Objectives are presented to the Board for Approval.

Any Patient Safety /Patient Experience Issues

Any Financial Implications from this Paper

Any Staffing Implications from this Paper

Any Equality Implications from this Paper

Any Health Inequalities Implications from this Paper

Has a Risk Assessment been carried out for this issue? If yes, please detail the outcome.

Highlight the Corporate Plan priorities to which your paper relates

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Date: 9th April 2018

NHSGGC CORPORATE OBJECTIVES 2018-19

DRAFT FOR APPROVAL

AMBITION	Objective
Better Care	<ul style="list-style-type: none"> • Finalise and approve a new five year Transformational Plan for the NHS Board, working in partnership with other key stakeholders and taking cognisance of the key local and national strategies, including the Health and Social Care Delivery Plan and West of Scotland LDP • Approve the Quality Strategy for the NHS Board, identifying key priorities and implement Year 1 priorities, including a focus on the Carer’s Act and SPSP • Conclude the review, and commence implementation of, the Clinical Governance Strategy for the NHS Board. • Implement Excellence of Care across the acute wards and implement the process across all other patient areas • Ensure full implementation of the requirements and learning points from external Healthcare Environment Inspectorate (HEI) reviews. • Deliver the HEAT standards to the agreed level of performance. • Redesign the service across hospital, care home and community settings to reduce demand on acute hospital services, with a view to reducing demand by up to 10%, in relation to ED attendances, emergency admissions and unscheduled bed days. • Deliver a detailed annual work programme which delivers the national and local priorities and targets for Infection Prevention and Control (IPC). Provide a systematic approach to all aspects of IPC reporting from ward to NHS Board and work with key stakeholders to ensure required interventions and actions are fully progressed. • Further develop the work with the NHS Board’s key stakeholders to enhance the external reputation of NHSGG&C. • Commence implementation of the ‘Best Start’ (national Maternity and Neonatal review) in accordance with the national timeframe and, in particular, the early adopter implementation plan in relation to Clyde. • Review arrangements for the safe and effective delivery of care for frail, older people across the whole system • Develop an NHSGG&C Digital Health and Care strategy that harnesses the opportunities to deliver and enhance clinical service delivery.

AMBITION	Objective
Better Health	<ul style="list-style-type: none"> • Finalise and approve the Public Health Strategy, and agree and implement first year priorities • Review current Board and HSCPs preventative programmes in respect of alcohol brief interventions, smoking cessation, obesity, physical exercise and breastfeeding initiatives, in conjunction with the Chief Officers. Agree key priority areas and action plans for focus in 18/19. • Implement revised arrangements for community planning and ensure regular reporting to NHS Board and its committees • Further develop whole system working between NHS Board, HSCPs and other key stakeholders to secure system-wide benefits • Finalise and approve the Mental Health Strategy for NHS Greater Glasgow and Clyde and draft implementation plan. • Work with regional colleagues to submit the West of Scotland LDP and implement year 1 priorities. • Draft a clinical informatics strategy for NHSGG&C • Plan and deliver the Vaccination Transformation programme.
Better Value	<ul style="list-style-type: none"> • Update the five year Financial and Capital Plan for the NHS Board, and develop detailed plans to return NHS Greater Glasgow and Clyde to recurring balance. • Met the key Financial Targets for 2018/19 within an agreed profile. • Establish a Sustainability and Value team to develop a clear Sustainability and Value plan, with key outcomes and identified impacts. • Conclude the review of the Capital Plan and ensure all projects are aligned to the NHS Board's strategic objectives and emerging issues from Moving Forward Together • Commence implementation of key IT systems including eESS and the Medicines Reconciliation systems, in addition to the completion of the full business case to secure funding for HEPMA (pharmacy system) from the Scottish Government. • Ensure information security continues to be afforded a high priority, taking cognisance of national priorities, including the implementation of GDPR.
Better Workforce	<ul style="list-style-type: none"> • Implement the Duty of Candour policy and establish a reporting mechanism to the NHS Board • Develop and implement a culture framework for the NHS Board, ensuring full engagement with relevant stakeholders.

AMBITION	Objective
	<ul style="list-style-type: none"> • Support the implementation of the new GP contract and enablers, including premises. • Develop Primary Care improvement plans which clearly set out how the multi-disciplinary team will be developed in support of general practice. • Develop a Workforce Plan for 2018/19, to support local, regional and national priorities and, in addition, develop a workforce strategy to support Moving Forward Together, ensuring the transition is supported by a comprehensive workforce change programme. • Ensure at least 80% of all areas have i-Matter action plans, with evidence of resultant actions. • Implement Year 2 priorities from the Staff Health strategy to improve employee wellbeing. • Increase the focus on personal development, with clear objectives and plans for all staff. • Ensure all staff have completed their statutory and mandatory training, within the agreed timescales. • Develop an overall strategy to improve attendance management throughout the NHS Board, to secure a sustainable improvement in the attendance rate. • Implement the 18/19 key actions identified from within 'A Fairer NHS 2016-2020', including increasing the identification of, and support for, our staff with a disability or other protected characteristic.