

Core brief

Wednesday 5 July 2017

Introduction

This issue of Core Brief details information on the Bank Staff booking system.

Bank Staff booking system

On Saturday 1 July the new Bank Staff booking system went live. However since going live, a small number of staff have experienced some technical challenges with the system. These issues are currently being addressed by the developers and it is our aim to resolve this situation as soon as possible.

The Board Nurse Director Margaret McGuire encourages everyone to work with the Nurse Bank Administrative and Professional Team to support them with the implementation of the new system. In particular the Board Nurse Director thanks the support provided from ward areas to add shifts from the 7 July onwards onto the Bank Staff system, as this support will help during the transition period.

As soon as we resolve all outstanding internal actions we plan to turn on the employee online function that will allow bank workers access to view all available shifts.

For those service users who are experiencing problems and urgently require access to the new Bank system, please contact the Staff Bank office directly, tel: 0141 278 2555.

Please be assured that we are currently working to resolve this situation as soon as possible.

The Nurse Bank Service Team appreciates your patience during this time of infrastructure change.

To view the Bank Staff booking system, visit: www.nhsggc.org.uk/HRConnect

Are your contact details up-to-date? [Click here](#) to check