



## Equality, Diversity and Human Rights Policy

Responsible Director	Director of Human Resources
Approved By	Area Partnership Forum
Equality Assessed 	We are working to ensure that no-one is treated in an unlawful and discriminatory manner in the workplace because of their age, disability, sex, gender reassignment, marriage or civil partnership, pregnancy or maternity status, race, religion or belief, or sexual orientation.
Date First Approved	22 <sup>nd</sup> October 2014
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Other Relevant Policies	Grievance Policy and Procedure Dignity at Work Policy Disciplinary Policy Mental Health and Wellbeing Policy Equality Scheme (2013-2016) Staff Uniform and Dress Policy Worklife Balance

# EQUALITY, DIVERSITY AND HUMAN RIGHTS POLICY

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# Equality, Diversity and Human Rights Policy

## 1 Policy Statement

This policy sets out NHS Greater Glasgow and Clyde's (the Board's) commitment to the principles, as defined below, of equality, diversity and human rights in employment and sets out the approach to be followed in order to ensure that such principles are consistently met.

While successful implementation of this policy will ensure compliance with current legislation and national policy, the Board also recognises both the moral and business case for maintaining good employment practice in relation to equality, diversity and human rights.

The Board recognises that it also has a unique opportunity to influence the practice of those other organisations with which it engages and to champion equality, diversity and human rights within society more generally.

As such, equality, diversity and human rights must be at the heart of NHS Greater Glasgow and Clyde and everything it does.

This policy has been developed in partnership with local trade union/professional organisation representatives. It reflects the best practice, and meets the minimum standards, set out within the *Embracing Equality, Diversity and Human Rights in NHSScotland Partnership Information Network (PIN) Policy*.

## 2 Scope

This policy applies to all those who work within or apply to work within the Board, regardless of employment status. It therefore includes permanent and fixed-term employees, members of staff on bank contracts, those working within the Board on behalf of other agencies, those on secondment to the Board, volunteers, and those on work experience or training placements.

## 3 Definitions

Equality is described by the Equality and Human Rights Commission as 'ensuring that every individual has an equal opportunity to make the most of their lives and talents, and believing that no one should have poorer life choices because of where, what or whom they were born, or because of other characteristics.'

Managing diversity is defined as '*valuing everyone as an individual*', recognising that a 'one-size-fits-all' approach to managing people does not achieve fairness and equality of opportunity, given that people have different needs, values and beliefs.

Human rights are defined as '*the basic rights and freedoms to which all humans are entitled*'. They ensure that people are treated fairly and with dignity and respect. (Human Rights Act 1998)

## **4 Aims of Policy/ Principles and Values**

This policy sets out the aims of the Board to:

- Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Equality Act 2010 and less favourable treatment of staff as set out within other relevant legislation;
- Advance equality of opportunity between people who share a protected characteristic (i.e. age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex or sexual orientation) and those who do not;
- Foster good relations between people who share a protected characteristic and those who do not; and
- Ensure that the Board has due regard for the European Convention of Human Rights (ECHR) in the discharge of its function.

### **Principles and Values**

The following principles and values are key to the achievement of these aims:

- Equality, diversity and human rights must be at the heart of the Board and everything it does;
- Discrimination suffered by people due to their protected characteristics will be removed or minimised in order to create an environment in which individual differences and the contributions of all staff are recognised and valued;
- Steps will be taken to meet the needs of people from protected characteristic groups where these are different from the needs of other people;
- Analysis of current workforce data by protected characteristic will continue to be undertaken to help understand areas of underrepresentation in the workforce.
- A zero tolerance approach will be taken to intimidation, bullying or harassment, recognising that all staff are entitled to a working environment that promotes dignity and respect for all;

The NHSGGC Equality Scheme (2013-2016) will act as an agent for change by positioning Equality, Diversity and Human Rights at the heart of local development plans.

- While this will be achieved in part by being championed at a senior level, it can only be fully achieved through all those working within the Board recognising and adhering to their own personal responsibilities in this regard, and the Board will therefore take steps to ensure that everyone in the organisation understands their rights and responsibilities under the policy;

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- The Board will ensure that arrangements are in place to support staff who face discrimination as a result of equality, diversity and human rights issues;
- Equality and diversity monitoring will be undertaken on a regular basis, with resulting improvement actions being identified and achieved; and
- This policy will be subject to ongoing monitoring to ensure that it is being fairly and consistently applied and that the stated principles and values are being met. The policy will be subject to regular review, in partnership, to ensure that it remains fit for purpose.

