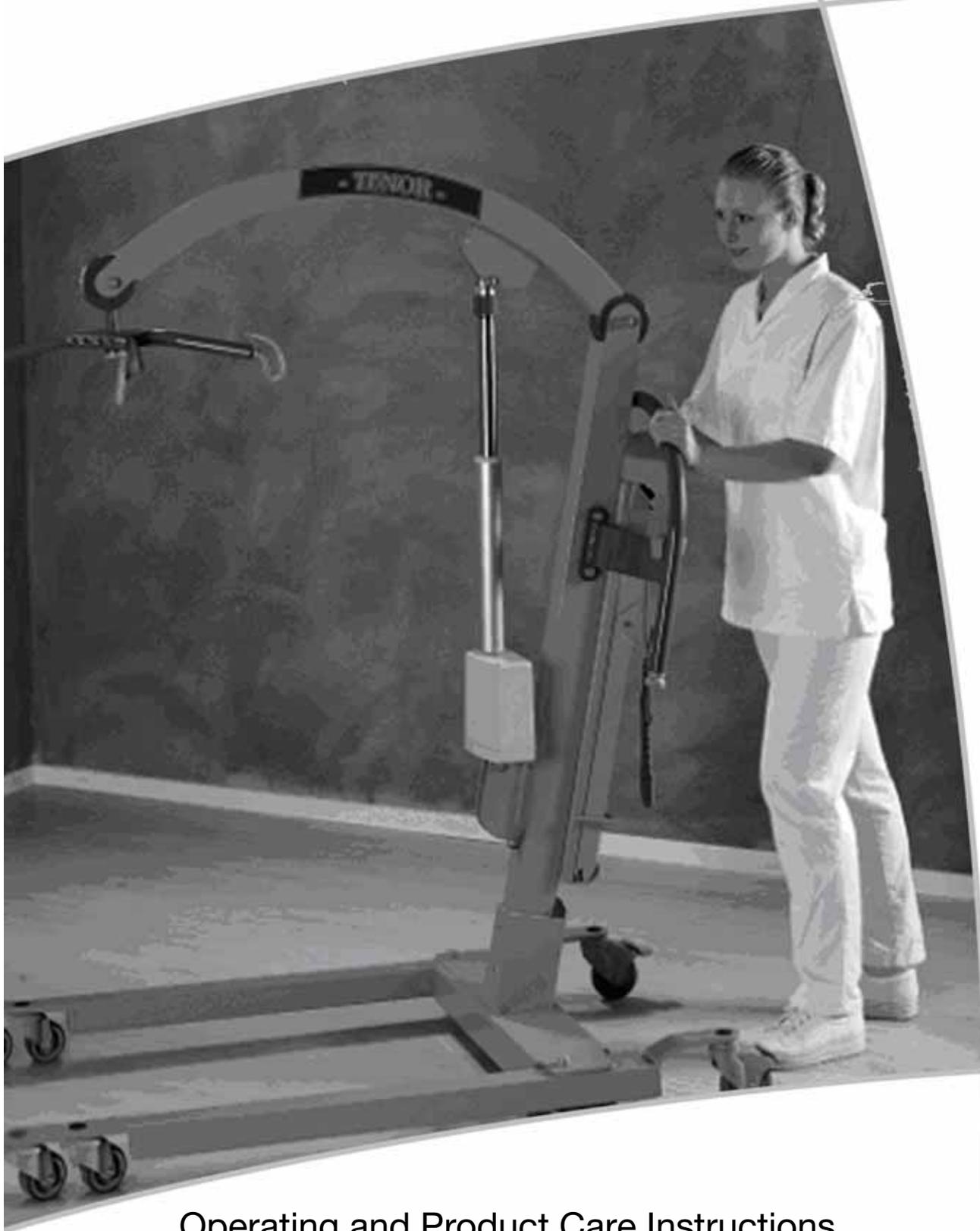


## TENOR



### Operating and Product Care Instructions



# Introduction

# Foreword

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The policy of ArjoHuntleigh is one of continuous development and we therefore reserve the right to make technical alterations without notice. The content of this publication may not be copied either whole or in part without the consent of ArjoHuntleigh.

This product has been manufactured for ArjoHuntleigh by :

Medibo Medical Products N.V.  
Heikant 5  
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Belgium

'TENOR' and 'ArjoHuntleigh' are registered trademarks of Getinge AB.

The TENOR is produced in Belgium by Medibo Medical Products for Getinge AB and sold under the ArjoHuntleigh brand.

Thank you for purchasing ArjoHuntleigh equipment.

Your TENOR is one of a series of quality products designed especially for hospitals, nursing homes and other health care environments.

Please contact your local ArjoHuntleigh representative if you have any questions about the operation or maintenance of your ArjoHuntleigh equipment.

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# Safety instructions



## READ BEFORE USE

Before using your TENOR, familiarize yourself with the various parts and controls as illustrated in this document. Read this whole manual thoroughly before operating your TENOR in order to prevent injury or damage to the product.

Symbols and definitions used in this manual:

### CAUTION



Failure to follow these instructions may cause damage to the product.

### WARNING



Failure to follow these instructions may result in injury to yourself or to others.

## INTENDED USE

TENOR is a mobile passive lift, intended to be used on horizontal surfaces for lifting and transfer in hospitals, nursing homes or other health care facilities.

To describe which residents may be lifted using an ArjoHuntleigh hoist, a resident gallery has been created by ArjoHuntleigh. The residents that can be transferred with a TENOR have been named Doris (D) and Emma (E).

TENOR has been designed to lift Doris, who:

- Sits in wheelchair
- Has no capacity to support herself at all
- Cannot stand unsupported and is not able to bear weight, not even partially
- Is dependent on carer in most situations

TENOR has been designed to lift Emma, who:

- Is a passive resident
- Might be almost completely bed ridden
- Is often stiff and has contracted joints
- Is totally dependent

## OPERATIONAL LIFE

The operational life of the TENOR depends on the actual use conditions. Therefore, before use, always make sure that the lift is safe to use and has not been damaged (See the Preventive Maintenance Schedule at the end of this document for details). If any damage should be observed, do not use the TENOR.

The operational life of the sling and of the consumable parts e.g. batteries, depends on the actual use conditions. Therefore, before use, always make sure that the sling, loops, cords and straps do not show any sign of fraying, tearing or other damage and that there is no damage (e.g. cracking, bending, breaking) to the attachment clips. If any such damage is observed, do not use the sling.

### WARNING



When using the TENOR, only use the slings as described in the list on page 5.

The scale (if fitted) has been designed to weigh residents.

### WARNING



Do not overload the TENOR beyond the approved maximum lifting capacity (Safe Working Load) of 320 kg (705 lbs).

### CAUTION



Although manufactured to a high standard, the TENOR and accessories should not be left for extended periods in humid or wet areas.

Do not, under any circumstances, spray the TENOR or accessories (excluding sling) with water e.g. under the shower.

# Safety instructions

**WARNING**



Before attempting to raise a resident, a full clinical assessment of the resident's condition & suitability must be carried out by a qualified person on the individual resident to determine if it is advisable that he / she will be lifted and / or transferred using a TENOR.

**WARNING**



If FLITES (disposable sling) are to be used with the TENOR, then always refer to the separate operating instructions for FLITES as well as these instructions before using.

## *BARIATRIC SLINGS GUIDANCE*

Part number	Sling Size	Edge binding colour	Safe Working Load
MAA8000-M	M	Yellow	454 kg / 1000 lbs
MAA8000-L	L	Green	454 kg / 1000 lbs
MAA8000-XL	XL	Blue	454 kg / 1000 lbs
MAA8000-XXL	XXL	Terracotta	454 kg / 1000 lbs
MAA8010-M	M	Yellow	454 kg / 1000 lbs
MAA8010-L	L	Green	454 kg / 1000 lbs
MAA8010-XL	XL	Blue	454 kg / 1000 lbs
MAA8010-XXL	XXL	Terracotta	454 kg / 1000 lbs
MAA8020-M	M	Yellow	454 kg / 1000 lbs
MAA8020-L	L	Green	454 kg / 1000 lbs
MAA8020-XL	XL	Blue	454 kg / 1000 lbs
MAA8020-XXL	XXL	Terracotta	454 kg / 1000 lbs
MAA8030-M	M	Yellow	454 kg / 1000 lbs
MAA8030-L	L	Green	454 kg / 1000 lbs
MAA8030-XL	XL	Blue	454 kg / 1000 lbs
MAA8030-XXL	XXL	Terracotta	454 kg / 1000 lbs

If the resident's weight falls into two sizes or if there is any doubt on choosing the right size slings, always go for the smaller size sling first.

