

Core brief

Friday, 08 September 2017

Introduction

This issue brings you information on the new induction video, the global address list, congratulates QEUH on Inspiring City award and NHSGGC press release on video for kids coming into hospital.

NHSGGC induction

A new staff induction film has been created highlighting the values and ambitions of NHS Greater Glasgow and Clyde and the ethos of patient centred care. The video will be shown to all new starts coming to work for us.

However, its also an opportunity for existing staff to hear Jane Grant, Chief Executive talk about the core NHS values of: Care and Compassion – Dignity and Respect – Openness, Honesty, Responsibility, Quality and Teamwork – and how we use these values to guide us in all that we do. NHGGC is a great organisation with a huge pool of terrific talent.

[Click here to listen to Jane Grant, Chief Executive talk about working in NHSGGC.](#)

Global address list

The Global Address List (GAL) is usually the first port of call for anyone within NHSGGC wishing to contact us and it's important therefore to ensure that our details are kept up-to-date.

As individuals, we should all ensure that our details are correct i.e. job title, line manager, location and telephone number (ensuring any Board provisioned mobile numbers are available) at the very least. It is also a line manager's responsibility to check that all their reporting staff details are accurate regularly.

In addition to updating your contactable information, this data is also collated and used for pre-populating other systems such as iMatters and other organisational-wide applications. In not maintaining this data, it impacts the quality and the efficiency of these other systems, and ourselves in having to cleanse this data to make it usable.

If you need to update your details, click on [this link](#) and follow the instructions for either updating the directory or entering new directory details. This should take no more than a few minutes.

Line managers should ensure that the entries for any staff who have left the organisation are removed from the GAL and to do this as a matter of course in future whenever one of their team leaves. We will be looking at an easier way of doing this in future, but at this point it is requested via an e-mail to User.Provisioning@ggc.scot.nhs.uk from the relevant line manager of the individual who has left the organisation, as part of their exit process.

Congratulations

The Queen Elizabeth University hospital picked up a prestigious award at The Herald and Glasgow Chamber of Commerce Inspiring City Awards last night. It was recognised in the Industry and Business Award for encouraging, inspiring and fostering growth and development in the city.

Videos that help children anxious about their visit to hospital has exceeded one million hits on YouTube

More than a million people have watched YouTube videos filmed in the Royal Hospital for Children (RHC) by the What? Why? Children in Hospital (WWCIH) charity that help children and their parents understand what will happen when they go to hospital. [Click here to read more.](#)

Are your contact details up-to-date? [Click here](#) to check