

**Acute Services Division**  
**Information about the**  
**Clinical Genetics Department**



**Clinical Genetics**  
**West of Scotland Regional Genetics Service**  
**Laboratory Medicine Building**  
**Queen Elizabeth University Hospital**  
**1345 Govan Road**  
**Glasgow G51 4TF**

**Contact Telephone Numbers:**  
**Reception: 0141 354 9201**  
**Clinic Nurse: 0141 354 9207**

## **General Information**

The Clinical Genetics reception and the clinic area are on the 1st floor of the **Laboratory Medicine building** ('15' on the map), the **green building** opposite the new hospitals ('11' and '13' on the map). There is a lift.

You may park in either of the multi-storey car parks ('P1' and 'P2' on the map) – 'P1' is closer and is accessed from Hardgate Road. [Using the postcode G51 4HF for satnavs will take you to here.]

## **Disabled Parking**

Parking for blue badge holders is available within the multi-storey car parks. For most people, this takes about 5 minutes to walk but for those with mobility problems it may take longer. There are 3 spaces directly outside the door of the department but these may be occupied. If necessary, it is possible to be dropped at the door (by entering from Hardgate Road, just beyond the car park). If you are a blue badge holder and cannot be dropped off but would need access to a parking space immediately outside, please contact us. Please phone our Clinic Nurse on **0141 354 9207** well in advance of your appointment, or speak to Reception on **0141 354 9201** if the Clinic Nurse is not available.

## **Facilities available within the Department**

- We can arrange an interpreter or British Sign Language interpreter. If you require this, please let us know as soon as possible to allow us to arrange this.
- We have Portable Hearing Loop and other amplified hearing equipment. These can be used for both hearing and non hearing aid users.

If you need any of the above please contact our clinic nurse or reception.

## **Other facilities include**

- Toilets including accessible toilet with nappy changing facilities available.

Please note there is no hoist or adequate nursing staff to operate a hoist within the department. If this would create a problem, we can arrange to see you in a suitable area with these facilities, again contact the clinic nurse in advance as above.

- There are vending machines on the ground floor, and a Café both main hospitals.