This resident sling guide is only an approximation, other factors which must be considered when selecting the appropriate sling are: resident's distribution of body weight (i.e. hips, thighs, upper body); resident's height, torso length; resident's physical condition (i.e. amputee, contractions, etc.).

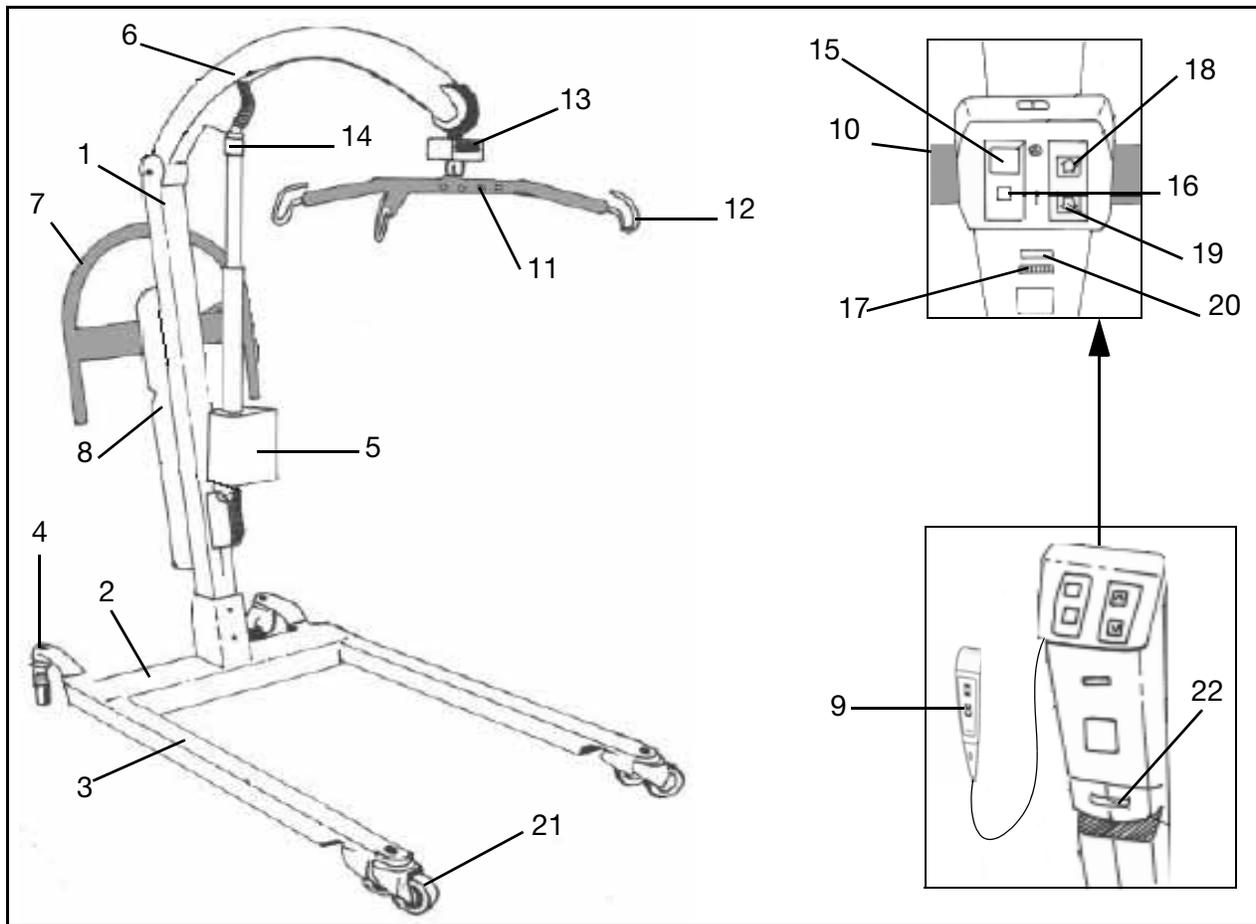
**WARNING**



The TENOR resident must only be lifted using a bariatric sling

# Product description

## Parts referred to in this manual

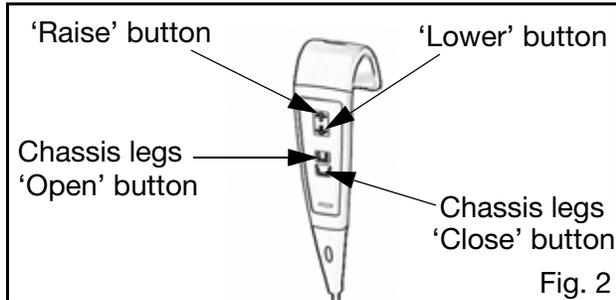


- |   |   |
|---|---|
| 1. Mast                                       | 12. Sling attachment hooks                |
| 2. Chassis                                    | 13. Scale unit (if fitted)                |
| 3. Adjustable width chassis legs              | 14. System failure lower override         |
| 4. Rear castors (braked)                      | 15. Emergency stop button                 |
| 5. Lift actuator                              | 16. Reset button                          |
| 6. Jib  | 17. Battery discharge indicator LCD       |
| 7. Manoeuvring handle                         | 18. Dual control switch for raising UP    |
| 8. Battery pack                               | 19. Dual control switch for lowering DOWN |
| 9. Control handset (for raising and lowering) | 20. Hour meter                            |
| 10. Electrics / Battery compartment           | 21. Front castor                          |
| 11. Spreader bar                              | 22. Battery release button                |

# Product description

## CONTROLS AND FUNCTIONS

**Control Handset:** Press the appropriate button on the control handset to raise / lower the jib and to move the spreader bar. A small direction arrow is printed next to each button for function identification (See Fig. 2).



If pressure is released during any function, powered motion will stop immediately. Do not drop the handset into water, e.g. bath.

When not in use, the handset can be kept ready for use by hooking it over the loop at the rear of the mast.

**Dual control switch:** The raising / lowering of the jib can also be controlled from this switch, situated on the top of the electronics / battery compartment on the mast. Arrows on the switch are for function identification (See inset to Fig. 1). This switch will function, even if the handset cable has been unplugged.

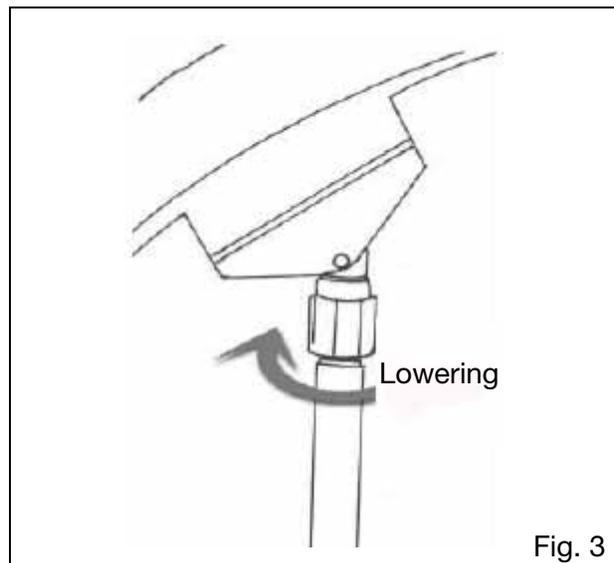
**Emergency Stop Button (red):** If, in an emergency, you have to immediately stop any powered movement (other than by releasing pressure on the button on the handset) press the “emergency stop button” situated on top of the electronics / battery compartment on the mast, next to the dual control switch (See item 18 on Fig. 1). This function can also be used to ensure that no powered operation is accidentally used when either transporting the lifter or leaving the lifter in store or unattended.

Push the red button to stop any powered movement. Restart the lift by pushing the green button.

**Automatic cut out:** If the lift is accidentally overloaded, trying to lift a resident heavier than permitted, an automatic ‘cut out’ operates to prevent the lift lifting a load in excess of one and a half a times the maximum allowed load. The lift motion will stop automatically.

**System failure lower override:** In case of control handset / dual switch malfunctioning, with a resident still supported by the sling, the lowering process can be continued using the system failure lower override, situated on the lift actuator tube (See Figs. 1 & 3).

To use this function, turn the red ring on top of the motor / actuator of the TENOR clockwise, using the resident’s own weight to enable the mast to slowly lower. To stop lowering, simply stop turning the ring. Only use this function in the event of normal control failure. Do not use it for normal function lowering.



**WARNING**

 Before operating the “System failure lower override” to lower a resident, always ensure that a chair or suitable support is underneath ready to accept the resident.

