

This information has been collated in order to respond to requests for information received by NHSGGC under the Freedom of Information (Scotland) Act 2002, on the subject of the naming of the new Queen Elizabeth University Hospital and Royal Hospital for Children and associated issues.

Background

The decision to build new hospital facilities on the campus of the existing Southern General Hospital was made as a result of the Acute Services Strategy which was approved by the Scottish Parliament in September 2002. The proposals for new adult and children's hospitals, including a new laboratory facility and multi-storey car parks, were presented in an Outline Business Case (OBC) which was approved by the Scottish Government in May 2008. The full business case for the new hospitals was approved at a meeting of the Greater Glasgow & Clyde NHS Board on 26 October 2010.

<http://www.nhsqgc.org.uk/media/214871/10-44.pdf>

The working title for the project was known as the "new South Glasgow Adult and Children's hospitals" and the timescale for the completion of the project was that both the adult hospital and children's hospital would become operational and welcome their first patients in summer 2015.

Operational Opening

As the project progressed and dates for the operational opening of the adult and the children's hospital became clearer, a paper was presented to the Board meeting held on 19 August 2014 to confirm the operational names of the new facilities. At this time, the proposed names were the South Glasgow University Hospital, for the adult hospital, and to retain the name of the Royal Hospital for Sick Children, for the children's facility. <http://www.nhsqgc.org.uk/media/215209/14-47.pdf>

The £842m publicly-funded project was delivered five weeks ahead of schedule and within budget. The largest hospital construction project in Scotland would provide 1,109 beds for adults and 256 beds for children for the local population as well as a range of regional and national services.

The migration of services from the demitting sites of the Western Infirmary, Victoria Infirmary, Mansionhouse Unit, and the Royal Hospital for Sick Children was the largest hospital migration programme ever undertaken in the United Kingdom. It was an immensely complex and difficult programme to construct and deliver and presented a significant logistical challenge to the Board, with almost 700 patients being safely transferred over an intensive 7 week period and over 10,000 staff being brought together on a single hospital site. The adult hospital became operational during May 2015, with the children's hospital following shortly after in June 2015.

http://www.nhsqgc.org.uk/media/233352/nhsqgc_board_paper_15-33.pdf

Royal Naming

A big consideration was that, if the NHS Board retained part of the names of the demitting hospitals (Southern General Hospital, Victoria Infirmary and Western Infirmary), this may have been seen as prejudicing the loyalties of staff from the hospitals whose names were being lost. It was considered a new hospital with a new name. In addition, the services from the new hospital would be used by the western catchment area north of the river as well as many people outside the south of Glasgow. It was therefore considered important to recognise the wider population being served and remove the geographical term 'south Glasgow'.

With respect to the children's hospital, it was felt that the word "Sick" was somewhat dated and not reflective of the new 21st century facilities. The hospital offers a range of services for children which many will access throughout their lives for long term conditions, but these children may not necessarily be 'sick' and as such it was felt appropriate to remove this term from the name of the hospital.

Recognising the significance of the project and the provision of world-class services, the NHS Board approached Buckingham Palace to see if Her Majesty The Queen would be able to accept an invitation to open both the adult and children's hospitals. Her Majesty accepted the invitation to attend on 3 July 2015 to officially open the new hospitals. In light of this confirmation, discussions took place with the Board Chairman on how best to mark the honour of Her Majesty attending. Consideration was therefore given to naming the South Glasgow University Hospital and the Royal Hospital for Sick Children with

Royal titles. Internal discussions with senior officers resulted in a decision to approach the Protocol and Honours section of the Scottish Government with a request to name the adult hospital – the Queen Elizabeth University Hospital and the children’s hospital – the Royal Hospital for Children, in recognition of the Royal opening.

Recognising that naming options had to be considered ahead of any announcement on who would be opening the new hospital, the proposal to possibly seek views for these names was discussed with a small number of key Non Executive Board members at a meeting in March 2015. The Chairman then raised the naming proposal with the newly appointed six Chief Nurses and six Chief Medical Officers within Acute Services, to gauge their views and comments. The Non Executive members and senior nurses and doctors were supportive of the proposal and it was felt that this would be a suitable way to honour and appropriately mark the attendance of the Queen to open both hospitals.

Contact was made with the Protocol and Honours Team within the Scottish Government about the naming of the hospitals.

When was the decision made to make the name changes for the new hospitals?

