

NHS GREATER GLASGOW & CLYDE
2014-15 ANNUAL REVIEW

AT A GLANCE - 2014/15 HEAT TARGET PERFORMANCE

As at March 2015, our performance against the 2014-15 HEAT targets and standards was as follows:

- NHS Greater Glasgow & Clyde (NHSGG&C) remained in **financial balance** and met the **cash efficiency** target whilst at the same time delivering on a range of major service developments and improvements.
- NHSGG&C continued to achieve reductions in the number of **MRSA/MSSA Bacteraemia** and **C Difficile Infections** reported during 2014-15, however, performance was slightly above target in relation to **MRSA/MSSA Bacteraemia**.
- 91.7% of patients referred urgently with a suspicion of cancer began treatment within **62 days of receipt of referral** and 96.3% of our patients diagnosed with cancer **began treatment within 31 days** against a target of 95%.
- For the quarter ending October - December 2014, 28% of **patients were diagnosed at first stage of cancer** exceeding the trajectory of 26.3%.
- 91.3% of our patients were treated within **18 weeks of Referral To Treatment** exceeding the 90% target.
- NHSGG&C continuously exceeded the 91.5% **drug and alcohol waiting times** target, with 95.5% of patients referred for treatment within three weeks.
- 99.9% of patients referred to **Child and Adolescent Mental Health Services** started treatment within 18 weeks of referral.
- 95.7% of all patients referred for a **psychological therapy** started treatment within 18 weeks of referral exceeding the target of 90%.
- A total of 14,797 **alcohol brief interventions** were delivered exceeding the planned number of 14,579 interventions.
- Our performance in relation to **accident and emergency four hour wait** continued to be challenging with 88.5% of patients waiting four hours or less, lower than the target of 95%.
- 99.9% of our **outpatients waited no longer than 12 weeks from referral** to a first outpatient appointment.
- 100% of **eligible patients were screened for IVF treatment within 12 months** exceeding the target of 90%.
- As at April 2015, there were 44 patients waiting **more than 14 days** to be discharged from hospital.
- We failed to meet our **energy reduction** and **carbon emissions** target.
- Whilst our overall performance in relation to the **percentage of mums booking for an antenatal care appointment at 12 weeks gestation** of 79.9% was slightly below the 80% target, our lowest performing quintile was SIMD 1 with 76.9% of mums booking.
- Our **rate of sickness absence** across NHSGG&C was 5.32%, above the 4% target.
- As at January 2015, the **emergency bed days rate per 1,000 popu for patients aged 75 years+** was 5,704 achieving the trajectory of less than 5,980.