# Product description

**Automatic stop function:** Great care should be taken not to lower the jib and / or spreader bar onto the resident or any obstruction, particularly when the resident is standing up and weight bearing. If this should happen, the motor will continue to run but downward movement will be blocked by the obstruction. If this occurs, release pressure from the “lower” button until immediately and operate the “raise” button until the equipment is clear. Then remove the obstruction.

**Battery discharge indicator:** Is a small LED display situated on the rear of the electronics / battery compartment, which indicates when the lifter battery requires recharging (See Fig. 1 and also the ‘Battery Charging’ section for complete description).

**Chassis castor brakes:** The chassis rear castors have brakes which can be foot operated (See Fig. 4).

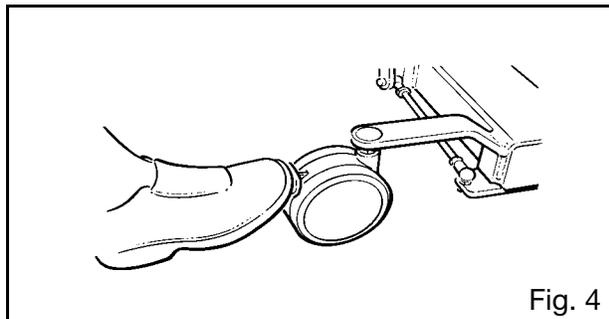


Fig. 4

**Powered adjustable width chassis legs:** The mobile chassis legs can be opened to avoid obstructions e.g. chair legs. This can be done by operating the handcontrol, using only one hand and having the other free to hold onto the lift or care for the resident. Use the lower button to close the chassis legs and the upper one to open them (See Fig. 2).

Numerous positions can be obtained between fully opened and fully closed.

Transportation should be done with the chassis legs closed, it will be easier to push the lifter through doorways, etc.

When opening the chassis legs, the rear castors will close inwards.

## WARNING



When opening or closing the legs on a powered chassis, care must be taken not to allow anyone to stand in the way of the moving chassis legs.

**Hour meter:** This is a small LCD display which shows the total duration of powered operation (in hours - see item 20, Fig. 1). This is primarily intended to help the caregiver calculate maintenance intervals.

# Using your TENOR

## CHECKLIST BEFORE USE

For a list of what to check before use, please read the “Preventive Maintenance Schedule” section of this document.

## PREPARATION

Unpack the battery supplied with the lift.

### CAUTION



A battery that is charged for the first time, or after a long storage period, must be charged for 24 hours or until the LED indicates the battery is charged (See “Battery charging section” and also ArjoHuntleigh “Battery Care” document).

When the battery pack is fully charged, disconnect the mains power, then remove the pack from the charger and insert it fully into the TENOR battery position, located at the rear of the mast (See Fig. 1). Electrical connection is made automatically.

## Before approaching the resident

### WARNING



Never leave the resident unattended.

The caregiver should always tell the resident what he / she is going to do and have the correct sling size ready. Where possible, always approach the resident from the front.

To ensure maximum resident comfort, do not allow the resident to hold onto the spreader bar.

If required, the chassis legs may be opened to go around a chair, wheelchair or to avoid bed legs or any other obstruction.

## To lift a resident from a chair

Hold the sling up with the leg sections pointing downwards (See Fig. 5), to identify the orientation of the sling.

Before using a sling, first read the ‘Guidelines on the use of your sling’ and the sling label, which are delivered with the sling.

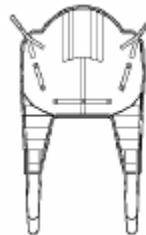


Fig. 5

Place the sling around the resident so that the bottom of the back support area reaches the bottom of the resident’s spine (it is not necessary to pull the sling under the resident). Ensure the head support area is behind the head (See Fig. 6).

Pull each leg section under each thigh so that they appear on the inside of the thighs (See Fig. 6).

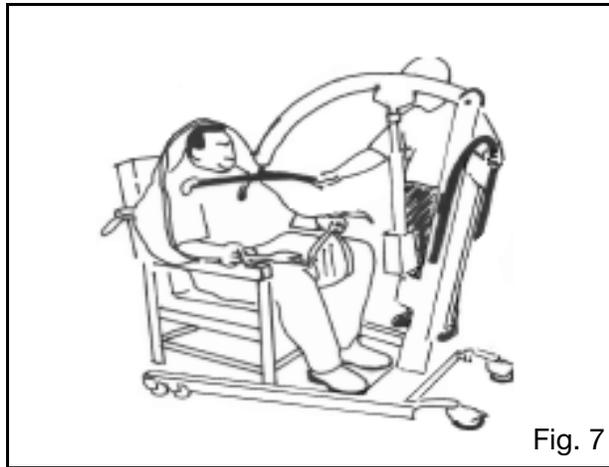


Fig. 6

Ensure the sling is not folded or twisted under the resident (See Fig. 7).

Move the TENOR towards the resident, ensure the widest side of the spreader bar is facing towards the resident and is at, or just below, shoulder level (See Fig. 7).

# Using your TENOR



Ensure that the TENOR is close enough to be able to attach the shoulder loops of the sling to the spreader bar. To accomplish this, you may have to put the resident's feet on or over the chassis.

If the slings supplied have more than one loop attachment position, attach whichever loop seems appropriate to the size of the resident.

Once the TENOR is in position, attach the shoulder strap loops to the hooks on the spreader bar nearest to the resident (See Figs. 8 & 9).

The wider hook up points are for the shoulder sling loops and the narrower hook up points are for the leg sling loops (See Fig. 9).

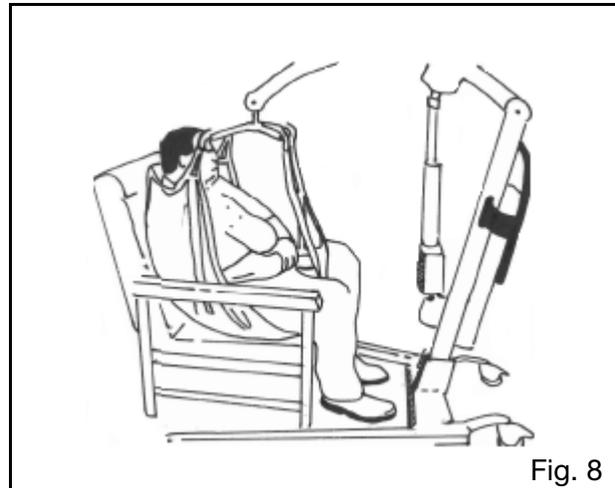
If necessary, carefully lower the spreader bar a little bit using the control handset to enable the connection of the sling leg section loops, being careful not to lower it onto the resident.

The leg section loops should not be crossed over or twisted. Instead, the left leg section loop should be connected to the exact side hook above the leg being lifted (See Figs. 6 & 8).



## WARNING

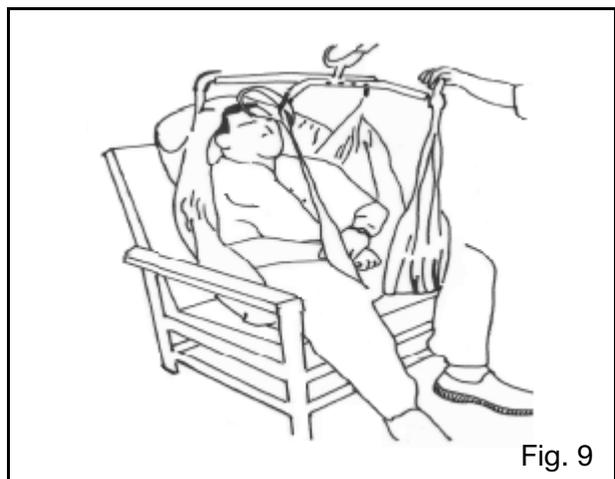
When lifting or lowering the resident, ensure that no part of the resident's body can be caught between the lift's moving parts.



## WARNING

Always check that all sling attachment loops are completely underneath and away from the safety latch on the hanger bar, before and during the commencement of the lifting cycle, in tension as the resident's weight is gradually taken up (See Figs. 8 & 9).

Raise the resident with the control handset, just high enough to move the resident clear of the seat, ensure their feet are clear of the floor.



Before transportation, turn the resident to face the caregiver and lower the individual to approximately normal chair height. This gives confidence and dignity and also improves the TENOR mobility.