## **5 Equality, Diversity and Human Rights Obligations During the Employment Relationship**

### **Recruitment & Selection**

It is the policy of the Board to ensure that:

- All the provisions set out within the *Safer Pre and Post Employment Checks PIN Policy* are complied with;
- All those involved at any stage of the recruitment and selection process adhere to recruitment and selection practices as outlined in NHS GG&C recruitment guidance, paying particular attention to equality and diversity guidelines.
- Where protected characteristics are suggested in the application form or subsequent selection process, this is not used to determine the success or otherwise of the applicant;
- Job descriptions and person specifications are not discriminatory, accurately describing the job and containing only those necessary or desirable criteria which are objectively justifiable, and which are capable of being tested objectively;
- Where appropriate, vacancies are advertised widely in order to select staff from as wide and diverse a pool of potential applicants as possible, with advertisements accessible to all those eligible to apply;
- Advertisements are not discriminatory, confirming that all applications will be considered solely on merit and that reasonable adjustments will be made for disabled people. Where a genuine occupational requirement exists which restricts applications to those with a particular protected characteristic, a statement will be included to this effect. Where there is a lack of representation from those with particular protected characteristics within the job role or the wider organisation, a statement will be included encouraging applications from such individuals;

- Any recruitment agencies operating on behalf of the Board are expected to have due regard for the promotion of equal opportunities in the undertaking of their role and to demonstrate that they have equivalent policies in place;
- Reasonable adjustments are made for disabled applicants, during both the application and selection process stages. Disabled applicants who meet the minimum criteria for the job and who indicate, on their application form, that they wish to participate in the guaranteed interview scheme, will in all cases be short-listed for inclusion within the selection process;
- Short-listing of applicants is based only on information provided in the application form;
- Selection methods are well designed, properly administered and recognised as a reliable method of predicting an applicant's performance in a particular job;
- Interviews are conducted strictly on the basis of the application form, the job description, the person specification, and the results of any selection tests, avoiding inappropriate or irrelevant questions;
- Employment decisions are based solely on objective application of agreed scoring methods. Where there is more than one appointable candidate at this stage, and one possesses a protected characteristic under-represented in the job role or wider workforce, recruiting managers are encouraged to use this as a tie-breaker, making a decision as a proportionate means of achieving the aim of addressing disadvantage or under-representation in the workforce;
- Except in the case of individuals who are barred from undertaking regulated work, criminal convictions do not automatically prevent employment being offered;
- References are obtained, and circulated to members of the selection panel, after a selection decision has been reached, and that where a reference is subjective and negative, the successful applicant is given an opportunity to comment on it;
- The terms on which successful candidates are offered employment are free from discrimination;
- Having secured a preferred candidate, all unsuccessful short-listed candidates will be advised of the outcome; and
- Comprehensive records are kept, in line with the Data Protection Act 1998, which will allow the Board to justify each decision and the process by which it was reached, to respond to any complaints of discrimination and to enable regular monitoring to identify any significant disparities between groups of people sharing different protected characteristics. If disparities are found, the Board will investigate the possible causes in each case and take steps to remove any barriers.

## During Employment

It is the policy of the Board to ensure that:

- For all staff, at all stages and in all aspects, their employment relationship with the Board is free from discrimination, victimisation and harassment. This will be achieved through delivering the appropriate training for all staff in equality, diversity and human rights, both during induction and thereafter during the course of their employment;
- The Board's policy, developed in line with the *Preventing and Dealing with Bullying and Harassment in NHSScotland PIN Policy* is implemented consistently, with the commitment that inappropriate behaviour within or outwith (where still considered to be within the course of employment) the workplace, including that related to a protected characteristic, will not be tolerated;
- Reasonable adjustments for disabled members of staff will be made to eliminate disadvantage compared to other non disabled staff. Such staff are assured that any information disclosed about a disability will be held confidentially, only disclosed to others with the individual's consent;
- Due regard is paid to the need to address pay inequality between women and men, making every effort to identify where equal pay is an issue and, where appropriate, taking steps to address such issues;
- All staff will have the right to make a request for flexible working and that any refusal of such a request will be objectively justified (in compliance with the *Supporting the Work-Life Balance PIN Policy*) and in accordance with the statutory provisions;
- The Board's policies in relation to sickness and absence from work are non-discriminatory in design (and compliant with relevant national PIN policy), and applied fairly and consistently;
- The Board will consult with relevant staff groups who share a protected characteristic in order to identify barriers within the workplace.
- If a member of staff is undergoing gender reassignment, the Board will consult with them sensitively about their needs in the workplace and whether there are any reasonable and practical steps that can be taken to help them as they undergo their gender reassignment process;
- The Board will comply with the *Supporting the Work-Life Balance PIN Policy* in providing appropriate support to mothers who wish to breastfeed their children;
- The Board will comply with the *National Uniform Policy and Dress Code* (as contained within [CEL 42 \(2010\)](#)), particularly in relation to specialist items which may be required to meet religious or medical needs;

