

## **Proposal to move the GP Out of Hours Service (Primary Care Emergency Centre) from Drumchapel Hospital to Gartnavel General Hospital**

This leaflet sets out the proposal of NHS Greater Glasgow and Clyde to move the GP Out of Hours Service from Drumchapel Hospital to Gartnavel Hospital. This leaflet explains the reasons for this proposed move and sets out how you can comment on it or seek further information. This engagement exercise is being carried out by NHS Greater Glasgow & Clyde with input from Glasgow City Health & Social Care Partnership.

There are currently two centres providing GP Out of Hours Services for the population of North West Glasgow and the neighbouring areas of East Dunbartonshire and West Dunbartonshire. One is at Drumchapel Hospital and the other is at Gartnavel General Hospital.

The transfer of Older People's services from Drumchapel Hospital will see the shift of all services from the main hospital building which means we will need to move the GP Out of Hours service.

Out of Hours Services in West Glasgow are under pressure to provide sufficient GPs to deliver a service over two centres. On a number of occasions, patients have had to be transported from one site to another to be seen by an available GP.

Bringing the two existing GP Out of Hours Services together onto the Gartnavel site, will address these challenges and provide better access to more health services for those attending at Gartnavel. The new service would be staffed by GPs, Nurse Practitioners and would be supported by home visiting GPs.

Relocating the service from Drumchapel Hospital to Gartnavel General Hospital would also allow for better access to nearby on-site support for patients who become unwell, including an on-site Medical Emergency Team, who are able to offer immediate support in life threatening situations.

Reducing the number of GP Out of Hours sites from two to one will enable us to make better use of staff and reduce facility and security costs.

Patients access the service by phoning Freephone NHS 24. The GP Out of Hours Service provides transport for patients who are not able to make their own way to the centre. For public transport, the Gartnavel site is more accessible to people in the West of Glasgow and East Dunbartonshire than Drumchapel Hospital. In the evenings and overnight, there is plenty of free car parking readily available at Gartnavel Hospital.

Currently, those using the Drumchapel GP Out of Hours service come from West Glasgow and parts of East Dunbartonshire and West Dunbartonshire. The table below show where patients came from in 2014-2015.

PCEC WEST GLASGOW - BASED AT GGH		Proportion of Overall Activity	Proportion of Current area flow	
Postcode	Area		GGH	Drumchapel
G11	Partick	5.0%	13.0%	0.4%
G12	Hyndland/Kelvindale	5.0%	12.0%	0.5%
G13	Jordanhill/Knighstwood/ Yoker	13.0%	6.0%	18.0%
G14	Scoutston/ Yoker	6.0%	8.0%	5.0%
G15	Drumchapel	13.0%	1.0%	20.0%
G20	Maryhill/Woodside/ Kelvihill/ Ruchill	8.0%	17.0%	1.0%
G23	Summerston	2.0%	3.0%	0.6%
G3 6/7/8	Woodlands/ Kelvingrove/ Yorkhill	4.0%	11.0%	0.1%
G40	Bridgeton/Calton/ Dalmarnock	1.0%	2.0%	0.0%
G49	Port Dundas	1.0%	2.0%	0.0%
G60	Old Kilpatrick/ Bowling	2.0%	0.2%	3.0%
G61	Bearsden	8.0%	1.0%	12.0%
G62	Milngavie	3.0%	0.6%	5.0%
G81	Dalmuir/Faifley/ Duntocher	17.0%	2.0%	27.0%

Based on current numbers, the transfer of the GP out of Hours Service would affect 23 patients on a weekday night, 64 patients on a Saturday and 63 patients on a Sunday.

This engagement to hear your views will run until **Monday 13 June 2016**. Have you any questions? Require more information? Tell us what you think? If you have any questions or would like to comment on the proposal, please call us free on **0300 123 9987** or email at **PatientExperience@ggc.scot.nhs.uk** or by writing to us:

**Patient Experience, Public Involvement & Quality  
West Glasgow ACH  
4th Floor, Dalnair Street  
Glasgow, G3 8SJ**

We will also be:

- Holding two open information sessions in West Glasgow on 31 May 2016
  - 12.30pm to 2.30pm in Drumchapel Hospital Staff Canteen, 129 Drumchapel Road, Glasgow, G15 6PX
  - 5pm to 6.30pm in Aroma Cafe, 1<sup>st</sup> Floor, Gartnavel General Hospital, 1053 Great Western Road, Glasgow, G12 0YN.
- Carrying out an equality impact assessment on the proposals alongside this engagement exercise to make sure we have considered all of the impacts.

If you would like to attend, please call us free on **0300 123 9987**.

If you would like to comment on this proposal, please do so by **Monday 13 June 2016**.