# Using your TENOR

**WARNING**

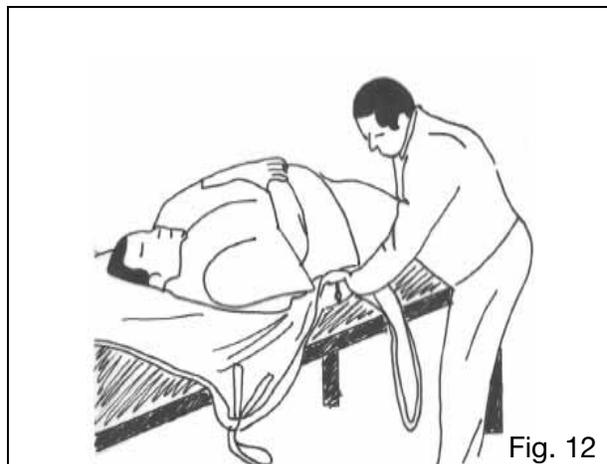
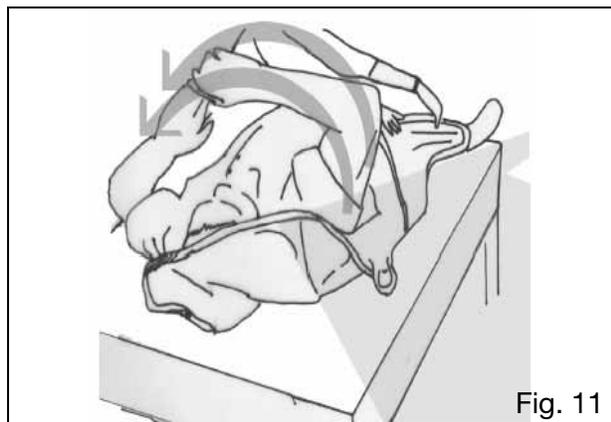
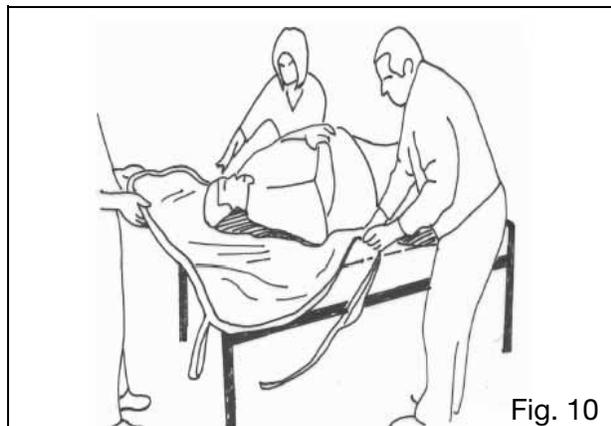


When lowering the resident back into a chair or when transferring from bed to chair, position the resident in such a way that he / she is fully supported by the chair when he / she is lowered.

## *To lift a resident from a bed*

Before lifting a person from a bed, ensure there is sufficient clearance underneath the bed to accommodate the TENOR chassis legs. Adjust width of chassis legs if necessary.

Position the resident onto the sling by rolling the resident towards you, then folding the sling in half and placing it behind the resident's back, so that the bottom edge of sling is aligned with bottom of the resident's spine (See Figs. 10, 11 & 12). Position the sling carefully so that when rolled back, the resident will lie centrally on the sling. Check that the head support area of the sling is in position.



When rolling the resident back onto the sling, roll them slightly in the opposite direction so that the folded part of the sling can be brought out.

Alternatively, the resident can be brought into a sitting posture. Then position the sling as detailed in the section "To lift a resident from a chair".

Using the adjustable width chassis, it is possible to make adjustments to chassis leg widths to assist manoeuvrability around obstructions, for example, bed legs.

Approach the bed with the open side of the TENOR spreader bar towards the resident's head.

Position the TENOR so that the spreader bar is just above and centrally situated over the resident.

Carefully lower the spreader bar until the shoulder attachment loops can be connected to the hooks nearest to the resident's head.

Slide the leg sections of the sling under the resident's thighs and connect each loop on the side hook above each leg.

To make the lift more comfortable for the resident, it is recommended to lift the head end of the bed to semi-reclined position before commencing the lifting of the resident.

# Using your TENOR

When correctly connected, operate the control handset to raise the resident from the bed. At all times when lifting and lowering, it is advisable to stay at the side of the resident to ensure they are in a comfortable position. This is also reassuring to the resident.

## WARNING



Always check that the sling attachment loops are fully in position before and during the commencement of the lifting cycle, and in tension as the resident's weight is gradually taken up.

After lifting the resident, adjust to a comfortable height for transfer. The specially designed sling, together with its integral head support, enables one person to carry out a complete lifting function without additional help.

If returning the resident to a bed, move into the desired position above the bed and then lower using the control handset.

Only when the resident's body weight is fully supported by the bed, may the sling connection loops be detached and while still in sitting position, detach the sling from the hooks before reclining the resident to the bed.

Move the TENOR away before removing the sling from under the resident.

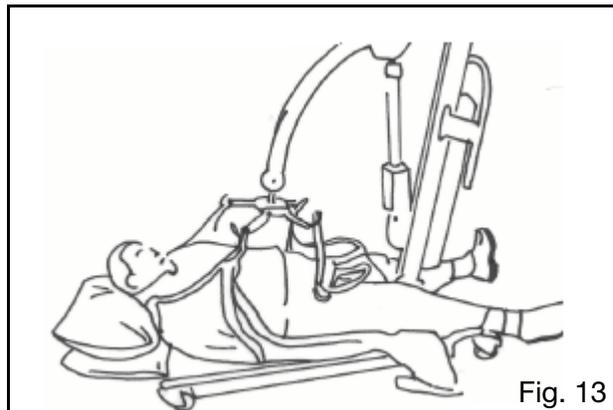
If transferring the resident to a chair, refer to the section "To lift a resident from a chair".

### *To lift a resident from the floor*

Put the sling around the resident as before, by using the rolling or seated position method. Depending on circumstances, space and / or position of the resident etc., open the chassis legs if necessary and carefully approach the resident with the front of the lift. Now lift the resident's legs over the chassis as shown in figure 13, should the situation require it.

The resident's head and shoulders should be raised on pillows for comfort. This will also

make it easier to attach the shoulder position attachment loops (See Fig. 13).

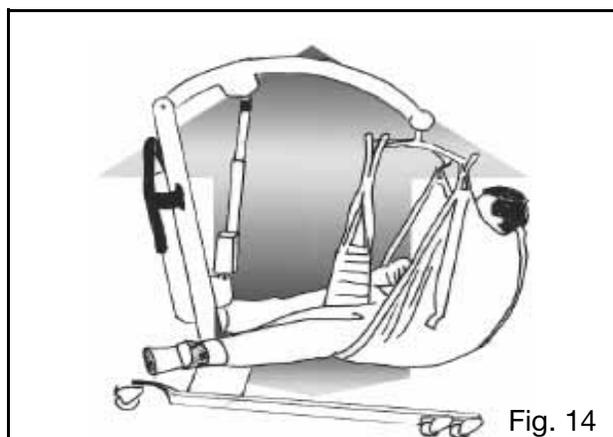


Attach the shoulder strap attachment loops. It will probably be easier to attach the longest loops.

Some caregivers prefer to use a larger sling when lifting a resident from the floor.

Bring each leg section of the sling under the resident's thighs and attach each leg strap loop to the side hook above each leg (See Fig. 14).

Once securely connected, raise the resident carefully, staying in close proximity of the resident's legs at this stage of the lift to guide his / her legs safely over the lift until clear. Once raised from the floor, ensure the resident's legs are clear of the chassis before continuing to lift.



Raise the resident to a suitable height for transport in a semi-recumbent position.

# Using your TENOR



## WARNING

Before and during the commencement of the lifting cycle, always check that all the sling attachment loops are fully in position and in tension as the resident's weight is gradually taken up and that the sling loops are underneath and away from the safety latch on the hanger bar.

If the leg sections of the sling tend to be fairly high in the crotch area, make adjustments for added comfort. The resident should be positioned in a chair or placed onto a bed in order to do this.

If the resident is prone to extensor spasm, he / she may be lifted with the TENOR, but special attention should be paid to supporting the legs during lifting.

Staff assessment should be made to determine if a spastic or combative resident requires an additional caregiver to assist.

Transportation of a resident is possible with the chassis legs open or closed, but manoeuvrability will be easier, especially through doorways, with the chassis legs closed. The resident should be positioned facing the caregiver and at a dignified height.

Apply the brakes on an incline.

## ArjoHuntleigh SCALE (if fitted)

If your TENOR has been supplied, fitted with the ArjoHuntleigh Scale unit (See Fig. 15), it is possible to weigh a resident during the lifting procedure.