- Training and development opportunities will be made known to all relevant members of staff, with selection for training (including any criteria used for selection) being free from discrimination. Furthermore, the Board will take action in the provision of such opportunities to remedy discrimination, meet different needs or increase the participation of people who share a protected characteristic;
- The Board will ensure that personal development planning and review/appraisal processes are free from discrimination, by ensuring that such processes are in line with the *Personal Development Planning and Review PIN Policy*, with performance measured by transparent, objective and justifiable criteria using procedures that are consistently applied;
- The Board should ensure that work is assigned to staff by managers in a fair and consistent manner;
- The Board will ensure that decision-making processes in relation to displacement on organisational change grounds, subsequent redeployment decisions, and, where applicable, voluntary severance, are non-discriminatory in design and application, and meet the requirements of the *Redeployment PIN Policy*;
- The Board will ensure that its policies comply with the PIN Policies on *Management of Employee Conduct, Management of Employee Capability, Promoting Attendance, Dealing with Employee Grievances and Preventing and Dealing with Bullying and Harassment*, ensuring that they do not discriminate against members of staff either in the way they are designed or how they are implemented in practice. Where changes to policies and procedures are being considered, in addition to consulting with recognised trade unions/professional organisations, the Board will also consult with trade union/professional organisation equality representatives as a first step towards understanding the diverse needs of members of staff;
- Proper records are maintained, in line with the Data Protection Act 1998, of decisions taken in relation to individual members of staff, and the reasons for these decisions; and
- Regular monitoring of overall workplace figures on matters such as requests for flexible working, promotion, training and disciplinary procedures is undertaken in order to identify any significant disparities between groups of people sharing different protected characteristics. If disparities are found, the Board will investigate the possible causes in each case and take steps to remove any barriers.

## 6 Remedies

The Board will not tolerate behaviours that may constitute discrimination, harassment or victimisation of its staff in the course of their employment. Nor will it tolerate such behaviour by its staff whether directed against colleagues or other people with whom they come into contact during the course of their employment.

All staff must adhere to this policy, and a failure to do so may lead to disciplinary action.

### Grievances

Any member of staff who believes that they have been treated less favourably because of their age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, sexual orientation, part-time status, fixed-term contract status or membership (or non-membership) of a trade union/professional organisation is encouraged to raise the matter through the Board's *Grievance Policy and Procedure* developed in line with the *Dealing with Employee Grievances in NHSScotland PIN Policy*.

### Harassment

If the complaint is about harassment or victimisation, then the staff member should raise the matter using the Board's *Dignity at Work Policy* developed in line with the *Preventing and Dealing with Bullying and Harassment PIN Policy*.

## 7 Assessing Impact

- The Board will consider relevant evidence in order to understand the likely or actual effect of policies and practices on those with protected characteristics, or those protected from discrimination/less favourable treatment under other relevant legislation, recognising that such assessing of impact is not an end in itself, but rather an important part of policy and decision-making, which will enable the Board to take effective action on equality; develop better policies and practices, based on evidence; and be more transparent and accountable;
- The extent to which policies should be subject to impact assessment will depend on questions of relevance and proportionality;
- The Board will ensure that its agreed process for undertaking impact assessment is consistently applied, by requiring that those participating in such a process are appropriately trained;
- In undertaking such assessment of impact, the Board will give due regard to the General Duty obligations to eliminate discrimination, advance equality of opportunity and to foster good relations; and

- In the interests of transparency and accountability, the Board will make the results of such assessments publicly available.

