

The Herald

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SPECIAL FREE COMMEMORATIVE EDITION

Let's celebrate achievements of NHS workers

Outstanding work is recognised at Greater Glasgow and Clyde

THIS is the sixth year of the Chairman's Awards and once again it gives us all an opportunity to celebrate success and applaud the achievements of colleagues who have demonstrated outstanding levels of skill, dedication, professionalism and patient care.

This has been a tremendous year of achievement and challenge for the whole organisation as we redesigned significant parts of our acute services and entered into new, bold and significant new arrangements to align health and social care in our communities.

Nothing ever stands still for long in the NHS but this year has seen a massive change in the way we all work together to deliver patient care and develop new ways of working to best prepare for the changing needs of patients in the years ahead.

And yet despite the immense

challenges of structural change the core values of patient care have never been more at the heart of NHSGGC and the staff who are at the centre of everything we achieve and strive toward.

When I sat down with my fellow 2015 Chairman's Award judges I was "blown away" by the high standard of entries.

There were hundreds of entries in the various categories reflecting the pride and depth of quality of our staff across all areas of service.

To be chosen as a Gold or Silver winner by the judges is a tremendous honour and those who will earn those honours this evening are to be applauded and recognised as amongst the finest examples of what makes the NHS so special in the hearts and minds of the people we serve.



Our annual Celebrating Success event is a night to showcase the winners of the Chairman's Award categories and to recognise those teams and individuals who merited the recognition of peers in our local Facing The Future Together Awards.

NHSGGC Chairman Andrew Robertson for and on behalf of the NHSGGC Board



DEDICATED: Louise McPhail won the Special Judges' Award of Excellence for her outstanding work in palliative care.

CHAIRMAN'S AWARD WINNERS

CLINICAL PRACTICE

This award recognises the importance of staff innovation which helps and improves everyday practices in the workplace and/or approaches to patient care.

WINNER - Stroke-vision

The team developed and tested an "app" called Stroke-vision, which assesses patients for common stroke related visual problems and also serves as an information resource for stroke survivors, carers and healthcare professionals.

IMPROVING HEALTH

Commending staff who have a Healthy Working Lives idea or implemented an initiative to improve healthy eating, smoking cessation or improving mental health.

WINNER - West Dunbartonshire CHCP: Care at Home Pharmacy

The Care at Home Pharmacy Service improves medicines compliance amongst older people in the community, visiting them where they live to help them use their medication safely and effectively.

INTERNATIONAL SERVICE

This award recognises staff who have travelled overseas to provide healthcare to people in a war torn or third world country.

WINNER - Gerry O'Hare

Gerry travelled to Palestine to educate nurses who have severely limited access to educational materials about the latest advances in cancer care.

NURSING

This award recognises nurse(s) who demonstrate the best qualities of patient care and the ethos of nursing.

WINNER - Irene Gallagher

Irene was nominated by her peers for her unique thoughtfulness, kindness and care towards her patients and fellow colleagues.



Gerry O'Hare, Cancer Nurse Specialist, educated Palestinian nurses.

She strives to make people feel happy, safe and cared for (a wee cuddle is always there if needed).

PATIENT CENTRED CARE

For staff from different departments, directorates or services, who are working together in new and co-operative ways to improve the way we deliver services to our patients.

WINNER - Palliative Care Team, Glasgow Royal Infirmary

This unrivalled team go the extra mile taking time with families and patients at a difficult time to explain the sometimes bewildering events that may be overtaking them, with humanity and empathy.

USING RESOURCES BETTER

Specifically for staff who have

increased efficiencies in the way they work or deliver services more effectively.

WINNER - Recovery Housing

An innovative partnership approach providing high quality recovery orientated housing opportunities designed to sustain personal recovery and community reintegration.

VOLUNTEER/PATIENT AMBASSADOR

Recognising members of the public/staff who provide outstanding help and support through volunteering. People who go that extra mile, contributing tirelessly for the benefit of others.

WINNER - Margaret Millmaker

Margaret's unwavering commitment to patient and service user involvement and her belief in partnership working has earned her the greatest respect amongst senior managers, staff and other volunteers.

SPECIAL JUDGES' AWARD OF EXCELLENCE

The judges panel were so impressed by this entry they agreed, for only the second time in the six years that the Chairman's Awards have been running, to make a special award of excellence.

WINNER - Louise McPhail

Louise was nominated for her care and support of a young mother's needs while providing palliative care to her baby. Louise's compassion and understanding for this young mother following the death of her baby demonstrated the very best qualities of patient care and also the ethos of nursing.



The hard-working Palliative Care Team at Glasgow Royal Infirmary.

#Facing the future together

OVERALL WINNERS

Overall winners in each Directorate and Partnership

DIAGNOSTICS

New Blood Delivery System Group

For planning and delivering the blood delivery system to the QEUH and RHC. Introducing remote issue fridge into the new hospitals.

EMERGENCY CARE & MEDICAL SERVICES

The Brownlee Centre

For their management of high risk situation.

FACILITIES

Commissioning Team for QEUH & RHC

For outstanding leadership in difficult situations during commissioning of QEUH and RHC.

HEALTH INFORMATION & TECHNOLOGY

On The Move Programme Team

Major contribution to successful IT commissioning and migration activities for the new hospitals.

HUMAN RESOURCES

On The Move Projects

Joint Winners:
Acute L&E Team - Supported staff migrating to QEUH and RHC.
Workforce Change Team - Successful migration of staff to QEUH and RHC.
Staff Bank - Providing additional

nursing support in the migration of services to QEUH and RHC.

PHARMACY & PRESCRIBING SUPPORT UNIT

Surgical Clinical Pharmacy Team

The Development and Implementation of "Pharmacy View" across NHSGGC.

PUBLIC HEALTH

Design of Healthy Environment Strategy for QEUH & RHC

For embedding art and therapeutic design into the QEUH and RHC.

REGIONAL SERVICES

Anticoagulant Service, GCAS Kaizen Team

For successful service redesign, improving processes, communications and patient care.

REHABILITATION & ASSESSMENT

Older Adults Assessment Unit

Focuses on early assessment of frail and elderly patients, with a view to early supported discharge.

SURGERY & ANAESTHETICS

Jan Deveney

For her lead role in establishing an effective Surgical Assessment Unit at RAH.

WOMEN & CHILDREN'S SERVICES

Assisted Conception Service

Excellent teamwork and achievement of new waiting times target during a difficult period of change and relocation.

EAST DUNBARTONSHIRE CHP

Alan Spencer - Woodlands Tuesday Group

For introducing and leading the "Woodlands Tuesday Social" for men with dementia.

EAST RENFREWSHIRE CHCP

Eastwood 1 RES Cluster

For exceptional integrated care provided to a young patient suffering from MND.

GLASGOW CITY CHP

Clinical Learning and Education Centre, Leverdale Hospital - Calum MacLeod

Investment in staff on Leverdale Hospital site by providing further learning/professional development opportunities via a protected/tailored training area.

INVERCLYDE CHCP

Telehealth Service

For providing a self management system for patients thereby reducing admissions.

RENFREWSHIRE CHP

Primary Care Support Screening Department

For their contribution to overall efficiency gains, data accuracy and cost savings.

WEST DUNBARTONSHIRE CHCP

Community Older People's Team

For developing, delivering and improving integrated care provision.