The scale can be used as follows:

1. Push the button marked with 'Zero', to calculate the weight unit to zero;
2. Place the resident in the sling;
3. Lift the resident in sling with TENOR,

4. Stabilize the resident's movements, push the button marked 'Operate';
5. Read the resident's weight from the display;
6. You can switch between pounds and kilograms using the kg / lbs button, by keeping it pressed in for 10 seconds.

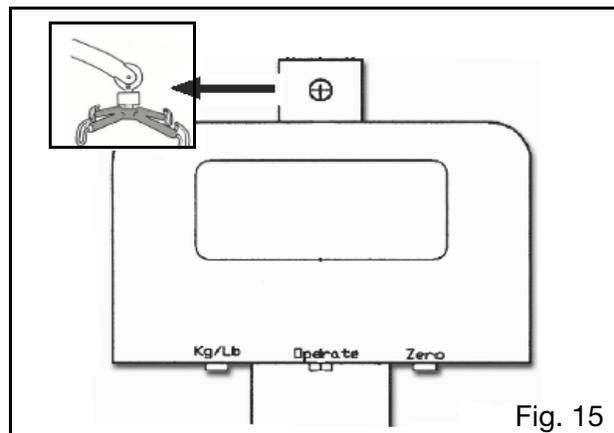


Fig. 15

Alternatively,

1. Weigh the sling by first connecting it to the hanger bar;
2. Read the display;
3. Calibrate the scale to zero;
4. Lift the resident with the sling;
5. Read the display to know the weight;
6. Deduct the sling weight to learn the resident's net weight.

Technical details:

Capacity:	320 kg / 705 lbs
Display type:	LCD
Display units:	Lbs / Kg
Resolution:	1 / 10
Accuracy:	0,2 kg / 0,44 lbs

# Battery charging

## WARNING



The charger is for indoor use only.

Only use the charger in a dry environment, do not use in the bathroom.

Do not expose the charger unit or battery pack to rain or spray and do not immerse in water.

Only use the ArjoHuntleigh battery that is supplied with the TENOR.

The battery charger is for use only with ArjoHuntleigh supplied batteries that are to be used with the TENOR.

The battery charger is for use with sealed lead acid batteries only.

Under no circumstances should the charger be used to attempt to recharge non-rechargeable batteries.

Do not attempt to open or tamper with the charger unit in any way. For any repair, the charger must be sent to the manufacturer.

The mains electricity socket must be easily accessible. Should a faulty condition occur, switch off and remove the connection plug from the socket.

Only use ArjoHuntleigh components that have been specifically designed for the purpose when charging batteries.

## WARNING



To avoid overheating, the charger must not be covered while in use.

No smoking or naked flames in battery vicinity.

Do not expose the charger unit to dust.

Do not charge batteries in a sealed container.

Do not place batteries near, or dispose of, in a fire.

Do not short circuit a battery.

Do not store batteries at temperatures in excess of 60°C (140°F).

Do not crush, puncture, open, dismantle, or otherwise mechanically interfere with batteries

## WARNING



Should the battery casing become cracked and electrolyte come into contact with skin or clothing, wash immediately with water.

If the electrolyte contacts the eye, wash immediately with copious amounts of water and seek medical attention.

When disposing of batteries, contact the appropriate local authorities for advice.

The abbreviation "Pb" shown next to the recycling and trash bin symbols on the battery pack label is the element symbol for lead and indicates that the battery contains lead and therefore should not be disposed of in the normal manner but must be recycled.

# Battery charging

The TENOR incorporates a battery discharge indicator, situated on the rear of the battery / electronics compartment (See inset to item 20 on Fig. 1).

It is recommended that the battery is removed from the lifter and recharged when the battery discharge indicator LED displays (also see TENOR Battery instructions).

Best practice is to charge batteries at each shift to maximize battery life. Avoid totally discharging the battery, this will prolong battery life.

To ensure the TENOR is always ready for use, it is recommended that a freshly charged battery pack is always available. This is achieved by having additional battery packs available and keeping one on charge while the other is in use.

It may be considered good protocol to have a freshly charged battery pack ready for the start of every work shift.

Place the battery pack on charge as follows:

**CAUTION**

! Ensure the mains power to the charger unit is switched off before connecting the battery.

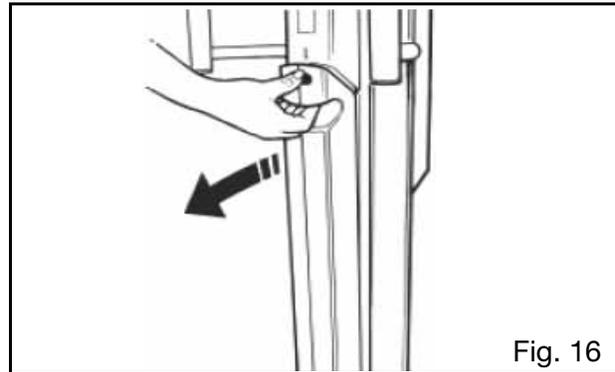
**WARNING**

! Always ensure the cable connection plug that fits into the battery is fully inserted before switching on mains electricity.

When the battery discharge indicator LED lights up, complete your lift cycle. Then take the lifter to a convenient location and remove the battery pack by holding the grip handle on the top and lift clear (See Fig. 16). Take the battery to the battery charger unit, ensure the battery is positioned securely (See Fig. 17).

Insert the battery connector from the charger into the corresponding connector socket in the underside of the battery.

Switch on mains power, a light (LED) will be displayed on the charger unit. This light will remain on until the power is switched off, although once the battery has been charged, the light will flash intermittently, indicating the unit has automatically switched to “trickle charge” (keeping the battery at a full level of charge).



**WARNING**

! Hold the pack firmly to ensure it does not drop and become damaged or cause personal injury.

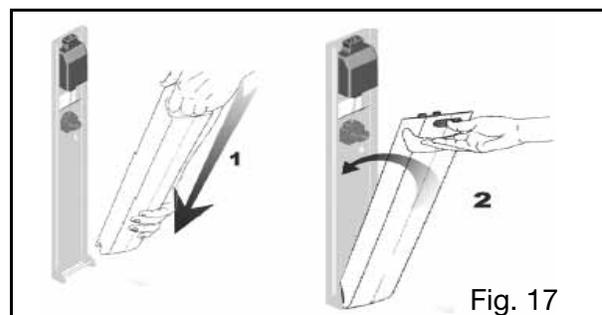
The battery pack may be left connected to the charger unit when it is fully charged without being damaged by overcharging. This will also ensure the battery is kept fully charged.

**CAUTION**

! Always disconnect the mains supply before disconnecting the battery from the charger unit.

When the battery pack is fully charged, disconnect the mains power, remove the battery pack from the charger and insert it back into the TENOR battery compartment.

The TENOR is now ready for use.



# Care of your TENOR

How often the following actions are taken, depends on how often the equipment is used.

Unless otherwise stated, before each and every use follow the cleaning, care and inspection procedures described in this section.

## WARNING



It is recommended that resident lifters, equipment, accessories and slings supplied by ArjoHuntleigh are regularly cleaned and / or disinfected between each resident use if necessary, or daily as a minimum. If the slings, lifters and equipment need cleaning or are suspected of being contaminated, follow the cleaning and / or disinfection procedures below, before re-using the equipment. This is especially important when using the same equipment for another resident to minimize the risk of cross infection.

For cleaning your lifter, equipment and accessories wipe down with a damp cloth using warm water to which a mild detergent has been added.

For disinfection of contaminated lifters, equipment and accessories, use the preferred method of wiping the product completely with “hard surface disinfectant wipes” that are supplied impregnated with a mild detergent.

A rubbing action will be necessary when using the wipes to promote effective disinfection of the surfaces.

## CAUTION



Do not use the product in wet areas, as this could cause problems with electrical components or internal corrosion.

If a hot air dryer is used to dry the lifter, the temperature must not exceed 90°C (194°F)

Do not use petroleum based solvents or similar. This may damage plastic parts.

## WARNING



Cleaning and disinfection products must be used in accordance with the manufacturer's instructions and suitable eye, hand and clothing protection must be worn at all times when handling disinfectants.

## Servicing Advice

## WARNING



ArjoHuntleigh recommends that the TENOR is maintained at regular intervals. See ArjoHuntleigh Preventive Maintenance Schedule.

Spare parts, if required, are available from ArjoHuntleigh or their approved distributors.

Parts list and circuit diagrams are available from ArjoHuntleigh or their approved distributors upon request.