## 8 Raising Awareness

To support the fair and consistent application of this policy, the Board will ensure that all staff understand what this policy means for them, with regard to both rights and responsibilities. We will:

- Ensure that this policy is publicised widely using appropriate communication channels;
- Ensure that presentation on our commitment to equality, diversity and human rights is included within the corporate induction programme;
- Review training programmes to include training on equality, diversity and human rights, under this policy, alongside training on the Board's policy developed in line with the *Preventing and Dealing with Bullying and Harassment PIN Policy*;
- Develop and deliver additional targeted training in response to any issues identified as part of the monitoring process; and
- Ensure all those staff with a managerial responsibility participate in additional management training (as soon as possible on becoming a manager and from time to time thereafter) on their vital role and responsibilities under the policy, particularly in relation to how to prevent equality and diversity issues arising and on how to manage such situations where they do arise within the workplace.

## 9 Equality, Diversity & Human Rights Monitoring

- The Board recognises that monitoring and evaluation, and subsequent action, is essential to ensure that this policy is successfully applied, is known about and works;
- The Board will commit to monitoring the following information in relation to each of the protected characteristics listed under the Equality Act 2010, the Equality Act 2010 (Specific Duties) (Scotland) Regulations 2012 as well as in relation to other categories of worker protected under legislation from less favourable treatment:

<b>Recruitment ((including redeployment and successful and unsuccessful applicants)</b>	Applicants for employment (internally and externally)
	Those who are successful (or not) in the short-listing process
	Those who are successful (or not) at each subsequent stage of the selection process

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<b>During Employment (including those on fixed term contracts)</b>	Members of staff in post by job, location and band/grade
	Applicants for training
	Members of staff who receive training
	Time spent at a particular band/grade
	Requests for flexible working
	Allocation of discretionary points in the case of medical/dental staff
	Pay
	Occupational segregation
	Members of staff involved in grievance/dignity at work procedures
	Members of staff subject to formal procedures relating to conduct, capability or sickness absence
	Members of staff displaced as a result of organisational change
<b>Termination of employment</b>	Dismissals
	Retirement
	Resignation (including exit interview information)
	Termination for other reasons

- We will only collect information which is required by law and can be used effectively;
- We will ensure that all those from whom we are seeking such information are made aware of how we will use this information, how they will benefit in the long term and that this data will be gathered, stored and used in line with the Data Protection Act 1998; and
- Information collected will be regularly collated and analysed, according to the timescales agreed in partnership.

## 10 Action Planning

By undertaking equality, diversity and human rights monitoring, the Board can:

- Establish whether this policy is effective in practice;
- Analyse the effect of other policies and practices on staff with particular characteristics;
- Highlight possible inequalities and investigate their underlying causes;
- Set targets and timetables for reducing disparities; and

- Send a clear message to applicants and members of staff that equality, diversity and human rights issues are taken seriously within the organisation.

The Board will agree, via the Area Partnership Forum, equality outcomes, which will be monitored and reviewed annually, with a plan detailing how these objectives will be met. Such action plans will detail initiatives/developments that will help the organisation address short term, as well as medium- to-long-term goals, with the aim of improving equality, diversity and human rights within the organisation.

The Board will ensure that communication on progress against and achievement of such objectives is made to managers, staff, and trade union/professional organisation representatives, and is published in the annual report.

## **11 Review of Policy**

The application of this policy will be monitored jointly by the Director of Human Resources and the Area Partnership Forum to ensure equitable treatment of all employees.

The Board is required by provisions of the Equality Act 2010 to gather monitoring information relating to age, disability, sex, gender reassignment, marriage or civil partnership, pregnancy or maternity status, race, religion or belief and sexual orientation for all aspects of employee relations. Employees may be asked for information relating to the above in connection with this policy.

Employees do not have to give the monitoring information if they do not wish to.

**Any equalities monitoring information will be held separately and not used to inform any proceedings that occur in relation to this policy.**

The operation of this Policy will be regularly reviewed by the Area Partnership Forum to ensure its continued effective operation.

## **12. Web links**

[NHS Equality Scheme 2013- 2016](#)

[Equality Act \(2010\)- A manager's guide](#)

[NHSGG&C Release Potential Staff engagement events](#)

[NHSGG&C Recruitment Advertising Guidance](#)

[Stand Together against Homophobia](#)

[The Human Rights Act 1998](#)

[NHSGG&C Equality and Diversity Training Programmes](#)