

NHS Greater Glasgow & Clyde

2014 – 15 Annual Review

Thursday 20th August 2015



2014 – 15 Annual Review

Scottish Government

- **Shona Robison**
Cabinet Secretary for Health, Wellbeing and Sport
- **Paul Gray**
Director General & Chief Executive, NHS Scotland
- **John Matheson**
Director of Health Finance, eHealth and Analytics

NHS Greater Glasgow & Clyde

- **Andrew Robertson**
Chairman
- **Robert Calderwood**
Chief Executive
- **Dr Jennifer Armstrong**
Medical Director
- **Prof Rosslyn Crocket**
Nurse Director
- **Mark White**
Finance Director
- **Dr Emilia Crighton**
Interim Director of Public Health

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Today's Structure

- NHS Greater Glasgow and Clyde's Key Achievements and Challenges
- Look Ahead
- Public Questions and Answers



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Queen Elizabeth University Hospital and Royal Hospital for Children



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Themes

- Person Centred
- Safe
- Effective



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Person Centred

Key Achievements:

- Alcohol Brief Interventions
- Access to Child and Adolescent Mental Health Services
- Access to Psychological Therapies
- Alcohol and drugs three week referral to treatment waiting times
- Person Centred Health and Care Collaborative
- Tackling Inequalities

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Person Centred

Challenges:

- Successful smoking quits at 12 week post quit
- Antenatal Care (SIMD)
- Tackling inequalities
- Creating seamless patient services:
 - Development of Health and Social Care Partnerships



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Safe

Key Achievements:

- C.Difficile
- Hand Hygiene Compliance (62% in 2007 – 98% in 2015)
- Scottish Patient Safety Programme
- 10 Safety Essentials
- Clinical Services *'Fit For The Future'*

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Safe

Challenges:

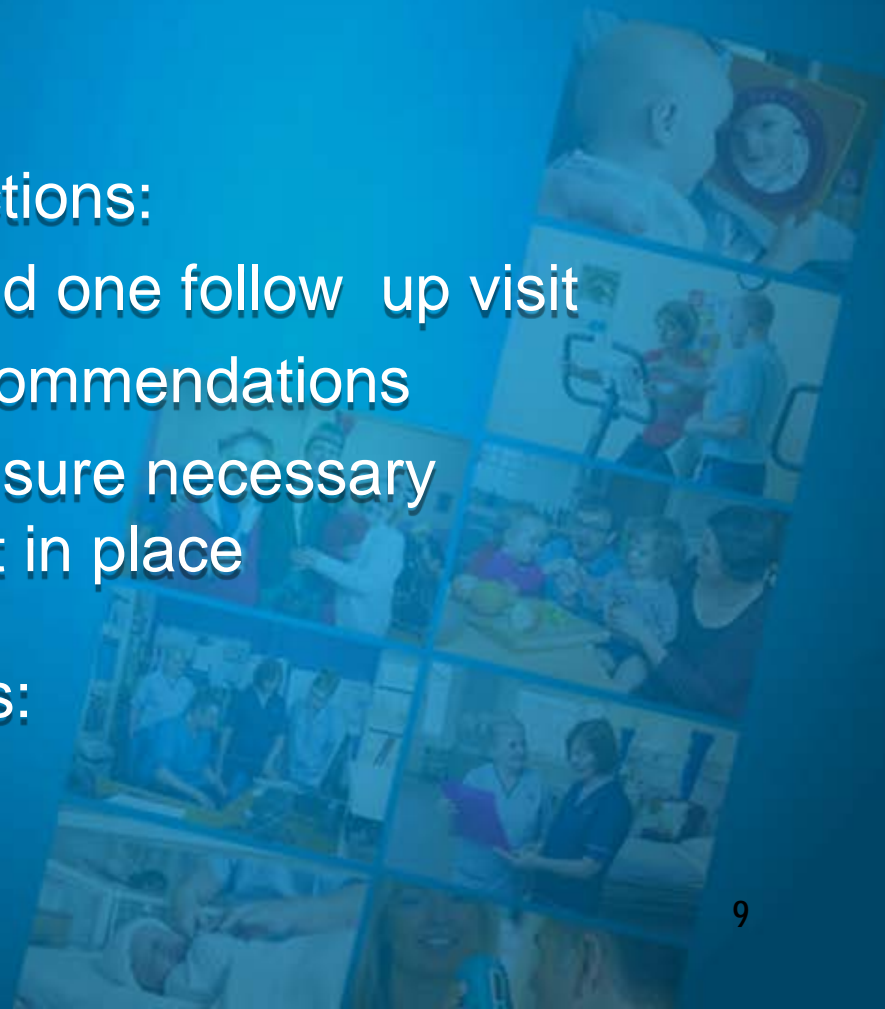
- MRSA/MSSA

Healthcare Environment Inspections:

- Three unannounced visits and one follow up visit
- 11 requirements and two recommendations
- Action plans developed to ensure necessary improvements have been put in place

Older People In Acute Hospitals:

- One unannounced visit
- 14 requirements



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Effective

Key Achievements:

- Continue to exceed the 18 week Referral To Treatment
- New outpatient maximum 12 week wait
- Cancer Waits 31 days
- IVF Treatment
- Financial balance and efficiency savings
- Capital Programme on time and within budget

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Effective

Challenges:

- Accident & Emergency four hour waits
- Delayed Discharges
- Cancer referrals and waits 62 days
- Sickness Absence



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Looking Ahead

- Address key performance challenges
- Addressing inequalities
- Listening and responding to patient experience
- Progress the Integration of Adult Health and Social Care Agenda
- Implementing Clinical Services Strategy
- Achieving financial balance

Eastwood Health and Care Centre



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