Special tools are required for certain component replacement.

UK LIFTERS ONLY: Important new legislation came into force on 5th December 1998, which has an impact on the schedule of service for your resident lifter(s), variable height baths and other raising and lowering equipment. The Lifting Operations and Lifting Equipment Regulations (LOLER) 1998 and the Provision and Use of Work Equipment Regulations (POWER 98) must be satisfied by the duty holder. A scheme of six monthly thorough examinations has been devised to comply with the law and details can be obtained from ArjoHuntleigh Service UK.

The simplest, safest and most effective way to maintain your product in good working order, is to have it methodically and professionally serviced by an ArjoHuntleigh approved engineer using ArjoHuntleigh approved spare parts.

For information on service and maintenance contracts, please contact your local ArjoHuntleigh distributor.

# Care of your TENOR

## Slings

### CAUTION



The sling should be checked before and after using with each resident and if necessary, washed according to the instructions on the sling. Also refer to the sling instruction sheet.

With regard to laundering, sling should not be classified as linen, but as an accessory to a resident transfer lifter and therefore classified as a medical device. Slings should be cleaned and disinfected only in strict accordance with the manufacturer's instructions

### WARNING



Mechanical pressure should be avoided during the washing and drying procedure e.g. rolling and pressing, as these can damage parts vital to the safe and comfortable operation of the sling.

### CAUTION



Washing and drying procedures must not exceed 90°C (194°F). Wash using normal detergents, do not iron. Also refer to the sling instruction sheet.

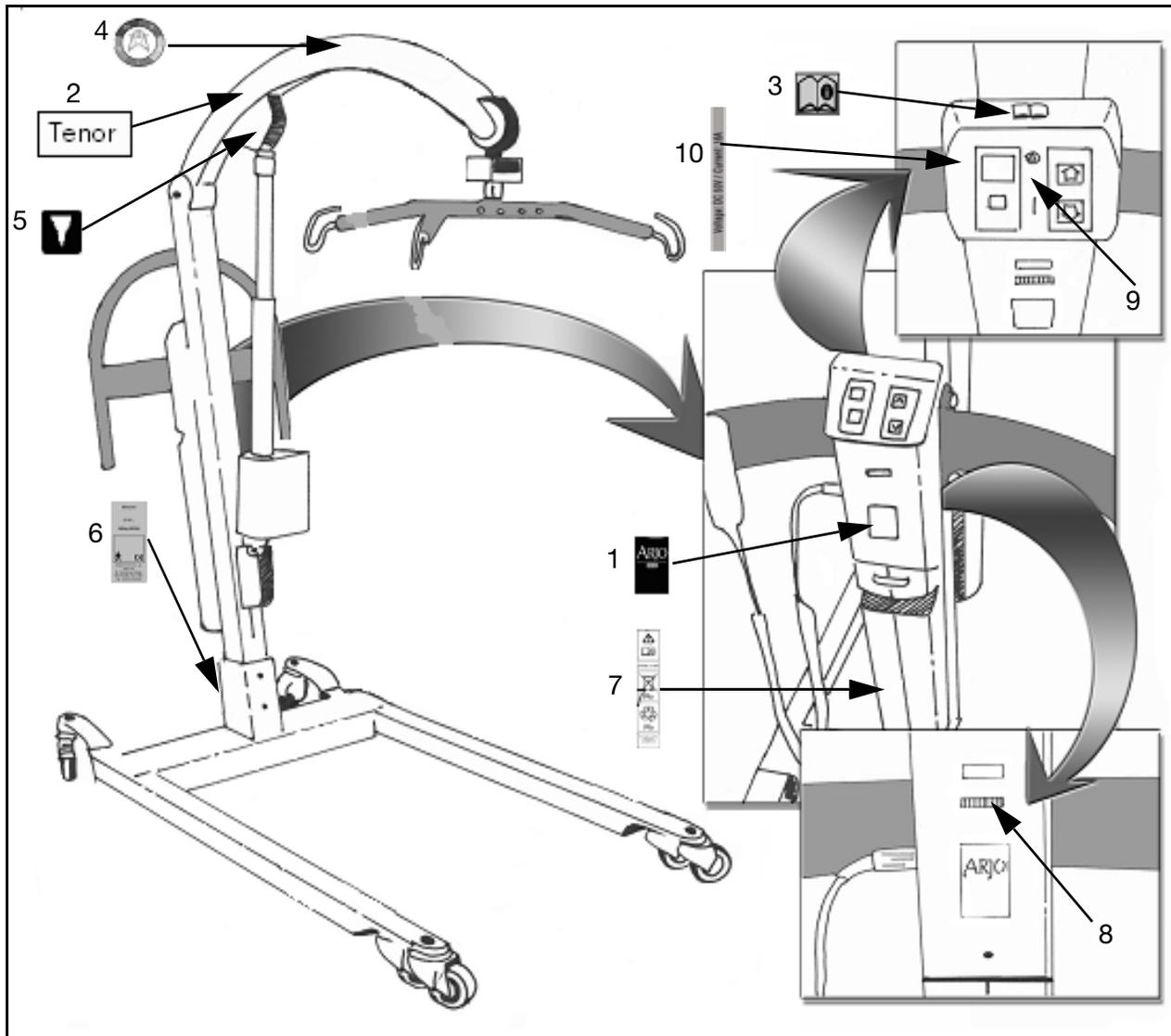
It is essential that resident lifters, equipment, accessories and slings supplied by ArjoHuntleigh are regularly cleaned and / or disinfected between each resident use if necessary, or daily as a minimum. If the slings, lifters and equipment need cleaning or are suspected of being contaminated, follow the cleaning and / or disinfection procedures below, before re-using the equipment. This is especially important when using the same equipment for another resident to minimize the risk of cross infection.

### WARNING



When using your sling, always read "the Guidelines on the use of your sling" that are delivered with the sling.

# Labels



## Key to labels:

- |   |   |
|---|---|
| 1. ARJO logo  | 6. Safe Working Load and Serial number / chassis ref. |
| 2. Product name                                       | 7. Battery instruction / Recycling information        |
| 3. Attention - Read operating instructions before use | 8. Hour meter / Battery discharge indicator           |
| 4. Sling size guide                                   | 9. On / off label                                     |
| 5. System failure lower override identification       | 10. Voltage / current reading                         |

# Technical specification

## Component Weights

	Kg	Lbs
TENOR complete - Ready for use.....	62,8	(138,45)
TENOR Scale unit (option).....	0,6	(1,3)
Battery pack.....	4,8	(10,58)

In normal use, the TENOR can be broken up into two parts:

Battery pack.....	4,8	(10,58)
TENOR (without Battery pack).....	58	(127,6)
TENOR with scale (without Battery pack).....	58,6	(129,19)

The TENOR is not intended to be broken up into more than these parts.

## Maximum Lifting Capacities (= Safe Working Load - SWL)

TENOR.....	320	(704)
All slings - Please verify with the SWL on the sling label		

## Electrical

Battery type.....	Rechargeable - sealed lead acid	
Battery part number.....	NDA0100-20	
Battery capacity.....	4Ah	
Lift - Protection class - Intrusion of fluid.....	IPX4	
Lift - Protection class - Electrical shock protection.....	Internally powered equipment	
Lift nominal voltage.....	24V	
Fuse - Overload.....	5A (thermal cutout)	
Fuse - FCB.....	10A (time delay)	
Operating forces - Handset .....	2,5N	

Battery Charger Type.....	FW7318M / 24
Battery Charger Manufacturer.....	Friwo Mobile Power GmbH
Battery Charger Power input.....	100 - 240V AC
Battery Charger Nature of supply.....	AC
Battery Charger Supply Frequency.....	50 - 60 Hz
Battery Charger Power output.....	1A
Battery Charger rated output voltage.....	24V DC
Battery Charger - Protection class - Intrusion of fluid.....	IP40
Battery Charger - Protection class - Electrical shock protection.....	Class II double insulated
Battery Charger Part Number (country code between brackets).....	NDA8200 - EU
.....	NDA8200 - GB
.....	NDA8200 - CH
.....	NDA8200 - US
.....	NDA8200 - AU

Medical Equipment - type  protection against electrical shock in accordance with IEC 60601-1  
ArjoHuntleigh resident handling products meet the requirements of electromagnetic compatibility (EMC) as stated in the product standard ISO10535, that, besides the requirements of IEC60601-1-2, has additional EMC requirements.

Although compliant with EMC requirements, there is a remote chance that close proximity usage may affect the TENOR. The TENOR may also have an affect on other oversensitive electrical equipment.