Discussions regarding the possibility of naming the adult hospital the Queen Elizabeth University Hospital, and the children’s hospital the Royal Hospital for Children, began in March 2015. However the final decision to make the name changes for the new hospitals could not be made until formal approval had been given. This was confirmed on 27 May 2015.

Who was consulted regarding the name changes?

Senior staff within NHS GGC were consulted regarding the name changes. These were:

- Board Chairman
- Board Chief Executive;
- Some Non Executive Board members
- Chief Nurses, Acute Services
- Chiefs of Medicine, Acute Services

Was there any public consultation regarding the name changes?

There was no requirement to carry out public consultation regarding the name changes.

What other names were proposed?

The name options considered were:

Option 1

- Queen Elizabeth University Hospital and
- Queen Elizabeth Children’s Hospital.

Option 2

- The Queen’s University Hospital and
- The Queen’s Children’s Hospital.

Option 3

- Queen Elizabeth University Hospital and
- Queen Elizabeth Royal Hospital for Children.

Option 4

- Queen Elizabeth University Hospital, Glasgow and
- Royal Hospital for Children.

Option 5

- Queen Elizabeth University Hospital, Glasgow and
- Queen Elizabeth Children’s Hospital, Glasgow.

Option 4 was chosen as the preferred option.

What are the costs associated with the Royal Visit?

- **Staging of the event**
Staging and production, including video, sound, lighting, commemorative programmes and other materials amount to £29,000.
- **Catering costs**
A celebratory lunch and dinner for all in-patients was provided. Since staff were not able to access the normal food/retail units during the lunchtime period, every member of staff on the campus was provided with a free lunch delivered direct to their wards and departments. This, together with catering of the event itself amounted to £18,836.
- **Commemorative Plaques**
Three commemorative plaques were commissioned to mark the opening of the new adult and new children's hospitals, and the teaching and learning centre. These are free-standing architectural structures which are in keeping with the design and scale of the new facilities, and the art strategy which has been carefully developed. The cost to NHSGGC of the three plaques is £51,000. This cost was met out of the overall £842 million capital budget for the project and as such there was no impact on the Board's revenue budget.

Were any clinics closed on the day of the official opening?

No out-patient appointments were cancelled. Advance steps were taken to re-profile out-patient activity so that all out-patient appointments that required to be delivered during this period were delivered timeously and within the national treatment waiting times guarantees. All in-patient, day case, diagnostic and emergency department activity for both the adult and children's hospital continued as planned.

What are the costs associated with the name changes

- **Signage**
At the time of opening its doors to patients, the new hospital had to have an operational name and signage. However as there was the potential for a change to the signage, this was taken into account and built into the budgetary planning for the new hospitals project. At the time of placing the order for signage, the specification was reduced so that if names were changed then costs would be minimised. Although changes to signage will be necessary, the cost will still come within the original signage budget that was set as part of the overall project cost. We do not hold recorded information which shows the exact number of signs that will need to be changed, however approximate information is as follows:
 - Costs to date amount to £400 and relate to the two large slab signs at front of house;
 - Approximately 25 "You are here" signs require to be changed, at an estimated cost of £1,250;
 - Approximately 5 direction signs at the main entrances into the campus will require to be updated; however costs are not currently available for these.
- **Staff Uniforms and vehicles**
In 2008 NHS Scotland took the decision to adopt a national uniform for NHS staff in order to have a consistent uniform across all NHS Boards and facilities. No uniforms will require to be changed as a result of the hospital name changes, therefore there is no cost associated with this. In addition all NHSGGC vehicles only carry the NHS Greater Glasgow and Clyde logo as vehicles are required to operate throughout the NHSGGC area and are not specific to one site, therefore there are no costs associated with this as a result of the hospital name changes.
- **Online and print materials including stationery, leaflets, website and other administrative costs**
NHSGGC no longer uses pre-printed letterheads or other pre-printed headed stationery. Printed patient information leaflets are branded with the NHSGGC name and logo, so that they can be used throughout the organisation, rather than being specific to one site. There are therefore currently no recorded costs in relation to print material associated with the name changes. Patient correspondence materials such as out-patient appointment letters are printed on demand

from templates set up within the various computerised appointment systems used within NHSGGC. Any changes required to template letters will be carried out in-house and will only incur minimal costs in relation to staff time. Similarly any changes to the NHSGGC website will be carried out in-house and will incur minimal costs in relation to staff time. Currently there are no recorded costs in relation to this.

31 July 2015