

Deputy Medical Director

## Unscheduled Care Programme Board - update

**Recommendation: the Board is invited to note the update**

### Background

The Unscheduled Care Programme Board has established two key workstreams to take forward the detailed analysis of unscheduled care patient flows and an update from both groups is provided below.

#### Data group

- Queuing theory modelling is complete and being written up
- 'Building blocks' analysis of flow / demand has been completed on all sites. The output is currently being reviewed by Sectors.
- A comparative analysis of demand / capacity across GG&C, Lothian and Tayside – first pass complete: further analysis underway. Medical staffing analysis completed for GG&C sites. Visits to Lothian Health Board and Tayside Health Board have been arranged.

#### Implementation Group

- Common template for projects implemented. SharePoint Group set up to track projects and share learning across sectors
- Care pathways collated and shared across sectors – currently being validated to ensure a common approach can be adopted across all sites
- The TrakCare module is fully implemented to improve patient tracking at QEUH. The roll out to other acute sites is currently being planned.
- A exemplar ward project at QEUH is being rolled out to GRI and RAH
- Electronic bed / patient flow management is being trialled at QEUH
- Unscheduled to scheduled care pilots are underway at GRI and RAH

A further meeting with Primary Care and Scottish Ambulance Service was held on 29<sup>th</sup> September to update on progress and agree priorities for development.

### Interim Report

An interim report is being prepared and will be presented to the Unscheduled Care Programme Board at their meeting on the 25<sup>th</sup> of October 2016.