Conforms to UL standard 2601-1 and certified to CAN / CSA standard C22.2 No 601.1-M90.

# Technical specification

	<b>Duty cycle</b>	<b>Max volts</b>	<b>Max amps</b>
Lift actuator	10% - 6min / hr	24	10
“V” Chassis actuator	10% - 6 min / hr	24	2 x 2,5 A

Mode of operation: intermittent

## Environment

Air humidity.....80% @ 20°C (68°F)  
Usage temperature range (ambient).....+ 5°C (41°F) to + 35°C (95°F)  
Optimum usage temperature (ambient).....+ 20°C (68°F) to + 25°C (77°F)  
Storage and transportation temp (ambient).....- 10°C (14°F) to + 45°C (113°F)

## Maximum sound power level

In accordance with ISO3746

Unloaded.....67 dB (A)  
Fully loaded.....71 dB (A)

## Scale

Power supply.....9V DC  
Battery life.....approx. 3000 readings  
Accuracy.....0,1% ± digit of reading  
Display type.....Liquid crystal diode

Product is a medical device, risk class 1, withing the meaning of the Medical Device Directive 93/42/EEC

Product was designed and manufactured to fulfill the essential requirements from Annex 1 of the Medical Device Directive 93/42/EEC

Product is in conformity with the international and European product standard ISO / EN 10535: 2007

# Technical specification

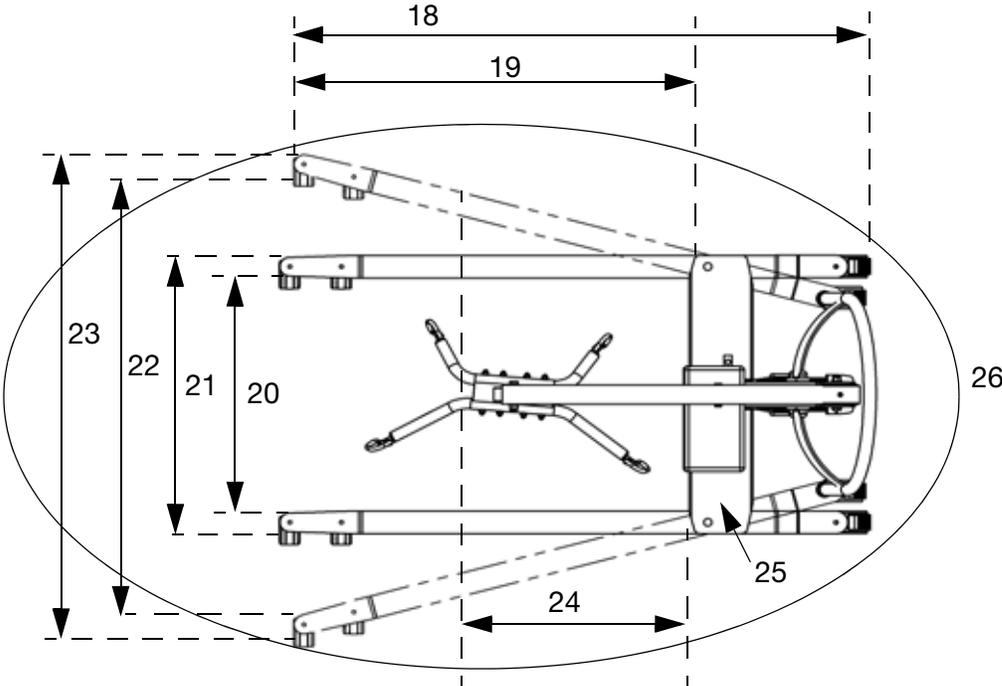
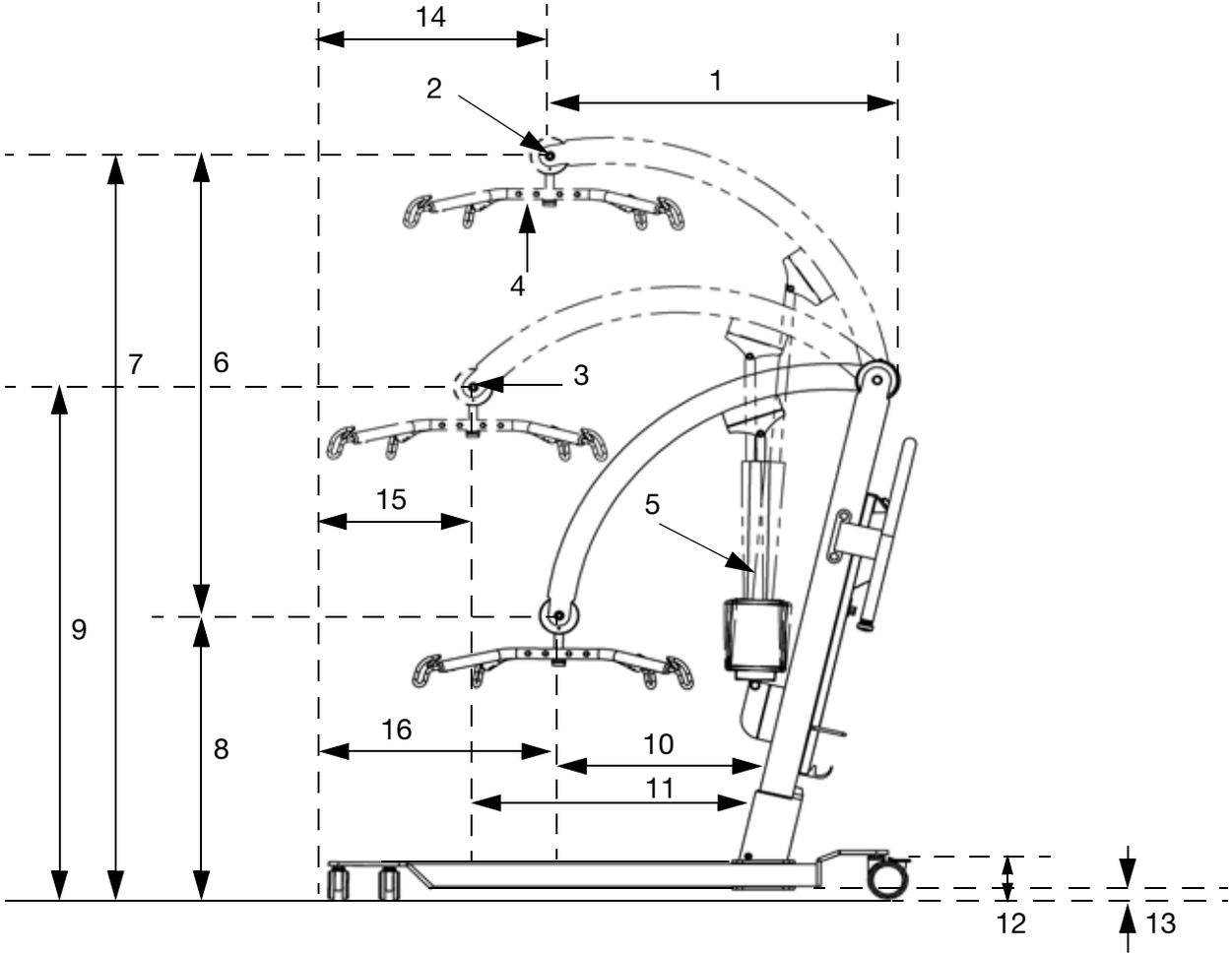
## Hoist dimensions (drawing on page 22)

- |   |  |
|---|--|
| 1. Hoisting reach at max. height of C.S.P.***<br>: 840 mm / 33.1" | 14. Min. distance wall to C.S.P. at max. height<br>(legs spread) : 540 mm / 21.28" |
| 2. Flexible device<br>: 100 mm / 3.94"                            | 15. Min. distance wall to C.S.P. at max. reach<br>(legs spread) : 280 mm / 11.03"  |
| 3. C.S.P.<br>: 90 mm / 3.6"                                       | 16. Min. distance wall to C.S.P. at min. height<br>(legs spread) : 515 mm / 20.29" |
| 4. Spreader bar<br>: 465 mm - 700 mm / 18.32" - 27.6"             | 17. Maximum reach at 600 mm (reference<br>height)<br>: 830 mm / 32.7"              |
| 5. Lifting machinery<br>: 109,5 mm - 690 mm / 4.31" - 27.2"       | 18. Max. external length<br>: 1490 mm / 58.71"                                     |
| 6. Hoisting range<br>: 1245 mm / 49.6"                            | 19. Max. internal length<br>: 1030 mm / 40.58"                                     |
| 7. Max. height of C.S.P.<br>: 2040 mm / 80.4"                     | 20. Min. internal width<br>: 620 mm / 24.43"                                       |
| 8. Min. height of C.S.P.<br>: 795 mm / 31.32"                     | 21. Min. external width<br>: 740 mm / 29.2"  |
| 9. Height of C.S.P. at max. hoisting reach<br>: 1360 mm / 53.6"   | 22. Max. internal width<br>: 1135 mm / 44.72"                                      |
| 10. Hoisting reach at min. height of C.S.P.<br>: 800 mm / 31.52"  | 23. Max. external width<br>: 1240 mm / 48.86"                                      |
| 11. Max. hoisting reach<br>: 1035 mm / 40.8"                      | 24. Reach from base with legs spread to 700<br>mm<br>: 470 mm / 18.52"             |
| 12. Max. height<br>: 100 mm / 3.94"                               | 25. Base   |
| 13. Min. clearance<br>: 40 mm / 1.6"                              | 26. Turning radius<br>: 1650 mm / 65.01"   |

'C.S.P.' stands for 'Central Suspension Point': a reference point on the lift used for measurements. As C.S.P. on the TENOR we have used the clips attachment point closest to the resident at the start of the lifting cycle.

Technical specifications may be revised and changed without prior notice.

# Technical specification



# Trouble shooting / Problem solving

**Problem description:**

The TENOR is (brand new and) not functioning at all.

**Probable cause:**

Emergency stop button (red) is still engaged.

**Solution:**

Please press green Reset button to disengage the Stop button (red).

**Problem description:**

The TENOR is raising and lowering slower than normal.

**Probable cause:**

Low battery power level.

**Solution:**

Please check LED light, digital display and hour meter on the mast of the TENOR. This should indicate the power level of the battery. In case of doubt, change the battery on the lift with a fully charged battery and compare performance. In case of low battery power level, please charge the battery and use a fully charged one to continue using the TENOR.

**Problem description:**

The TENOR is not raising or lowering, and/or the chassis can not be opened or closed.

**Probable cause:**

Handcontrol is damaged.

**Solution:**

Please try operating the lift with the Dual Up/ Down Control situated on the mast of the TENOR. Should the lift fully function when these controls are used, and should the lift not fully function when using the handcontrol, the handcontrol should be replaced.

**Problem description:**

As above, the TENOR does not function properly, not with the handcontrol, neither with the Dual Up-Down Control switches.

**Probable cause:**

Electronics PCB is malfunctioning or actuator (on lifting arms or in chassis) is malfunctioning

**Solution:**

Please contact your ArjoHuntleigh dealer or ArjoHuntleigh approved service engineer.

**Problem description:**

While pressing the 'raise' button, the TENOR makes a noise but the lifting arms or the resident are not moving upwards

**Probable cause:**

An obstruction is blocking the lifting arms.

**Solution:**

Please remove the obstruction and check thoroughly for damage before continuing the lifting cycle. When in doubt, use the System Failure Lowering Override, to put the resident back into a safe seated position, before removing the TENOR and placing it out of order. Only recommence using the TENOR after it has been inspected and approved for safe working by an ArjoHuntleigh approved engineer.

**Problem description:**

While pressing the 'Chassis legs open' button, the TENOR makes a noise but the chassis legs are not opening.

**Probable cause:**

An obstruction is blocking the chassis legs.

**Solution:**

Please remove the obstruction and check thoroughly for damage before continuing the lifting cycle. When in doubt, use the System Failure Lowering Override to put the resident back into a safe seated position before removing the TENOR and placing it out of order till it has been inspected & approved for safe working by an ArjoHuntleigh approved engineer.

**Problem description:**

The functions on the TENOR are not working properly

**Probable cause:**

Malfunction of EMC of the hoist making the hoist vulnerable for radiation influences of other machinery

**Solution**

Operate the TENOR in an environment without influence of radiation.

# Preventive Maintenance Schedule

The TENOR is subject to wear and tear, and the following actions must be performed when specified to ensure that the product remains within its original manufacturing specification.

	<p><b>WARNING</b></p> <p>The points on this checklist are the minimum the manufacturer recommends. In some cases due to heavy use of the product and exposure to aggressive environment, more frequent inspections shall be carried out. Continuing to use this product without conducting regular inspections or when a fault is found will seriously compromise the user and residents' safety. Local regulations and standards may be higher than the manufacturers. Preventive maintenance specified in this manual can prevent accidents.</p> <p>The parts which are entitled 'Checks to be performed by Qualified ArjoHuntleigh personnel' have to be carried out by qualified personnel, using the correct tools and knowledge of procedures. Failure to meet these requirements could result in personal injuries and / or unsafe product.</p>
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## Preventive Maintenance Schedule

Action/Check	Before each use	Every day	Every Week	Every 6 months	Every 12 months
<b>CAREGIVER OBLIGATIONS</b>					
<b>ArjoHuntleigh Slings</b>					
Examine the slings, their straps and attachment loops. If any part of the sling or its straps is frayed or any one of the loops is damaged, the sling must be withdrawn from use immediately and replaced with a new sling.	X				
Where necessary, after resident use, carry out decontamination of the sling in accordance with ArjoHuntleigh and local decontamination regulations	X				
Read the Guidelines on the use of your sling.	X				
<b>ArjoHuntleigh Battery charger</b>					
Visually examine the battery charger for loose connectors, cut wires and damage to the casing. Do not use if found loose, cut or damaged in any way	X				
<b>ArjoHuntleigh TENOR</b>					
Make sure the battery is charged before use. If not adequately charged, replace with a fully charged battery.	X				
When necessary, after each resident use, carry out decontamination of the ArjoHuntleigh TENOR in accordance with ArjoHuntleigh Operating Instructions and local regulations.	X				
Make sure the battery pack is in a good state of charge. Recharge the battery (minimum 8 hours) at the end of each working shift.		X			
The lifter is fitted with a warning device. When the battery discharge indicator reaches the red flashing light, the battery must be charged as soon as possible		X			
Make sure all castors rotate freely and the two rear brakes lock.		X			
Make sure the castor-mounting pin is tight on the chassis and chassis legs and the castor tread is not damaged. Be sure to remove any fluff, hair or debris from the wheels to ensure their proper functioning.		X			
Check that all external fittings are secure and that all screws and nuts are tight.	24	X			

# Preventive Maintenance Schedule

Examine all exposed parts, especially where there is personal contact with the resident's body. Make sure no cracks or sharp edges have developed that could cause resident or user injury or have become unhygienic. Replace or clean/desinfect them where necessary.		X			
Make sure all instruction labels are firmly attached and readable.		X			
Make sure that the sling attachment is visually inspected. Any component found frayed or damaged, must be withdrawn from service immediately and replaced.		X			
For longevity, recharge batteries for a minimum of 15 hours once every seven days.			X		
Operate the lift through its full range. Make sure the lift can operate in a normal and smooth manner.			X		
Open and close the chassis legs and check for full travel and smooth movement.			X		
Examine the condition of the handset and its cable. Withdraw from service immediately and replace with new cable and handset assembly if damaged. Examine and ensure all external fittings are secure and all screws, bolts and nuts are tight.			X		
Examine the integrity of the loop lock assemblies on the hangar bar.			X		
<b>CHECKS TO BE PERFORMED BY QUALIFIED ARJOHUNTLEIGH PERSONNEL</b>					
Perform the weekly PMS checks				X	
Test the Automatic Stop Function as follows. Raise or lower the lift arm until the spreader bar reaches eye height. Now hold the lift arm with your hand while using the remote control handset to lower the lift arm. The actuator will continue to run, but the lift arm is held up by your hand. Release the handset button and slowly lower the lift arm you are holding until you feel it is supported by the actuator.				X	
Test the Emergency Stop Feature by operating the cable remote control handset to raise or lower the Lift arm. While operating, press the emergency stop button. Powered movement must stop immediately. Repeat the test, this time operating the opening and the closing of the chassis legs.				X	
Examine the sling attachment points on the lift arm. If found damaged, replace the lift arm.				X	
Examine the clip assembly for damage or deterioration. Replace if necessary.				X	
Perform the 6 monthly PMS checks					X
Examine the actuator.					X
Examine the clip assembly for damage or deterioration. Replace if necessary.					X
Examine the Foot bracket condition.					X
Make sure the chassis legs are square to the chassis member.					X
Do a torque tightening check of the following: (a) Castors to the chassis and legs 4 off - 25 Nm (18lb ft) (b) Chassis leg pivot bolts 2 off - 47 Nm (35 lb ft)					X

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**ARJOHUNTLEIGH**

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